

VIDYARANYA B. GARGEYA

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OVERVIEW

- Academic Affairs Faculty Fellow, University of North Carolina System, 2017-2018.
- Head of the Department of Information Systems and Supply Chain Management at The University of North Carolina at Greensboro for 4 years.
- Served for 7 years as Director of the nationally ranked Bryan MBA program.
- Lead an unranked Bryan MBA program to national rankings in three years.
- Lead the restructuring of Bryan MBA program twice in a four year time span.
- Have 25 years of experience in teaching, research, and service in business schools/universities in the United States.
- Taught graduate level courses in the U.S., Scotland, Germany, and India.
- Developed 16 different new courses (3 at the bachelor's level, 10 at the master's level, and 3 at the doctoral level) and taught 21 different courses in 6 different universities.
- Developed the ACID Test (an interactive "live" case exam with a guest speaker presentation) and have used it 40 times with 30 different companies/organizations.
- Facilitated graduate level student papers/projects based on interactions with more than 100 organizations in North Carolina. Co-authored more than 25 journal articles, conference papers, and book chapters with graduate students.
- Received 9 awards for outstanding teaching (including the Wick Skinner Award for Teaching Innovation from the Production and Operations Society, the Alumni Teaching Excellence Award from The University of North Carolina at Greensboro, and The University of North Carolina Board of Governors Award for Excellence in Teaching).
- Served as Investigator or Co-investigator for more than \$130,000 in grant funding.
- Member, Board of Examiners, Malcolm Baldrige National Quality Award, 2006.
- Member, Faculty Advisory Council of the University of North Carolina Strategic Directions Initiative (2012-2013).
- Authored or co-authored more than 100 papers (published in refereed journals, conference proceedings, or presented at national and international conferences).
- Worked for 5 years in the corporate sector.
- Have 25 years of experience as a consultant to large/medium sized organizations (including colleges and universities) and facilitator of executive education/organizational workshops.

AREAS OF EXPERTISE

Supply Chain Management, Service Operations Management, Value Chain Analysis, Customer Relationship Management, Project Management, Global Operations Strategy, Strategic Management, Total Quality Management and Continuous Improvement, Performance Measurement, and General Management.

EDUCATION

- 1987-1992: GEORGIA STATE UNIVERSITY, Atlanta, GA 30303.
 Ph.D. in Business Administration.
 Major: Operations Management.
 Dissertation: Scheduling in the dynamic job shop under auxiliary constraints.
 Dissertation Advisor: Dr. Richard H. Deane.
- 1980-1982: INDIAN INSTITUTE OF MANAGEMENT, Bangalore (India).
 Post Graduate Diploma in Management.
 Double Major in Transportation Studies and Marketing.
 Thesis: Inter-phase transportation model: Linking up barges to the existing land based system.
 Thesis Advisor: Dr. R. K. Herlekar.
- 1975-1980: ANDHRA UNIVERSITY, Visakhapatnam (India).
 Bachelor of Technology.
 Major: Chemical Engineering.
 Thesis (jointly worked with two other students): Manufacture of Formaldehyde.
 Thesis Advisor: Dr. G. J. V. J. Raju.
 Junior Diploma in German (1978-1979).

ACADEMIC EXPERIENCE

- 2006-Present THE UNIVERSITY OF NORTH CAROLINA AT GREENSBORO, Greensboro, NC 27402
 Professor in the Department of Information Systems and Supply Chain Management.
 Teaching the “Operations for Competitive Advantage” course in the Bryan MBA program, the “Introduction to Business Skills Development” course in the undergraduate program, and courses in executive development programs.
 Mentor, UNCG New Department Heads/Chairs Development Program (2015-2016 and 2016-2017).
 Member, UNCG NAVIGATE New Student Convocation Planning Committee (2016-2017).
 Member, UNCG Faculty Senate Committee on Equity, Diversity, and Inclusion (2016-2018).
 Member, UNCG Chancellor’s Advisory Committee on Equity, Diversity, and Inclusive Excellence (2014-2017).
 Member, UNCG University Teaching and Learning Commons Advisory Board (2016-2019).
 Member, UNCG Human Resources Trainer’s Network (2015-2016 and 2016-2017).
 Chair, UNCG Faculty Senate Committee on Equity, Diversity, and Inclusion (2015-2016).
 Member, UNCG Advisory Committee on International Programs (2013-2014).
 Mentor, UNCG New Faculty Development Program (2015-2016).
 Member, Task Force for the Creation of the Ad-Hoc Faculty Senate Committee on Equity, Diversity, and Inclusion (2014-2015).

Member, Task Force of the January 2015 Conference of the Quality Enhancement Plan at UNCG (2014).

Member, Consumer, Apparel, and Retail Studies Department Search Committee for the Head of the Department (2013-2014).

2013-2017 Head of the Department of Information Systems and Supply Chain Management.

The Department has 13 full-time faculty members, 15 doctoral students, more than 450 students majoring/minoring in Information Systems and Supply Chain Management, and more than 140 students in the master's and allied certificate programs. Overall administrative functions (including faculty and staff recruitment and development, annual evaluation, promotion and tenure, budgeting, and scheduling of courses) of the ISSCM Department with an annual budget of about \$ 2 million. The programs offered by the department are in "face-to-face" and "on-line" formats.

Member, Bryan School Leadership Committee (2013-2017).

Member, UNCG AdHoc Committee for the Chairs/Heads of Departments Handbook (2014-2015).

Department Liaison, Lloyd Honors International College (2013-2017).

Key Accomplishments under Vidyaranya Gargeya's Leadership:

- Implemented the "Emporium Model" for the Business Computing I (ISM 110) course for about 600 students a semester.
- Introduction of the Graduate Certificate in Business Analytics program from Fall 2014 semester.
- Increased enrollment in the undergraduate Supply Chain Management concentration from 4 students in Fall 2013 to 150 students in Fall 2016.
- Increased student credit hours by more than 20 percent (from 10,931 student credit hours in 2013-2014 to 13503 credit hours in 2016-2017) in the 2013-2017 period.
- Restructured the ISSCM Department Advisory Board with more than 20 members from business and industry in Fall 2014.
- The research conducted by the faculty members in the Department of Information Systems and Supply Chain Management received national recognition. The Bryan School of Business and Economics (at UNCG) has been ranked 67th in the Top 100 Schools according to Information Systems research rankings based on Association of Information Systems (AIS) Senior Scholars' Basket of Journals (*Information Systems Research*, *Management Information Systems Quarterly* and *Journal of Management Information Systems*).
- The University of North Carolina at Greensboro (UNCG) is in the Top 50 schools in the [IS Job Index](#). The list identifies U.S. schools that have a substantial IS centric major at the undergraduate or graduate level and have shown excellence in one or more of (a) U.S. News and World Report rankings, (b) programs/faculty ranked on the AIS basket of journals, and (c) AIS student chapters.
- The University of North Carolina at Greensboro (UNCG) was ranked 27th in the 2017 Best Online Graduate Computer Information Technology (CIT) Programs by the *U.S. News & World Report*.

- The University of North Carolina at Greensboro (UNCG) was ranked 12th in the 2015 Best Online Graduate Computer Information Technology (CIT) Programs by the *U.S. News & World Report*.
- The University of North Carolina at Greensboro (UNCG) has been ranked 14th (out of 61 colleges and universities) in the Top Colleges For Computer and Information Sciences Offered Online by *College Factual, 2015*.

Co-Director, Quality Enhancement Plan (QEP) Process (2013-2014)

Co-Chair, UNCG Quality Enhancement Plan (QEP) Steering Committee (2013-2014).

Co-Chair, UNCG Quality Enhancement Plan (QEP) Design Team (2013-2014).

Member, UNCG Leadership Team for Re-affirmation by the Southern Association of Colleges and Schools Commission on Colleges (SACSCOC) (2012-2014).

Chair, Search Committee for the QEP Coordinator (2013).

The Quality Enhancement Plan (QEP) on Global Engagement was completed in less than 24 months.

2006-2013

THE UNIVERSITY OF NORTH CAROLINA AT GREENSBORO, Greensboro, NC
27402

Director of the MBA Program and Chair, MBA Program Committee (2007-2013).

Interim Director of the MBA Program and Chair, MBA Program Committee (2006-2007).

Responsibilities:

- Recruitment and admission of students.
- Scheduling of courses and program delivery.
- Coordination with the Dean and Associate Dean of the Graduate School, Dean and Associate Deans in the Bryan School of Business and Economics, Heads of Departments in the Bryan School of Business and Economics, Associate Dean of the School of Nursing, Directors of the MS (Gerontology) program, Associate Provost of International Programs, Director of the INTERLINK Program, Director of the Graduate Career Services in the Bryan School, Director of Marketing for Graduate Programs in the Bryan School, other Directors of Graduate Study in the Bryan School, and the administrators of partner institutions in Germany, France, Finland, and China. The Bryan MBA program (and the affiliated Post Baccalaureate Certificate in Business Foundations) has more than 180 students.
- Recommendation of students for fellowships, scholarships, and assistantships, and tuition waivers.
- Development, appointment, and evaluation of full-time and part-time faculty teaching in the MBA and dual degree (MS in Nursing/MBA and MS in Gerontology/MBA) programs.
- Formulation of strategic changes, innovation in the curriculum, and program evaluation, review, and development.

Key Accomplishments under Vidyaranya Gargeya's Leadership:

- About 700 students graduated from the Bryan MBA program (during the 2006-2013 period) making it one of the largest graduate programs on the UNCG campus.
- Led the restructuring of the Bryan MBA Program twice during the 2009 and 2013 period; the last restructuring of the program prior to the one in 2009 was carried out in 1993.

- Increased program productivity from 22 students per section in the 2005-2006 academic year to about 30 students per section in the 2012-2013 academic year.
- Worked closely with the Dean's Office in ensuring the Bryan MBA Program met the 2010 AACSB Reaccreditation requirements. The AACSB visitation team lauded the Bryan MBA Program (and the Bryan School) on a noteworthy Assurance of Learning process.
- Instrumental in constituting the first Bryan MBA Program Board of Advisors in the 2008-2009 academic year. The Board had more than 25 senior level executives from the local profit and not-for-profit organizations by Spring 2013.
- Worked with the Development Officers in the Bryan School and UNCG in building relationships with alumni and local companies to enhance endowments for the Bryan MBA program.
- Worked with the Director of Marketing in the Bryan School in enhancing the "Bryan MBA" brand.
- Restructured the policies and practices of the Bryan MBA Program admissions process to attract and graduate higher quality students.
- Streamlined the Scholarships, Fellowships, and Assistantships allotment process in the Bryan MBA Program to attract and graduate higher quality students.
- Reorganized the advising process for improving the quality of services provided to Bryan MBA students.
- Introduced "on-line" courses into the Bryan MBA program during the 2009-2010 academic year.
- Worked out strategies and coordinated with the Bryan School Dean's Office in increasing the percentages of Academically Qualified (AQ) faculty teaching in the Bryan MBA program from less than 70 percent in 2005-2006 academic year to more than 80 percent by 2010-2011 academic year and beyond. During the 2010-2011 academic year and beyond, 100 percent of the faculty members teaching in the Bryan MBA Program have been either Academically Qualified (AQ) or Professionally Qualified (PQ).
- Instrumental in hiring of two Professors of Practice for the Bryan MBA program for the 2010-2011 academic year.
- Introduced Bryan MBA Faculty Forums to enhance communication amongst the faculty members teaching in the Bryan MBA Program.
- Streamlined the offering of courses and certificate programs under the umbrella of the Bryan MBA program. Reduced the number of Post Master's Certificate programs and introduced two concentrations (one in Finance and another in marketing) in the Bryan MBA program.
- The Bryan MBA program was ranked (with ranking number 64) for the first time in the part-time evening category by *Business Week* in 2009. The ranking number improved to 50 in the 2011 rankings and to 13 in the 2013 rankings.
- In the *Princeton Review* Rating of "Best 301 Business Schools --- 2010" based on MBA programs, the Bryan School was one of the Top 15 Schools in the Student Opinion Survey in Operations Management (along with University of California-Berkeley, University of Illinois at Urbana-Champaign, Georgia Institute of Technology, Darden Graduate School of the University of Virginia, etc.).
- In the *Princeton Review* Rating of "Best 296 Business Schools --- 2009" based on MBA programs, the Bryan School was one of the Top 15 Schools in the

student Opinion Survey in General Management (along with Harvard University, Stanford University, Darden Graduate School of the University of Virginia, Tuck School of Dartmouth College, INSEAD, etc.), and one of the Top 15 Schools in the Student Opinion Survey in Global Management (along with Georgetown University, UT-Austin, Thunderbird School, Marshall School of Business of the University of Southern California, etc.).

- The Bryan MBA program was ranked for the first time in the listing of the part-time MBA programs in the 2012 edition of Best Graduate Schools by U.S. news & World Report (U.S. News Media Group). The Bryan MBA program was ranked 93rd amongst 138 programs in the U.S.

Member, Bryan School Dean's Committee (2006-2013).

Member, Bryan School Graduate Programs Committee (2006-2013).

Member, Bryan School Teaching and Learning Enhancement Committee (2011-2013).

Co-Director, Quality Enhancement Plan (QEP) Process (2012-2013)

Co-Chair, UNCG Quality Enhancement Plan (QEP) Steering Committee (2012-2013).

Member, UNCG Leadership Team for Re-affirmation by the Southern Association of Colleges and Schools Commission on Colleges (SACSCOC) (2012-2014).

Professor of Operations and Supply Chain Management.

Taught courses in Operations Management, Global Operations Strategy, Service Operations Management, Operations for Competitive Advantage, Supply Chain Management and Total Quality Management in master's, and executive development programs. In addition, taught the Seminar in Supply Chain Management and the Seminar in Inter-Organizational Systems in the Ph.D. in Information Systems program. Taught the graduate level course in Global Supply Operations in an "on-line" format in the 2009-2010 academic year.

Member, Faculty Advisory Council of the University of North Carolina Strategic Directions Initiative (2012-2013).

Chair, UNCG Teaching Excellence Awards Selection Committee (2009-2010).

Chair, UNCG Faculty Committee on Intercollegiate Athletics (2006-2008).

Member, UNCG "Optimizing the Graduate Student Lifecycle" Enrollment Planning Working Group (2013).

Member, UNCG Advisory Committee on International Programs (2006-2013).

Member, Undergraduate Studies Council (2011-2012 and 2012-2013).

Member, UNCG Undergraduate Studies Council Curriculum Review Committee (2012-2013).

Member, UNCG Learning Community Proposal Review Committee (2012-2013 academic year).

Member, UNCG Strategic Plan Goal 3.3 (Learning Communities) Implementation Committee (2009-2011).

Member, UNCG Strategic Plan Goal 2.1 (Health Sciences and Translational Research) Implementation Committee (2010-2011).

Member, UNCG Strategic Plan Goal 4.1 (Development of Innovations) Implementation Committee (2010-2011).

Member, UNCG Search Committee for the Director of Learning Communities (2010-2011).

Member, UNCG Excellence Day Review Committee (2009-2010).

Member, UNCG Strategic Planning Committee (2008-2009).

Member, UNCG Advisory Council on Intercollegiate Athletics (2006-2013).
 Member, UNCG NCAA Certification Subcommittee on Academic Integrity (2010-2012).
 Mentor, UNCG New Faculty Mentor Program (2008-2009).
 Member, UNCG Teaching Excellence Awards Selection Committee (2008-2009 and 2010-2011).
 Chair, Bryan School Teaching Awards Committee (2008-2009 and 2009-2010).
 Member, Bryan School Promotion and Tenure Committee (2008-2013).
 Member, UNCG School of Music Search Committee for an Assistant/Associate Professor of Violoncello (2006-2007).
 Chair, ISSCM Department Faculty Search Committee (2012-2013).
 Chair, ISOM Department Promotion and Tenure Committee (2008-2010).
 Chair, ISOM Department Committee for the Post Tenure Review (2007-2008).
 Member, ISOM Department Graduate Programs Committee (2009-2010).
 Member, Business Administration Department Search Committee for the Forsyth Medical Center Distinguished Professor (2008-2009).
 Member, Business Administration Department Search Committee for the Forsyth Medical Center Distinguished Professor (2006-2008).
 Member, Ph.D. in Information Systems Program Committee (2006-2008).

1999-2006: THE UNIVERSITY OF NORTH CAROLINA AT GREENSBORO, Greensboro, NC 27402
 Associate Professor.

Taught courses in Operations Management, Global Operations Strategy, Service Operations Management, Management of Information Technology and Services, Supply Chain Management, Business Processes and Information Technology, and Total Quality Management in bachelor's, master's, and executive development programs.

Chair, UNCG Faculty Committee on Intercollegiate Athletics (2004-2006).
 Member, UNCG Honor Council, 2004-2006.
 Member, UNCG Faculty Committee on Intercollegiate Athletics (2002-2008).
 Member, UNCG Advisory Council on Intercollegiate Athletics (2001-2006).
 Member, UNCG Faculty Committee on Due Process (2002-2003).
 Member, UNCG Academic Integrity Advisory Group (2000-2004).
 Member, UNCG Panel on Academic Integrity (1999-2004).
 Member, UNCG Judicial Panel (1999-2004).
 Member, UNCG Response Committee to the NCAA Peer Review Team Final Report (2003-2004).
 Chair, Bryan School Faculty Development Committee (1999-2000).
 Member, Bryan MBA Program Committee (2001-2006).
 Member, Bryan School Promotion and Tenure Committee (1999-2003).
 Member, Bryan School Planning and Development Committee (1999-2002).
 Member, Bryan School Planning and Development Subcommittee on Strategic Planning (2001-2002).
 Member, Bryan School Faculty Development Committee (2000-2001).
 Chair, ISOM Department Committee on Intellectual Contributions, Grants, and Projects (2000-2003).
 Chair, ISOM Department Promotion and Tenure Committee (2002-2003).
 Member, ISOM Department Committee on External Relations (2000-2004).
 Member, ISOM Department Search Committee (1999-2000 and 2004-2005).

Member, Business Administration Department Search Committee (1999-2000).
 Member, ISOM Department Committee on Intellectual Contributions, Grants, and Projects (1999-2000 and 2003-2006).
 Member, Ph.D. in Information Systems Program Committee (2005-2006).

- 2000-2006: FACHHOCHSCHULE-LUDWIGSHAFEN, Ludwigshafen, Germany.
 Visiting Faculty Member in the summer semesters.
 Taught a course in Supply Chain Management in the Master's program in summer 2000, summer 2001, summer 2002, summer 2003, summer 2004, summer 2005, and summer 2006.
- 1999-2000: STRATHCLYDE GRADUATE BUSINESS SCHOOL, Glasgow, Scotland.
 Visiting Faculty Member in the summer semesters.
 Taught a course in Global Operations Strategy in the MBA program in summer 1999 and summer 2000 semesters.
- 1993-1999: THE UNIVERSITY OF NORTH CAROLINA AT GREENSBORO, Greensboro, NC 27402
 Assistant Professor.
 Taught courses in Operations Management, Global Operations Strategy, Service Operations Management, and Total Quality Management in bachelor's, master's, and executive development programs.
 Chair, ISOM Department Committee on Curriculum and Teaching Development (1998-1999).
 Chair, ISOM Department Committee on Teaching Development (1996-1997).
 Member, ISOM Department Committee on Teaching Development (1995-1996).
 Member, ISOM Department Committee for Research Development and Colloquia (1993-1996).
 Member, ISOM Department Committee for Computing Resources (1993-1994).
 Member, ISOM Department Committee for Graduate Program Development (1994-1995).
 Member, Bryan MBA Program Committee (1996-1999).
 Member, Bryan School Faculty Development Committee (1997-1999).
 Member, Bryan School Committee for Program for Management Development (1994-1999).
 Faculty Member, Program for Management Development (1995-1999).
 Member, UNCG Panel on Academic Integrity (1995-1999).
 Member, UNCG Judicial Panel (1995-1999).
- 1990-1993: UNIVERSITY OF HARTFORD, West Hartford, CT 06117
 Assistant Professor.
 Taught the Operations Management course at the bachelor's and master's level, and the Operations Strategy and the Application of Simulation to Managerial Decision Making courses at the master's level.
 Conducted seminars and workshops in Operations Management for Supervisors and Executives in profit and not-for-profit organizations.
 Undergraduate and Graduate Student Advisor.
 Directed several independent studies by bachelor's and master's students.
 Course Coordinator, Operations Management area.

Department Representative, Mortensen Library (1990-1992).
 Member, Management Department Faculty Recruitment Committee (1990-1992).
 Member, University of Hartford TQM Group.
 Member, Management Department Committee for designing the Management major at the Undergraduate level (1991-1992).
 Member, Barney School MBA Task Force (1992).
 Member, Barney School Full Time MBA Implementation Task Force (1993).
 Member, Barney School Academic Standards Committee (1991-1992).
 Co-Chair, Barney School Academic Standards Committee (1992-1993).
 Participant, Research and Teaching Programs of the Engineering Application Center (1991-1993).

- 1987-1990: GEORGIA STATE UNIVERSITY, Atlanta, GA 30303
 Graduate Teaching Assistant (1988-1990).
 Overall responsibility for teaching graduate and undergraduate courses. Taught Operations Management and Management Principles at the undergraduate and graduate level.
 Graduate Research Assistant (1987-1988).
 Conducted research using data analysis, computer programming, simulation, and main-frame statistical packages.
- 1985-1986: JAMNALAL BAJAJ INSTITUTE OF MANAGEMENT STUDIES, UNIVERSITY OF BOMBAY, Bombay (India).
 Member of the Visiting Faculty.
 Taught Distribution Management at the graduate level.

BUSINESS EXPERIENCE

- 1982-1987: BHARAT PETROLEUM CORPORATION LIMITED, Bombay (India).
 Deputy Director (Marketing Coordination), OIL COORDINATION COMMITTEE under the MINISTRY OF PETROLEUM & NATURAL GAS, GOVERNMENT OF INDIA, New Delhi (India) (1986-1987).
 Planning and coordination of production, storage, transportation, distribution, and marketing of Liquefied Petroleum Gases (LPG), Low Sulfur Heavy Stock (LSHS), and Asphalt on a national level. Administration of economic policies and programs for petroleum products such as LPG, LSHS, and Asphalt. Conducted specific pricing and economic studies for petroleum products. Member of Special Group which prepared the long-range plan for LPG Marketing in India.
 Deputy Manager, Projects Division (1984-1986).
 Planning and execution of Rs. 2.3 billion (equivalent of US\$ 200 million) LPG Distribution Project which included developing of facilities for bulk LPG transportation by pipeline, rail-cars, and tank-trucks, bottling of gas into cylinders at twelve bottling plants located in India, and the setting up of the distribution and delivery systems for marketing the bottled gas. Member of the Indian Petroleum Industry Negotiating Team for the purchase of LPG Plant Equipment (worth Rs. 500 million) from international suppliers.

Senior Engineering Officer, Projects Division (1982-1984).

Coordinated Project Management for:

- a) Rs. 150 million Aviation Fueling (Hydrant) Project at Palam International Airport, New Delhi (India) and
- b) Rs. 180 million Additional Petroleum Tankage Project at Butcher Island, off Bombay (India).

CONSULTING AND RESEARCH PROJECTS

- 1) The University of North Carolina at Greensboro, Greensboro, NC 27402, Co-Team Leader, Enhancing the Customer Experience in the Registrar's Office, May to June 2018.
- 2) The University of North Carolina at Greensboro, Greensboro, NC 27402, Co-Team Leader, Student Enrollment Management Process Analysis and Documentation (SEMPAD), May to December 2016.
- 3) North Carolina Center for Global Logistics, Colfax, NC 27235, Marketing Research Project, 2014.
- 4) Pope Companies, Kernersville, NC 27284, Supply Network Project, 2013.
- 5) Guilford College, Greensboro, NC 27410, Implementation: The Rubber Meets the Road, 2011.
- 6) Guilford College, Greensboro, NC 27410, Leading High Quality Change, 2010.
- 7) Samet Corporation, Greensboro, NC 27419, Building Quality Brick by Brick, 2009-2010.
- 8) GMAC Insurance Management Corporation, Winston-Salem, NC 27152, Office of Strategy Execution Process Improvements (including Six Sigma Black Belt Workshop), 2006-2007.
- 9) Syngenta Crop Protection, Inc., Greensboro, NC 27409, Supply Chain Management, 2002-2003 and 2005.
- 10) APICS Educational and Research Foundation, E-Commerce and Supply Chain Management in a High Growth Environment, 2000.
- 11) Business Measurement Case Development and Research Program, KPMG, Dove-tailing the Joints: Strategic Auditing for Competitive Advantage in the Furniture Industry, 2000.
- 12) VF Services, Inc., Greensboro, NC 27404, Threading the Needle: Managing the Global Supply Chain, 1999-2000.
- 13) Marconi Commerce Systems (formerly Gilbarco, Inc. and currently Gilbarco Veeder-Root), Greensboro, NC 27420-2087, Year 2000 Risk Management Modeling and Contingency Planning, 1998-1999.
- 14) United Technologies-Hamilton Standard, Windsor Locks, CT 06096-1010, Decentralization of the Quality Function, 1992-1993.

AWARDS

- 1) Triad Business Leader of the Year Award, 2011.
- 2) Business Media Leader Mover & Shaker Award, 2009.
- 3) The University of North Carolina Board of Governors Award for Excellence in Teaching, 2008.
- 4) Bryan School of Business and Economics Tenured Faculty Teaching Excellence Award, 2007.
- 5) Alumni Teaching Excellence Award, UNCG, 2006.

- 6) MBA Association Students' Choice Award, Bryan School of Business and Economics, UNCG, December 2003.
- 7) Wick Skinner Award for Teaching Innovation, Production and Operations Management Society, 2003.
- 8) Bryan School of Business and Economics Senior Faculty Teaching Excellence Award, UNCG, 2002.
- 9) Bryan School of Business and Economics Teaching Excellence Award, UNCG, 1997.
- 10) The MBA Association Faculty Award, Bryan School of Business and Economics, UNCG, 1997.
- 11) George E. Manners Award for Graduate Study in Business, Georgia State University, 1990.
- 12) Georgia State University College of Business Administration GTA Teaching Excellence Award (1989-1990).
- 13) Georgia State University GRA/GTA Combination Award (1989-1990).

HONORS

- 1) Nominated for the Bryan School of Business and Economics Teaching Excellence Award, UNCG, 2018. (Vidyaranya Gargeya did not apply for the award).
- 2) Academic Affairs Faculty Fellow, University of North Carolina General Administration, 2017-2018.
- 3) Nominated for the Bryan School of Business and Economics Teaching Excellence Award, UNCG, 2017. (Vidyaranya Gargeya did not apply for the award).
- 4) Nominated for the Bryan School of Business and Economics Teaching Excellence Award, UNCG, 2015. (Vidyaranya Gargeya did not apply for the award).
- 5) Nominated for the Bryan School of Business and Economics Teaching Excellence Award, UNCG, 2011. (Vidyaranya Gargeya did not apply for the award).
- 6) Nominated for the Professor of the Year award, sponsored by the Council for Advancement and Support of Education (CASE), 2006.
- 7) Nominated for the Bryan School of Business and Economics Teaching Excellence Award, UNCG, 2006. (Vidyaranya Gargeya did not apply for the award).
- 8) Finalist, Alumni Teaching Excellence Award for a Tenured Faculty Member and/or Board of Governors Teaching Excellence Award, UNCG, 2005.
- 9) Nominated for the Alumni Teaching Excellence Award for a Tenured Faculty Member and/or Board of Governors Teaching Excellence Award, UNCG, 2003.
- 10) Nominated for the Bryan School of Business and Economics Teaching Excellence Award, UNCG, 2001. (Vidyaranya Gargeya did not apply for the award).
- 11) Finalist, Junior Alumni Teaching Excellence Award, UNCG, 1998.
- 12) Finalist, Junior Alumni Teaching Excellence Award, UNCG, 1997.
- 13) Certificate of Appreciation in Recognition of Dedication and Outstanding Service to North Carolina from the Governor of North Carolina, 1996.
- 14) Certificate of Merit for being nominated for the Robert W. Pearson Best Paper Awards at the Annual Meeting of the Northeast Decision Sciences Institute, 1995.
- 15) Beta Gamma Sigma (Business Honorary Society), inducted in 1993.
- 16) Omicron Delta Kappa (National Leadership Honor Society), inducted in 1990.
- 17) Selected to Who's Who Among Students in American Universities and Colleges (1989-1990).
- 18) 2nd Place Winner in the Graduate Division of the Atlanta Chapter 1988 APICS Student Paper Competition.

PUBLICATIONS IN REFEREED JOURNALS

- 1) Su, J. and Gargeya, V. B. (2016). Supplier selection in small and medium sized firms in the U.S. Textile and Apparel Industry. American Journal of Business, 31(4): 166-186.
- 2) Zhou, J., Zhao, X., Xue, L., and Gargeya, V. B. (2012). Double moral hazard in a supply chain with consumer learning. Decision Support Systems, 54: 482-495.
- 3) Su, J. and Gargeya, V. B. (2012). Strategic sourcing, sourcing capability and firm performance in the U.S. textile and apparel industry. Strategic Sourcing: An International Journal, 5(2): 145-165.
- 4) Su, J. and Gargeya, V. B. (2011). An empirical examination of global supply chain management practices in the U.S. textile and apparel industry. Journal of System and Management Sciences, 1(1): 1-14.
- 5) Chi, T., Kilduff, P. D., and Gargeya, V. B. (2009). Alignment between business environment characteristics, competitive priorities, supply chain structures, and firm business performance. International Journal of Productivity and Performance Management, 58(7&8): 645-669.
- 6) Chi, T., Kilduff, P. D., Gargeya, V. B., and Dyer, C. L. (2009). Business environment characteristics, competitive priorities, supply chain structures, and business performance: An empirical study of the U.S. technical textile industry. International Journal of Intercultural Information Management, 1(4): 407-432.
- 7) Su, J., Dyer, C. L., and Gargeya, V. B. (2009). Strategic sourcing and supplier selection in the U.S. textile-apparel-retail supply network. Clothing and Textiles Research Journal, 27(2): 83-97.
- 8) Taube, L. and Gargeya, V. B. (2007). A global perspective and an integrative case study: The Corporate Card Services Group at American Express. The Business Review, Cambridge, 7(1): 45-52.
- 9) Su, J., Gargeya, V. B., and Richter, S. (2005). Global sourcing shifts in the U.S. textile and apparel industry. The Journal of the Textile Institute, 96(4): 261-276.
- 10) Gargeya, V. B. and Brady, C. (2005). Success and failure factors of adopting SAP in ERP system implementation. Business Process Management Journal 11(5): 501-516.
- 11) Gargeya, V. B. (2005). Plant level performance measurement: An exploratory case study of a pharmaceutical encapsulation company. Technovation 25: 1457-1467.
- 12) Meixell, M. J. and Gargeya, V. B. (2005). Global supply chain design: A literature review and critique. Transportation Research Part E, 41(6): 531-550.
- 13) Taube, L. and Gargeya, V. B. (2005). An analysis of ERP system implementations: A methodology. The Business Review, Cambridge, 4(1): 1-6.
- 14) Biggart, T. and Gargeya, V. B. (2002). Impact of JIT on inventory to sales ratios. Industrial Management & Data Systems, 102(3 & 4): 197-202.
- 15) Gargeya, V. B., Birdwell, J., and Martin, R. (2001). Challenges in managing the global supply chain. Forum Empresarial, 6(2): 22-45.
- 16) Amoako-Gyampah, K. and Gargeya, V. B. (2000). Just-in-time manufacturing in Ghana. Industrial Management & Data Systems, 101(3 & 4): 106-113.
- 17) Brown, L. G., Wingler, T. R., Gargeya, V. B., Lundin, J. H., Lowe, K. B., Sowers, D. K., Cashman, K. M., and Kivett, C. A. (2000). Replacements Limited: Replacing the irreplaceable. Case Research Journal, 20(1): 1-42.
- 18) Gargeya, V. B., and Deane, R. H. (1999). Scheduling in the dynamic job shop under auxiliary constraints: An empirical investigation. International Journal of Production Research, 37(12): 2817-2834.

- 19) Hershey, G. L., Gargeya, V. B., and Eatman, J. (1996). Preparation of recent business doctoral graduates for teaching responsibilities. Selections, Autumn, 17-26.
- 20) Taube, L., and Gargeya, V. B. (1996). The quality connector at AMP. Target, 12(2), 36-40.
- 21) Gargeya, V. B. and Deane, R. D. (1996). Scheduling research in multiple resource constrained job shops: A review and critique. International Journal of Production Research, 34(8), 2077-2097.
- 22) Balthazard, P. A. and Gargeya, V. B. (1995). Enhancing quality function deployment with group support systems. International Journal for Quality and Reliability Management, 12(6), 43-62.
- 23) Gargeya, V. B. (1994). Resource constraint measures in a dual constrained job shop. OMEGA International Journal of Management Science 22(6), 659-668.
- 24) Gargeya, V. B. and Thompson, J. P. (1994). Just-in-time production in small job shops. Industrial Management, 36(4), July-August, 23-26.
- 25) Wang, J., Yang, J., and Gargeya, V. B. (1993). Tool requirement planning in stochastic job shops: A simulated annealing approach. Computers and Industrial Engineering, 24(2), 249-265.
- 26) Motiwalla, L. F. and Gargeya, V. B. (1992). Expert systems in service operations. Industrial Management & Data Systems, 92(8), 14-19.
- 27) Deane, R.H., McDougall, P.P., and Gargeya, V.B. (1991). Manufacturing and marketing interdependence in the new venture firm. Journal of Operations Management, 10(3), 329-343.

BOOK

- 1) Raab, G., Ajami, R., Gargeya, V. B., and Goddard, G. J. (2008). Customer Relationship Management: A Global Perspective. Aldershot (Hampshire), UK: Gower Publishing Limited.

ARTICLES/CHAPTERS IN REFEREED BOOKS

- 1) Su, J. and Gargeya, V. B. (2011). Strategic sourcing and supplier selection: A review of survey-based empirical research. In T. Choi (Ed.) Handbook on Fashion Supply Chain Management: Business and Industry Analysis. Hershey, PA: IGI Global.
- 2) Gargeya, V. B. and Sorrell, D. L. (2005). Moving towards an e-hospital. In N. Wickramasinghe, J. N. D. Gupta, & S. K. Sharma (Eds.), Creating Knowledge Based Healthcare Organizations, 50-64. Hershey, PA: Idea Group Inc.
- 3) Deane, R.H., Gargeya, V.B., and McDougall, P.P. (1990). Manufacturing strategy and performance of the new venture firm. In J.E. Ettlie, M.C. Burstein, & A. Fiegenbaum (Eds.), Manufacturing Strategy, 53-62. Boston, MA: Kluwer Academic Publishers.

ARTICLES IN OTHER JOURNALS AND PUBLICATIONS

- 1) Gargeya, V. B. (2006). Unlock your supply network with performance measurement keys. The Business Journal, October 13th, 2006, B13.
- 2) Gargeya, V. B. (2005). The ACID test: An extension of the case method. Decision Line, 36(4), 7-9, and 35.
- 3) Cook, L. and Gargeya, V. B. (2004). What is the true meaning of POM education: One perspective. POMS Chronicle, 11(1), 5-6.

- 4) Gargeya, V. B. (2003). Bring the case to life with the “ACID TEST”! POMS Chronicle, 10(1), 7.
- 5) Gargeya, V. B. (2002). Supply chain management in a global furniture industry: An interview with Mr. William Fenn, co-founder, Ladd Furniture, Inc. Bryan Forum, May, 1-4.

CASES IN BOOKS

- 1) Brown, L. G., Wingler, T. R., Gargeya, V. B., Lundin, J. H., Lowe, K. B., and Sowers, D. K., Cashman, K. M., and Kivett, C. (2001). Replacements, Ltd.: Replacing the irreplaceable. In C. W. L. Hill and G. R. Jones, Strategic Management: An Integrated Approach and Cases in Strategic Management (5th edition). Boston, MA: Houghton Mifflin Company.
- 2) Brown, L. G., Wingler, T. R., Gargeya, V. B., Lundin, J. H., Lowe, K. B., and Sowers, D. K., Cashman, K. M., and Kivett, C. (2001). Replacements, Ltd.: Replacing the irreplaceable. In C. W. L. Hill and G. R. Jones, Cases in Strategic Management (5th edition). Boston, MA: Houghton Mifflin Company.
- 3) Brown, L. G., Wingler, T. R., Gargeya, V. B., Lundin, J. H., Lowe, K. B., and Sowers, D. K., Cashman, K. M., and Kivett, C. (2001). Replacements, Ltd.: Replacing the irreplaceable. In A. A. Thompson and A. J. Strickland, Strategic Management: Concepts and Cases (12th edition). New York, NY: McGraw-Hill.
- 4) Brown, L. G., Wingler, T. R., Gargeya, V. B., Lundin, J. H., Lowe, K. B., and Sowers, D. K., Cashman, K. M., and Kivett, C. (2001). Replacements, Ltd.: Replacing the irreplaceable. In A. A. Thompson and A. J. Strickland, Cases in Strategic Management (12th edition). New York, NY: McGraw-Hill.

UNPUBLISHED CASES

- 1) Iyer, V. and Gargeya, V. B. (2003). Thomasville Furniture Industries.
- 2) Gargeya, V. B. and Taube, L. R. (2000). A global perspective: American Express Company.
- 3) Amoako-Gyampah, K. and Gargeya, V. B. (1998). Medical supplies corporation.
- 4) McEnally, M. R., Tullar, W. L., and Gargeya, V. B. (1996). Deep Roots: A natural foods co-op at the crossroads.

PUBLICATIONS IN CONFERENCE PROCEEDINGS

- 1) Su, J. and Gargeya, V. B. (2011). An empirical examination of global supply chain management practices in the U.S. textile and apparel industry. Proceedings of the 1st International Conference on Logistics, Informatics and Service Science (LISS) held in Beijing, June 8th to 11th, 2011.
- 2) Chi, T., Kilduff, P. D., Gargeya, V. B., (2006). Business environment, competitive priorities, supply chain structure, and business performance in the U.S. technical textile industry: A preliminary study. Proceedings of the 2006 Annual Meeting of the Decision Sciences Institute, 29391-29396.
- 3) Rose, A. P., Rose, J. H., and Gargeya, V. B. (2005). Customer satisfaction in healthcare: A tale of two hospitals. Proceedings of the 2005 Annual Meeting of the Decision Sciences Institute, 18131-18136.

- 4) Gargeya, V. B. and Su, J. (2004). Strategic Sourcing, Supplier Selection, Competitive Priorities, and Financial Performance: A Research Model. Proceedings of the 2004 Annual Meeting of the Decision Sciences Institute, 3721-3726.
- 5) Meixell, M. J. and Gargeya, V. B. (2003). Global supply networks in the apparel industry: A model formulation. Proceedings of the 2003 Annual Meeting of the Decision Sciences Institute.
- 6) Gargeya, V. B. and Brady, C. (2002). Factors leading to success and failure in SAP implementation. Proceedings of the 2002 Annual Meeting of the Decision Sciences Institute, 730-734.
- 7) Eatman, J. L. and Gargeya, V. B. (2002). Operations control: Merging global operations via an ERP system. Proceedings of the 15th World Congress of the International Federation of Automatic Control held in Barcelona, Spain, July 21-26, 2002.
- 8) Gargeya, V. B. (2001). Plant level performance measures: A case study. Proceedings of the 2001 Annual Meeting of the Decision Sciences Institute, 129-132.
- 9) Gargeya, V. B. and Salam, A. F. (2001). E-commerce and supply chain management in a high growth environment. Proceedings of the 8th Annual APICS Educational & Research Foundation Summer Workshop, 56-63.
- 10) Gargeya, V. B. and Salam, A. F. (2001). E-Commerce and supply chain management. Proceedings of the 2001 Quest for Global Competitiveness Forum.
- 11) Gargeya, V. B. and Taube, L. R. (2000). A global perspective: American Express Company. Proceedings of the 2000 Annual Meeting of the Decision Sciences Institute, 129-132.
- 12) Gargeya, V. B., Birdwell, J., and Martin, R. (2000). Threading the needle: Challenges in managing the global supply chain. Proceedings of the 2000 Quest for Global Competitiveness Forum, 6-12.
- 13) Amoako-Gyampah, K. and Gargeya, V. B. (1998). Medical supplies corporation. Proceedings of the 1998 Annual Meeting of the Decision Sciences Institute, 83-85.
- 14) Biggart, T. and Gargeya, V. B. (1998). Impact of the adoption of just-in-time production on inventories: A study using COMPUSTAT data. Proceedings of the 1998 Annual Meeting of the Decision Sciences Institute, 1169-1171.
- 15) Amoako-Gyampah, K. and Gargeya, V. B. (1997). Just-in-time implementation in manufacturing firms in Ghana. Proceedings of the 1997 Annual Meeting of the Decision Sciences Institute, 1085-1087.
- 16) Eatman, J., Gargeya, V. B., Hershey, G. L. (1996). Preparation of doctoral graduates for teaching responsibilities in the decision sciences discipline areas. Proceedings of the 1996 Annual Meeting of the Decision Sciences Institute, 38-40.
- 17) Gargeya, V. B., and Taube, L. R. (1996). The comprehensive case exam with an interactive corporate presentation. Proceedings of the 1996 Annual Meeting of the Decision Sciences Institute, 289-291.
- 18) Eatman, J., Gargeya, V. B., and Hershey, G. L. (1996). Business professors and their career selection. Proceedings of the 1996 Annual Meeting of the Southeastern Chapter of INFORMS.
- 19) Yang, J. and Gargeya, V. B. (1995). Tooling level determination in stochastic advanced manufacturing systems. Proceedings of the Third International Conference of the Decision Sciences Institute, 233-235.
- 20) Herniter, B. C. and Gargeya, V. B. (1995). The dynamics of electronic brainstorming: A simulation. Proceedings of the 1995 Annual Meeting of the Northeast Decision Sciences Institute, 256-260.

- 21) Balthazard, P. A. and Gargeya, V. B. (1994). The QFD-GSS marriage: Computer-supported collaboration for quality in design. Proceedings of the 1994 Annual Meeting of the Decision Sciences Institute, 2046-2048.
- 22) Yang, J., and Gargeya, V. B. (1993). An optimal solution algorithm for a tooling level determination model in stochastic job shop production environment. Proceedings of the 1993 Annual Meeting of the Decision Sciences Institute, 1417-1419.
- 23) Gargeya, V. B. (1992). An evaluation of resource constraint measures in a dual constrained job shop. Proceedings of the 1992 Annual Meeting of the Decision Sciences Institute, 1538-1540.
- 24) Gargeya, V. B. and Yang, J. (1991). An analytical model for determination of tooling levels in a stochastic job shop production environment. Proceedings of the 1991 Annual Meeting of the Decision Sciences Institute, 1433-1435.
- 25) Gargeya, V. B. and Motiwalla, L. F. (1991). Application of expert systems in service operations: A taxonomy. Proceedings of the 1991 Annual Meeting of the Decision Sciences Institute, 1620-1622.
- 26) Deane, R.H., Gargeya, V.B., and McDougall, P.P. (1989). Strategic manufacturing decisions in the new venture firm: An empirical study. Proceedings of the 1989 Annual Meeting of the Decision Sciences Institute, 1075-1077.

PRESENTATIONS AT CONFERENCES

- 1) Gargeya, V. B. (2018). Building Portfolios of Graduate Programs for Excellence in Higher Education. Paper presented at the Annual Meeting of the Production and Operations Management Society held at Houston, TX, May 4th through 7th, 2018.
- 2) Gargeya, V. B. (2018). Engaging the Millennials in the First Semester of the University Experience. Paper presented at the Annual Meeting of the Production and Operations Management Society held at Houston, TX, May 4th through 7th, 2018.
- 3) Gargeya, V. B. (2018). SKU Rationalization and Supply Network Complexity in the Apparel Industry. Paper presented at the Annual Meeting of the Production and Operations Management Society held at Houston, TX, May 4th through 7th, 2018.
- 4) Zhou, J., Jin, C., Zhao, X., and Gargeya, V. B. (2018). Quick Response Strategy of Supply Chains Under Horizontal Competition. Paper presented at the Annual Meeting of the Production and Operations Management Society held at Houston, TX, May 4th through 7th, 2018.
- 5) Auler, D., Teixeira, R., and Gargeya, V. B. (2017). Inputs Categorization in the Service Co-production: A Framework and Future Directions. Paper presented at the Annual Meeting of the Production and Operations Management Society to be held at Bellevue/Seattle, WA, May 5th through 8th, 2017.
- 6) Gargeya, V. B. (2017). Organizational Structures for Supply Chain/Network Management. Paper accepted for presentation at the Annual Meeting of the Production and Operations Management Society to be held at Bellevue/Seattle, WA, May 5th through 8th, 2017.
- 7) Daneshvar Kakhki, M., and Gargeya, V. B. (2016). Success Factors of ERP Implementation in Small Firms: A Tale of Two Countries. Paper presented at the Annual Meeting of the Production and Operations Management Society held at Orlando, FL, May 6th through 9th, 2016.

- 8) Gargeya, V. B., J. Boles, and Daneshvar Kakhki, M. (2016). Skills of Logistics and Supply Chain Management Professionals: A Survey. Paper presented at the Annual Meeting of the Production and Operations Management Society held at Orlando, FL, May 6th through 9th, 2016.
- 9) Gargeya, V. B., Taube, L., and Strickland, A. W. (2016). Assurance of Learning (AoL) using Operations Management Coursework at UNCG: A Journey. Paper presented at the Annual meeting of the Decision Sciences Institute held at Austin, TX, November 19th through 22nd, 2016.
- 10) Taube, L., Gargeya, V. B., and Strickland, A. W. (2016). Assessment Practices in Operations Management Coursework at UNCG. Paper presented at the Annual Meeting of the Production and Operations Management Society held at Orlando, FL, May 6th through 9th, 2016.
- 11) Daneshvar Kakhki, M., and Gargeya, V. B. (2015). Information Systems for Supply Chain Management. Paper presented at the Annual Meeting of the Production and Operations Management Society held at Washington, DC, May 8th through 11th, 2015.
- 12) Taube, L. and Gargeya, V. B. (2015). On-Line Degree Completion Program in Supply Chain Management. Paper presented at the Annual Meeting of the Production and Operations Management Society held at Washington, DC, May 8th through 11th, 2015.
- 13) Ratcliffe, A., Wolf, E., and Gargeya, V. B. (2014). Managing flexibility and supply chain risk in contract manufacturer networks for the agrochemical industry. Paper presented at the Annual Meeting of the Production and Operations Management Society held at Washington, DC, May 8th through 11th, 2015.
- 14) Seethamraju, R., Diatha, K. S., and Gargeya, V. B. (2014). ERP Systems and Business Process Agility: A Model. Paper presented at the POMS 25th Annual Conference, Atlanta, GA, May 9th to 12th, 2014.
- 15) Wall, J., Gargeya, V. B., and Lowe, K. B. (2013). Selective Organizational Deviance: A Model of Information Deviance in Supply Chains. Paper presented at the 73rd Annual meeting of the Academy of Management held in Lake Beuna Vista, FL, August 9th to 13th, 2013.
- 16) Gargeya (2013). Quality Enhancement Plans in Higher Education: A Review. Paper presented at the POMS 24th Annual Conference, Denver, CO, May 3rd to 6th, 2013.
- 17) Maghrabi, R. and Gargeya, V. B. (2012). Inter-organizational Systems (IOS): A Boon or Bane. Poster presented at the 18th Americas Conference on Information Systems, Seattle, Washington, August 9th to 11th, 2012.
- 18) Su, J., Xu, Q., and Gargeya, V. B. (2010). "Going Global": Developing Global Supply Network and Manufacturing Culture Study Tour in China. Paper presented at the 21st Annual Meeting of Production and Operations Management Society, Vancouver (Canada), May 7th to 10th, 2010.
- 19) Gargeya, V. B. (2009). Challenges in Managing Global Supply Networks. Paper presented at the Annual Meeting of INFORMS, San Diego, CA, October 11th to 14th, 2009.
- 20) Chi, T., Kilduff, P. D., and Gargeya, V. B. (2007). Relationships between business environment characteristics, competitive priorities, supply chain structures, and firm business performance: An application of SEM. Paper presented at the International Conference on Advances in Interdisciplinary Statistics and Combinatorics, The University of North Carolina at Greensboro, NC, October 12th to 14th, 2007.
- 21) Iossifova, A. and Gargeya, V. B. (2007). A comparison of AACSB Accreditation and ISO 9000 Certification. Paper presented at the 2007 Annual Meeting of the Decision Sciences Institute, Phoenix, AZ, November 17th to 20th, 2007.

- 22) Gargeya, V. B. (2007). Performance information in multinational operations. Paper presented at the 8th Annual Global Information Technology Management Association World Conference, Naples, Italy, June 17th to June 19th, 2007.
- 23) Taube, L. and Gargeya, V. B. (2007). A global perspective and an integrative case study: The corporate card services group at American Express. Paper presented at the Global Management & Information Technology Research Conference, New York, NY, May 23rd to 26th, 2007.
- 24) Gargeya, V. B. and Darnell, S. (2007). The Malcolm Baldrige National Quality Award: Twenty years and counting. Paper presented at the 2007 Annual Meeting of the Production and Operations Management Society, Dallas, Texas, May 4th to 7th, 2007.
- 25) Gargeya, V. B. (2007). Bringing offshoring closer to home with the “ACID Test”! Paper presented at the First Annual Research Conference and Workshop on Offshoring, Cary, North Carolina, April 14th to 16th, 2007.
- 26) Su, J., Dyer, C. L., and Gargeya, V. B. (2006). Supply chain management survey-based empirical research: Exploring data collection strategies. Paper presented at the Annual Meeting of the International Textile and Apparel Association (ITAA), San Antonio, Texas, November, 2006.
- 27) Eatman, J. L., Ehrhardt, R., and Gargeya, V. B. Supply chain metrics and the multi-vendor global supply chain. Paper presented at the International Conference on Information Systems, Logistics and Supply Chain, Lyon, France, May 15th to 17th, 2006.
- 28) Gargeya, V. B. (2006). Consistency in plant level performance measures: The case of a multi-national hosiery manufacturer. Paper presented at the 2006 Annual Meeting of the Production and Operations Management Society, Boston, Massachusetts, April 29th to May 2nd, 2006.
- 29) Su, J., Dyer, C. L., and Gargeya, V. B. (2005). Strategic sourcing and supplier selection in the U.S. textile-apparel-retail supply network. Paper presented at the Annual Meeting of the International Textile and Apparel Association (ITAA), Washington, D. C., November, 2005.
- 30) Gargeya, V. B., Herzing, M., and Gouvêa, M. A. (2005). Differences in perceptions of quality amongst managers and front line employees in a service organization. Paper presented at 16th Annual Conference of the Production and Operations Management Society (POMS), Chicago, Illinois, April 29th to May 2nd, 2005.
- 31) Su, J. and Gargeya, V. B. (2005). Sourcing and supplier evaluation practices in small and medium firms in the U.S. textile and apparel industry. Paper presented at 16th Annual Conference of the Production and Operations Management Society (POMS), Chicago, Illinois, April 29 – May 2, 2005.
- 32) Randall, F. M. and Gargeya, V. B. (2005). Product proliferation and the supply chain: A case study. Paper presented at 16th Annual Conference of the Production and Operations Management Society (POMS), Chicago, Illinois, April 29th to May 2nd, 2005.
- 33) Su, J., Gargeya, V. B., and Dyer, C. L. (2004). Be Ready for 2005 and Beyond with Strategic Sourcing and Supplier Selection. Paper presented at the Annual Meeting of the International Textile and Apparel Association (ITAA) held at Portland, Oregon, November 2nd to 9th, 2004.
- 34) Gargeya, V.B. and McIntyre, K. E. (2004). Supply chain management practices in Eastern Europe. Paper presented at the 2nd World Conference on POM held at Cancun, Mexico, April 30-May 3, 2004.

- 35) Gargeya, V. B. and Su, J. (2004). Strategic sourcing and supplier selection: The state of empirical research. Paper presented at the 2nd World Conference on POM held at Cancun, Mexico, April 30th to May 3rd, 2004.
- 36) Amoako-Gyampah, K. and Gargeya, V. B. (2003). Impact of supplier capability on manufacturing performance among firms in Ghana. Paper presented at the 2003 Annual Meeting of the Decision Sciences Institute held in Washington, D.C., November 22nd to 25th, 2003.
- 37) Siha, S. and Gargeya, V. B. (2003). Elements of Six Sigma Implementation. Paper presented at the 2003 Annual Meeting of the Decision Sciences Institute held in Washington, D.C., November 22nd to 25th, 2003.
- 38) Su, J., Gargeya, V. B., and Dyer C. (2003). Emerging patterns of US global sources for textiles and apparel. Poster presented at the International Textile and Apparel Association Conference in Savannah, Georgia, November 8th to 11th, 2003.
- 39) Gargeya, V. B. (2003). Plant level performance measurement in a multinational company. Paper presented at the Annual Meeting of the Production and Operations Management Society held at Savannah, GA, April 4th to 7th, 2003.
- 40) Gargeya, V. B. (2002). Plant level performance measurement in Mexico, Canada, and the U.S.A.: A multinational case study. Paper presented at the Annual Meeting of the Production and Operations Management Society held at San Francisco, April 5th to 8th, 2002.
- 41) Gargeya, V. B. and Horkey, T. (2002). Defining quality and measuring performance in a sales and service organization. Paper presented at the Annual Meeting of the Production and Operations Management Society held at San Francisco, April 5th to 8th, 2002.
- 42) Meixell, M. J. and Gargeya, V. B. (2001). Modeling global supply networks: A managerial perspective. Paper presented at the 2001 Annual Meeting of the Decision Sciences Institute held at San Francisco, CA, November 17th to 20th, 2001.
- 43) Gargeya, V. B. and Herzing, M. (2001). Defining quality in a service organization. Paper presented at the 2001 Annual Meeting of the Decision Sciences Institute held at San Francisco, CA, November 17th to 20th, 2001.
- 44) Gargeya, V. B. (2000). The growth of U. S. state quality award programs: A historical perspective. Paper presented as part of a Panel Discussion at the 2001 Annual Meeting of the Decision Sciences Institute, Orlando, FL, November 18th to 21st, 2000.
- 45) Gargeya, V. B. and Warner, J. (2000). Weaving competitive priorities into the supply chain strategy: The case of a textile manufacturer. Paper presented at the 2000 Annual Meeting of the Decision Sciences Institute, Orlando, FL, November 18th to 21st, 2000.
- 46) Solís, L. E., Cardenas, L., and Gargeya, V. B. (1999). An exploratory study of competitive capabilities and its determinants in the small and medium Spanish manufacturing industry. Poster presented at the First International Conference of Ibero-American Academy of Management, Madrid, Spain, December 9th-11th, 1999.
- 47) Gargeya, V. B. and Saksriboworn, K. (1999). A framework for the usage of technology in the hotel industry. Paper presented at the 1999 Annual Meeting of the Decision Sciences Institute, New Orleans, LA, November 20th to 23rd, 1999.
- 48) Gargeya, V. B. and Andoh-Baidoo, F. (1999). State quality award programs: An analysis. Paper presented at the 1999 Annual Meeting of the Decision Sciences Institute, New Orleans, LA, November 20th to 23rd, 1999.

- 49) Brown, L. G., Wingler, T. R. Wingler, Gargeya, V. B., Lundin, J. H., Lowe, K. B., and Sowers, D. K. (1998). Replacements Limited: Replacing the irreplaceable. Case paper presentation at the North American Case Research Association in Durham, NH, November 12th to 14th, 1998.
- 50) Fredendall, L. and Gargeya, V. B. (1997). Sources of variance in job shops: A theoretical model. Paper presented at the Eighth Annual Meeting of the Production and Operations Management Society held at Miami Beach, FL, April 12th to 15th, 1997.
- 51) McEnally, M. R., Tullar, W. L., and Gargeya, V. B. (1996). Deep Roots: A natural foods co-op at the crossroads. Case paper presented at the 1996 Annual Meeting of the North American Case Research Association held at Colorado Springs, CO, October 24th to 26th, 1996.
- 52) Taube, L. R., Amoako-Gyampah, K., and Gargeya, V. B. (1996). Reengineering the P/OM curriculum. Paper presented at the Seventh Annual Meeting of the Production and Operations Management Society held at Indianapolis, IN, March 30th to April 2nd, 1996.
- 53) Pearce, J. W., Gargeya, V. B., and Owens, S. D. (1995). Competitive priorities, managerial evaluation, and firm performance in make-to-order environments: An empirical study. Paper presented at the 1995 Annual Meeting of the Decision Sciences Institute.
- 54) Gargeya, V. B. (1993). Expert systems and service operations: A survey. Paper presented as part of Panel Discussion at the 1993 Annual Meeting of the Decision Sciences Institute.
- 55) Gargeya, V. B. and Deane, R. H. (1992). A shop loading algorithm in a dynamic job shop with machine and auxiliary resource constraints. Paper presented at the 1992 Annual Meeting of the Production and Operations Management Society.
- 56) Gargeya, V. B. and Miles, W. G. (1991). Linkage between business unit strategy, operations strategy, and firm performance: A conceptual model. Paper presented at the 1991 Annual Meeting of the Production and Operations Management Society.
- 57) Gargeya, V.B., Deane, R.H., and McDougall, P.P. (1990). An analysis of manufacturing and marketing interaction. Paper presented at the 1990 Annual Meeting of the Decision Sciences Institute.
- 58) Gargeya, V.B. and Deane, R.H. (1990). Auxiliary resource constraint measures in dynamic job shop scheduling. Paper presented at the 1990 Annual Meeting of the Production and Operations Management Society.
- 59) Deane, R.H., Gargeya, V.B., and McDougall, P.P. (1990). Manufacturing strategy and performance of the new venture firm. Paper presented at the Industry-University Conference on Manufacturing Strategy held at Ann Arbor, MI.
- 60) Gargeya, V.B. and Deane, R.H. (1989). Scheduling heuristics in a tool-constrained job shop. Paper presented at the 1989 Annual Meeting of the Decision Sciences Institute.
- 61) Gargeya, V.B., Deane, R.H., and McDougall, P.P. (1989). Compatibility of manufacturing and business strategy in successful new venture firms. Paper presented at the 1989 Annual Academy of Management Meeting.

INVITED SPEECHES/PRESENTATIONS

- 1) Gargeya, V. B. (2018). The Art and Science of Teaching in Business and Management. Invited Speaker at the Indian Institute of Management, Bangalore, India, June 14th, 2018.
- 2) Gargeya, V. B. and Packer, J. (2009). MBA Consulting Projects. Presentation at the 4th Annual UNCG Business Summit, The University of North Carolina at Greensboro, November 16th, 2009.
- 3) Gargeya, V. B. (2009). Musings and Confessions of an Academic Coach. Invited Speaker at the 2009 Teaching Awards Luncheon, The University of North Carolina at Greensboro, January 23rd, 2009.
- 4) Gargeya, V. B. and Baker, M. (2007). Business Solutions in the Bryan MBA program: A Partnership with Tyco Electronics. Presentation at the 2nd Annual UNCG Business Summit, The University of North Carolina at Greensboro, October 23rd, 2007.
- 5) Gargeya, V. B. (2007). Culture Clash! Keynote Speaker at the Undergraduate Honors Symposium Banquet, The University of North Carolina at Greensboro, March 23rd, 2007.
- 6) Gargeya, V. B. (2006). Pizza, Picasso, and the Pyramids: The Journey to Excellence Continues! Commencement Speaker, The University of North Carolina at Greensboro, December 14th, 2006.
- 7) Gargeya, V. B. (2006). Five Fs in Four Years! Keynote Speaker at the Freshman Family Brunch, The University of North Carolina at Greensboro, October 30th, 2006.
- 8) Gargeya, V. B. (2006). Come in with M-I-N-E-R-V-A and be a Spartan for Life! Speaker at the New Student Convocation, The University of North Carolina at Greensboro, August 13th, 2006.
- 9) Gargeya, V. B. (2004). “Unlock” the Supply/Service Chain! Invited Speaker at the 16th Annual Accounting Symposium, Greensboro, December 3rd, 2004.
- 10) Gargeya, V. B. (2002). Global operations strategy and the journey to excellence. Invited Speaker at the Icaian Business School, Hyderabad, India, June 22nd, 2002.
- 11) Gargeya, V. B. (2002). Journey to excellence. Invited Speaker at Kumaraguru College of Technology, Coimbatore, India, June 11th, 2002.
- 12) Gargeya, V. B. (2002). Global operations strategy. Invited Speaker at the Coimbatore Management Association, Coimbatore, India, June 10th, 2002.
- 13) Gargeya, V. B. (2002). Journey to excellence. Invited Speaker at K.G. Group, Coimbatore, India, June 10th, 2002.
- 14) Gargeya, V. B. (2002). “Unlock” the supply chain with the performance measurement “key”. Invited Speaker at the Warehousing Education and Research Council, Greensboro, NC, March 5th, 2002.
- 15) Gargeya, V. B. (2001). ACID test: The live case study. Presentation at the Administrative Staff College of India, Hyderabad, India, June 9th, 2001.
- 16) Gargeya, V. B. (2000). Bring the case to life with the “ACID TEST”. Invited Plenary Speaker at the 2000 North American Case Research Association Annual Meeting, San Antonio, TX, October 12-13, 2000.
- 17) Gargeya, V. B. (2000). Service operations management and total quality management. Invited Speaker at the School of Management Studies, University of Hyderabad, Hyderabad, India, August 12th, 2000.
- 18) Gargeya, V. B. (1999). Global operations strategy. Invited Speaker at the Instituto de Empresa, Madrid, Spain, May 24, 1999.

- 19) Gargeya, V. B. (1998). Organizational evaluation using the Baldrige criteria. Invited Speaker at Triad Quality Forum, Greensboro, NC, February 1, 1998.
- 20) Gargeya, V. B. (1996). Making outcome measures truly useful. Invited Speaker at the 1996 North Carolina Finance, Reimbursement, and MIS Officers Conference in Asheville, NC, November 19, 1996.
- 21) Gargeya, V. B. (1995). Fast cycle and operations strategy. Invited Speaker at the 1995 Annual Meeting of the Triad Accounting Forum, Greensboro, NC, November 9, 1995.

ACADEMIC WORKSHOPS/SEMINARS

- 1) Gargeya, V. B. (2016). Enhancing Teaching with Academic Integrity: An Ounce of Prevention is Better than A Pound of Cure. Workshop for doctoral students and faculty, Joseph M. Bryan School of Business and Economics, The University of North Carolina at Greensboro, November 18th, 2016.
- 2) Gargeya, V. B. (2015). Challenges in Research and Teaching in Information Systems. Seminar for doctoral students and faculty, Joseph M. Bryan School of Business and Economics, The University of North Carolina at Greensboro, August 21st, 2015.
- 3) Gargeya, V. B. (2013). Prevention and Handling of Academic Integrity Violations. Workshop for doctoral students and faculty, Joseph M. Bryan School of Business and Economics, The University of North Carolina at Greensboro, November 8th, 2013.
- 4) Gargeya, V. B., Ratcliffe, A., and Xue, L. (2013). The Campus Interview: A Key Step in Securing the Academic Position. Panel discussion facilitated for doctoral students, Joseph M. Bryan School of Business and Economics, The University of North Carolina at Greensboro, November 15th, 2013.
- 5) Gargeya, V. B. (2011). The Tenets of Teaching Excellence in Business Schools. Workshop for doctoral students and faculty, Joseph M. Bryan School of Business and Economics, The University of North Carolina at Greensboro, February 25th, 2011.
- 6) Gargeya, V. B. and Hershey, G. L. (2005). The Art and Science of Teaching in Business Schools. Workshop for doctoral students and faculty, Joseph M. Bryan School of Business and Economics, The University of North Carolina at Greensboro, September 9th, 2005.
- 7) Gargeya, V. B. (2002). Journey to excellence in professing. Seminar for faculty at the P.S.G. College of Technology, Coimbatore, India, June 11th, 2002.
- 8) Gargeya, V. B. (1999). The curriculum of production and operations management: Future trends. Seminar for faculty at the Instituto de Empresa, Spain, May 25, 1999.
- 9) Gargeya, V. B. (1999). Teaching service operations management. Workshop for faculty at the Instituto de Empresa, Spain, May 25, 1999.

EXECUTIVE EDUCATION/WORKSHOPS CONDUCTED

- 1) Presenter, “The Art and Science of Managing Projects”. Session for practicing professionals in institutions of higher education, Professional Development Management Program organized by the Human Resources Department, The University of North Carolina at Greensboro, Spring 2018 and Summer 2018.
- 2) Presenter, “The Key to Customer ‘Delight’: The Journey to Excellence”. Session for practicing professionals in institutions of higher education, Professional Development Management Program organized by the Human Resources Department, The University

- of North Carolina at Greensboro, Fall 2013, Spring 2014, Fall 2014, Spring 2015, Fall 2015, Spring 2016, Fall 2017, and Spring 2018.
- 3) Presenter, "The Key to Customer 'Delight': The Journey to Excellence Continues!". Session for practicing professionals in institutions of higher education, Professional Development Management Program organized by the Human Resources Department, The University of North Carolina at Greensboro, Spring 2015, Fall 2015, Spring 2016, and Fall 2017.
 - 4) Presenter, "Performance Measurement for Continuous Improvement". Session for practicing professionals in institutions of higher education, Professional Development Management Program organized by the Human Resources Department, The University of North Carolina at Greensboro, Spring 2014, Fall 2014, Spring 2015, Fall 2015, Spring 2016, Fall 2017, and Spring 2018.
 - 5) Presenter, "The Key to Customer 'Delight': The Journey to Excellence". Session for practicing professionals in the Facilities Team, Housing and Residence Life, The University of North Carolina at Greensboro, October 28th, 2015.
 - 6) Discussion Leader, "Supply Chain Strategy". Session for practicing managers at Syngenta, Greensboro, June 8th, 2009.
 - 7) Session Leader, "Customer relationship management." Part of five day executive development program for practicing managers at Asahi Glass Company offered by the Kenan-Flagler Business School, University of North Carolina at Chapel-Hill, Chapel Hill, November 14th, 2008.
 - 8) Discussion Leader, "Unlock the supply chain!" Workshop for practicing managers at Syngenta, Greensboro, May 1st, 2002.
 - 9) Discussion Leader, "Performance measurement". Workshop for practicing managers at Banner Pharmacaps Private Limited, Sarigam (Gujarat), India, June 15th, 2001.
 - 10) Discussion Leader, "Performance and operations strategy". Workshop for practicing managers at Banner Pharmacaps India Private Limited, Bangalore, India, June 12th, 2001.
 - 11) Discussion Leader, "Supply network management". Workshop for practicing managers at Dr. Reddy's Laboratories Limited, Hyderabad, India, June 7th, 2001.

REPORTS AND UNPUBLISHED MATERIALS

- 1) Tucker, L. R., Gargeya, V. B., Miles, W. G., and Shetty, D. (1993). Decentralization of the Quality Function. Report prepared for United Technologies-Hamilton Standard.
- 2) Gargeya, V. B. (1992). Scheduling in the dynamic job shop under auxiliary constraints. Unpublished doctoral dissertation, Georgia State University.
- 3) Gargeya, V.B. (1988). Tool Scheduling. Paper was voted as the Second Place Winner in the Graduate Division of the Atlanta Chapter 1988 APICS Student Paper Competition.
- 4) Balachandran, R., Chidambaram, S., Gargeya, V.B., and Ravi, N. (1982). A study of the impact of traffic regulations in Bangalore city. Report prepared for the Indian Institute of Management (Bangalore), and the Bangalore Traffic Department.
- 5) Gargeya, V.B. (1981). Interphase transportation model: Linking up barges to the existing land based system. Report prepared for the Mandovi Pellets Limited, Goa (India).

WORKING PAPERS

- 1) Daneshvar Kakhki, M. and Gargeya, V. B. (2018). Information Systems for Supply Chain Management: An Integrative Literature Review. Paper under review for publication in the *International Journal of Production Research*.
- 2) Zhou, J., Can, J., Zhao, X., and Gargeya, V. B. (2018). Quick response strategy of supply chains under horizontal competition. Paper under review for publication in the *European Journal of Operational Research*.
- 3) Wall, J., Lowe, K. B., Lowery, P. B., Mirkovski, K., and Gargeya, V. B. (2018). Explaining opportunism in supply chains through the lens of selectivity. Paper under preparation for submission to a journal.
- 4) Daneshvar Kakhki, M. and Gargeya, V. B. (2018). ERP systems transition in small manufacturing companies: The tale of two countries. Paper under preparation for submission to a journal.
- 5) Daneshvar Kakhki, M. and Gargeya, V. B. (2018). Evaluation of Online Shopping Service Quality using DemFis. Paper under preparation for submission to a journal.

DISSERTATION AND THESES COMMITTEES

- 1) Co-Advisor, Master's Thesis of Virginia MacDonald, MBA Student at the Styrathclyde Graduate Business School, 2002. Her thesis is titled "Electronic Commerce in the Industrial Chemical Industry: An Exploratory Study".
- 2) Co-Chair, Dissertation Committee of Ms. Jin Su, doctoral candidate in Textile Design Products and Marketing program, UNCG. Ms. Su graduated in December 2004. Her dissertation is titled "Strategic Sourcing and Supplier Selection in the U.S. Textile-Apparel-Retail Supply Network". Dr. Jin Su is an Associate Professor at The University of North Carolina at Greensboro.
- 3) Member, Dissertation Committee of Mr. Ting Chi, doctoral candidate in Textile Design and Marketing program, UNCG. Mr. Chi graduated in August 2006. His dissertation is titled "A Study of the Relationships between Business Environment Characteristics, Competitive Priorities, Supply Chain Structures, and Firm Performance in the Technical Textile Industry". Dr. Ting Chi is an Associate Professor and Graduate Coordinator at Washington State University.

CONFERENCE AND WORKSHOP PARTICIPATION

- 1) Association of Public and Land Grant Universities Annual Meeting, Washington, D.C., November 12th to 14th, 2017.
- 2) Global Opportunities Summit, Elon University, Elon, NC, August 6th, 2015.
- 3) The Alan Alda Center 2015 Summer Institute, June 8th to 12th, 2015.
- 4) Fifth Annual E-Portfolio Forum, Washington, DC, January 25th, 2014.
- 5) NanoManufacturing 2013: Applications and Opportunities. Greensboro, NC, September 25th, 2013.
- 6) Global Opportunities Summit, The University of North Carolina at Greensboro, Greensboro, NC, August 22nd, 2013.
- 7) Society for College and University Planning Mid-Atlantic Regional Conference, Washington, DC, April 7th to 9th, 2013.
- 8) SACSCOC Annual Meeting, Dallas, TX, December 10th to 12th, 2012.

- 9) The Institute on Quality Enhancement and Accreditation of SACSCOC, Atlanta, GA, July 29th to August 1st, 2012.
- 10) COC CASE Development for Deans and Academic Leaders Conference, Atlanta, GA, November 2nd to 4th, 2011.
- 11) The AACSB International “Lessons for Aspiring Deans Seminar”, Orlando, FL, April 25th and 26th, 2009.
- 12) The AACSB International Graduate Programs Conference, Baltimore MD, November 15th to 17th, 2007.
- 13) The AACSB International Conference and Annual Meeting, Tampa FL, April 22nd to 24th, 2007.
- 14) NEXUS 2006 Supply Chain Conference, Winston-Salem NC, October 12th and 13th, 2006.
- 15) AACSB International Continuous Improvement Conference, Minneapolis MN, September 17th to 19th, 2006.
- 16) LEAP Leadership Development Program, Pomona CA, July 12th to 15th, 2006.
- 17) North Carolina Awards for Excellence Training Workshop, Raleigh NC, December 13th and 14th, 2005.
- 18) Southern Conference Meeting of Academic Representatives, Spartanburg SC, November 7th and 8th, 2004.
- 19) Southern Conference Meeting of Academic (Inter-Collegiate Athletics) Representatives, Elon University, October 26th and 27th, 2003.
- 20) Academic Integrity Conference, Charlottesville, VA, October 4th to 6th, 2002.
- 21) SAP Users Group Meeting, Charlottesville, VA, March 29th, 2000.
- 22) SAP Users Group Meeting, Greensboro, NC, September 22nd, 1999.
- 23) Fedex Quality Forum, Winston-Salem, NC, March 31st, 1999.
- 24) SAP Users Group Meeting, Novartis, Greensboro, NC, February 17th, 1999.
- 25) Conference on International Negotiation, Fuqua School of Business, Duke University, October 15th to 18th, 1998.
- 26) Workshop on “Diversity”, Bryan School of Business and Economics, UNCG, May 18th to 21st, 1998.
- 27) Symposium on “Future of Quality Management: Challenges and Opportunities”, University of Notre Dame, Notre Dame, IN, September 26th, 1997.
- 28) North Carolina Leadership Award Senior Examiner Training Workshop at Raleigh, NC, May 11th, 1998.
- 29) Carolina Colloquy Summer Conference, Institute of College and University Teaching, Raleigh, NC, July 24th and 25th, 1997.
- 30) Five-week workshop on “Spanish for Business Travelers”, UNCG, Greensboro, NC, April-May, 1997.
- 31) Faculty Development in International Business Mexico Program, Texas A&M University, College Station, TX, May 14th to 24th, 1996. This included visits to several companies and universities in Mexico.
- 32) North Carolina Awards for Excellence Training Workshop, January 22nd, 2004.
- 33) North Carolina Leadership Award Examiner Training Workshop at Research Triangle Park, NC, March 25th and 26th, 1996. Attended subsequent refresher sessions in 1997, 1998, and 1999.
- 34) Workshop on "Distance Education" at UNCG, Greensboro, NC, February 6th to 27th, 1996.

- 35) Seminar on "Using Cases and Case Discussion in College Teaching", Department of Curriculum and Instruction, School of Education, UNCG, Greensboro, NC, February 8th, 1996.
- 36) International Business Faculty Workshop, Bryan School of Business and Economics, UNCG, Greensboro, NC, May 15th to 19th, 1995.
- 37) Workshop on Total Quality Management at Baltimore, MD in June 1994.
- 38) New Faculty Seminar on Excellence in Teaching organized by the North Carolina Center for the Advancement of Teaching at Cullowhee, NC in May-June 1994.
- 39) Workshop on International Technology and Operations Management at Baltimore, MD in May 1994.
- 40) New Faculty Consortium of the Decision Sciences Institute at San Francisco, CA in November, 1992.
- 41) Jonah Course of the Goldratt Institute at New Haven in July 1992.
- 42) First Annual Members' Conference of the Connecticut Quality Council at Cromwell, CT in November, 1991.
- 43) Teaching Manufacturing Strategy Conference at Chapel Hill, NC in July, 1991.
- 44) The Xerox Quality Forum at Boston, MA in March, 1991.
- 45) Doctoral Student Consortium of the Decision Sciences Institute at New Orleans, LA in November 1989.
- 46) POM Doctoral Consortium of the Academy of Management at Washington, DC in August, 1989.

RESEARCH GRANTS RECEIVED

- 1) \$500 Kohler Grant, The University of North Carolina at Greensboro, 2004.
- 2) \$5,000 Regular Faculty Grant, The University of North Carolina at Greensboro, 2001.
- 3) \$1,000 Kohler Grant, The University of North Carolina at Greensboro, 2001.
- 4) \$7,500 Faculty Enhancement Grant, Bryan School of Business and Economics, 2000.
- 5) Co-researcher, \$5,000 APICS Educational and Research Foundation Grant, E-Commerce, 2000.
- 6) Co-researcher, \$25,500 Case Development Grant, Business Measurement Case Development and Research Program, KPMG, 2000.
- 7) \$500 Kohler Grant, The University of North Carolina at Greensboro, 1999.
- 8) \$5,000 Research Grant from VF Services, Inc., 1999.
- 9) \$5,000 Faculty Enhancement Grant, Bryan School of Business and Economics, 1999.
- 10) \$4,500 Faculty Development Grant, Bryan School of Business and Economics, 1998.
- 11) \$2,500 Faculty Development Grant, Bryan School of Business and Economics, 1997.
- 12) \$2,500 New Faculty Grant from the University of North Carolina at Greensboro, 1993-1994.
- 13) \$48,900 Annual Goldratt Educational Grant for teaching and conducting research in the area of Theory of Constraints, 1992.
- 14) Co-investigator, \$20,000 Grant from United Technologies-Hamilton Standard, 1992-1993.
- 15) \$2,800 Research Grant from the Barney School of Business and Public Administration, Summer, 1991.

PROFESSIONAL ACTIVITIES

- 1) Moderator, Discussion with the Author (Ms. Katherine Boo) for the Honors College's First Year Kecker Read (*Beyond the Beautiful Forevers*), The University of North Carolina at Greensboro, October 24th, 2017.
- 2) Panelist, Honors College's First Year Kecker Read (*Beyond the Beautiful Forevers* authored by Ms. Katherine Boo), The University of North Carolina at Greensboro, September 28th, 2018.
- 3) Moderator, Importance of Industry Engagement, 6th Annual Supply Chain Management Directors' Conference, University of Southern California, Los Angeles, CA, March 2nd, 2017.
- 4) Panelist, Digital Learning and Online Certifications, 5th Annual Supply Chain Management Directors' Conference, Massachusetts Institute of Technology, Cambridge, MA, March 24th, 2016.
- 5) Panelist, Industry Relations: The Role of Advisory Boards, 5th Annual Supply Chain Management Directors' Conference, Massachusetts Institute of Technology, Cambridge, MA, March 25th, 2016.
- 6) Panelist, Global Logistics Initiatives, Global Opportunities Summit, Greensboro, Greensboro, NC, August 19th, 2014.
- 7) Member, Board of Examiners, Malcolm Baldrige National Quality Award, 2006.
- 8) President, The University of North Carolina at Greensboro Chapter of Beta Gamma Sigma, 2002-2009.
- 9) Member, Program Committee, 16th Annual Conference of the Production and Operations Management Society (POMS), Chicago, Illinois, April 29th to May 2nd, 2005.
- 10) Member, The Program Committee, 2nd World Conference on POM, Cancun, Mexico, April 30th – May 3rd, 2004.
- 11) Associate and Feature Editor for POM Education, POMS Chronicle, 2003-2006.
- 12) Member, Editorial Review Board, Quality Management Journal, 2007-2013.
- 13) Member, Editorial Review Board, Production and Operations Management, 2000-2003.
- 14) Member, Programs and Meetings Committee, Decision Sciences Institute, 2002-2004.
- 15) Member, Strategic Planning for International Affairs Committee, Decision Sciences Institute, 1999-2001.
- 16) Member, Doctoral Student Affairs Committee, Decision Sciences Institute, 1995-1999.
- 17) Senior Examiner, North Carolina Awards for Excellence, 2004, 2005, 2006, and 2007.
- 18) Senior Examiner, North Carolina Performance Excellence Process, 1999.
- 19) Senior Examiner, North Carolina Leadership Award, 1998.
- 20) Examiner, North Carolina Leadership Award, 1996 and 1997.
- 21) Judge, North Carolina Team Excellence Awards, 1997.
- 22) Trainer, North Carolina Awards for Excellence Training Workshop, December 13-14, 2005.
- 23) Trainer, North Carolina Awards for Excellence Training Workshop, January 22nd, 2004.
- 24) Chair, Nominations Committee, Society of Manufacturing Engineers Central Piedmont Chapter 304, 1996.
- 25) Vice-Chairman, Mission #1, Society of Manufacturing Engineers Central Piedmont Chapter 304, 1995.
- 26) Technical Programs Officer, Society of Manufacturing Engineers Central Piedmont Chapter 304, 1994.

- 27) Member, Program Committee, Triad Chapter, North Carolina World Trade Association, 1995-1997.
- 28) Member, Program Committee for the 1995 North Carolina Quality Conference.
- 29) Co-Chair, Supply Chain Management Track, Annual Meeting of the Production and Operations Management Society held in Bellevue/Seattle, WA, May 5-8, 2017.
- 30) Chair, Business Curriculum Development Track, Annual Meeting of the Decision Sciences Institute held in Austin, TX, November 19-22, 2016.
- 31) Co-Chair, Teaching/Pedagogy in Production/Operations Management Track, Annual Meeting of the Production and Operations Management Society held in Orlando, FL, May 6-9, 2016.
- 32) Chair, International/Global Operations Track, Annual Meeting of the Production and Operations Management Society held in Dallas, TX, May 4-7, 2007.
- 33) Chair, International/Global Operations Track, Annual Meeting of the Production and Operations Management Society held in Boston, MA, April 28-May 1, 2006.
- 34) Chair, Global Operations Track, Annual Meeting of the Production and Operations Management Society held in Savannah, GA, April 4-7, 2003.
- 35) Chair, Total Quality Management Track, Annual Meeting of the Southeast Decision Sciences Institute, 2001.
- 36) Co-Chair, Teaching Manufacturing Strategy Workshop, Annual Meeting of the Decision Sciences Institute, 1992.
- 37) Panelist, Discussion on Corporate Performance Metrics and Systems, APICS Piedmont Chapter Meeting, April 12th, 2004.
- 38) Panelist, Discussion on the Development, Evolution, and Future of Quality Awards, Annual Meeting of the Decision Sciences Institute, 2000.
- 39) Panelist, Discussion on Life After Tenure, New Faculty Consortium, Annual Meeting of the Decision Sciences Institute, 2000.
- 40) External Reviewer, Promotion and Tenure of Candidate, Opus College of Business, University of St. Thomas, Minneapolis, MN, 2016.
- 41) External Reviewer, Promotion of Candidate from Associate Professor to Professor, Department of Logistics and Supply Chain Management, Georgia Southern University, 2015.
- 42) External Reviewer, Promotion and Tenure of Candidate, Department of Operations and Information Systems, University of Massachusetts Lowell, 2010.
- 43) External Reviewer, Promotion and Tenure of Candidate, Department of Management, University of Hartford, 2004.
- 44) External Examiner of Doctoral Dissertation, Bharathiar University (India), 2006.
- 45) Reviewer, Decision, Risk, & Management Science Program of the National Science Foundation, 1994.
- 46) Reviewer, Transformation to Quality Organizations Program of the National Science Foundation, 1998.
- 47) Reviewer, Doctoral Dissertation Competition, Production and Operations Management Society, 1995.
- 48) Reader, Fund for Improvement of Post Secondary Education, U. S. Department of Education, 2000.
- 49) Reviewer, Grants to Enhance and Advance Research (GEAR) program, University of Houston, 2008.
- 50) Chair, Curricular Issues Session CI14-T3, Annual Meeting of the Decision Sciences Institute, 1996.

- 51) Chair, Innovative Education Session IE12-T2, Annual Meeting of the Decision Sciences Institute, 1996.
- 52) Chair, Service Quality at the Annual Meeting of the Decision Sciences Institute, 1995.
- 53) Chair, Session on Six Sigma, Quality Track at the Annual Meeting of the Decision Sciences Institute, 2002.
- 54) Chair, and Panelist for a Panel Discussion on Expert Systems in Service Operations at the 1993 Annual Meeting of the Decision Sciences Institute.
- 55) Chair, Shop Floor Control, the 3rd Annual Meeting of the Production and Operations Management Society, 1992.
- 56) Co-Chair, Teaching Manufacturing Strategy Workshop held at the 1992 Annual Meeting of the Decision Sciences Institute, 1992.
- 57) Chair, and Panelist for a Panel Discussion on Operations Management in Small Businesses held at the 2nd Annual Meeting of the Production and Operations Management Society, 1991.
- 58) Reviewer, Supply Chain Management: An International Journal, 2017.
- 59) Reviewer, Paper Series, International Labour Office, Geneva, Switzerland, 2016.
- 60) Reviewer, International Journal of Physical Distribution & Logistics, 2015.
- 61) Reviewer, Decision Support Systems, 2014 and 2015.
- 62) Reviewer, International Journal of Productivity and Performance Management, 2010, and 2017-2018.
- 63) Reviewer, Case Research Journal, 2005-2014.
- 64) Reviewer, Computers & Industrial Engineering, 1993-1996.
- 65) Reviewer, Decision Sciences, 1990-2005.
- 66) Reviewer, Special Issue on "E-Business and Supply Chain Management", Decision Sciences, 2002.
- 67) Reviewer, European Journal of Operational Research, 2001.
- 68) Reviewer, Industrial Management & Data Systems, 1994.
- 69) Reviewer, International Journal of Production Research, 2003 and 2015.
- 70) Reviewer, Journal of Operations Management, 1999-2010.
- 71) Reviewer, OMEGA, The International Journal of Management Science, 1994-2000 and 2012-2014.
- 72) Reviewer, Production and Inventory Management Journal, 1991.
- 73) Reviewer, Production and Operations Management, 1994-2006.
- 74) Reviewer, Special Issue on "Teaching POM: Visions, Topics, and Pedagogies", Production and Operations Management Journal, 1996.
- 75) Reviewer, Annual Meeting of the North American Case Research Association, 2005 and 2008.
- 76) Reviewer, International Management/ Information Technology/Innovation Track, Southern Management Association Meeting, 2004.
- 77) Reviewer, Second Annual Global Information Technology Management World Conference, Dallas, TX, June 10-12, 2001.
- 78) Reviewer, POM/Manufacturing Track, the Southeast Decision Sciences Institute Meeting, 1995.
- 79) Reviewer, POM/Manufacturing Track, the Annual Meetings of the Decision Sciences Institute, 1991, 1994-1996, 2000, and 2001.
- 80) Reviewer, Supply Chain Management Track, the Annual Meeting of the Decision Sciences Institute, 2003.
- 81) Reviewer, Quality and Productivity Track, the Annual Meeting of the Decision Sciences Institute, 1999 and 2002.

- 82) Reviewer, Service Operations Management Track, the Annual Meetings of the Decision Sciences Institute, 1993, 1996-1997, 1999, and 2005.
- 83) Reviewer, Service Track, the Northeast Decision Sciences Institute Meeting, 1992.
- 84) Reviewer, Production/Operations Management, R&D, Technology, Innovation, and Research Methods Track, the Southern Management Association Annual Meeting, 1990.
- 85) Reviewer, International Decision Sciences Institute Conference in Athens, Greece, 1999.
- 86) Reviewer, Academy of Management Meeting, 1997.
- 87) Discussant, Innovative Education Track, the Annual Meeting of the Decision Sciences Institute, 1995.
- 88) Discussant, Innovative Education Track, the Annual Meeting of the Decision Sciences Institute, 1995.
- 89) Discussant, POM/Manufacturing Track, the Annual Meetings of the Decision Sciences Institute, 1991, 1993-1996, 1999, and 2000.
- 90) Discussant, Quality and Productivity Track, the Annual Meetings of the Decision Sciences Institute, 1995 and 1999.
- 91) Discussant, Service Operations Management Track, the Annual Meetings of the Decision Sciences Institute, 1993, 1996, and 1999.
- 92) Facilitator, Case Discussion on “Yaraby in India”, Integrated Learning Experience 4 (Age of Asia), The Fuqua School of Business, Duke University, March 18, 1998.
- 93) Academic Jonah, The Goldratt Institute, 1992.
- 94) Campus Representative, Decision Sciences Institute, 1992-1993.

VOLUNTARY SERVICE

- 1) Volunteer, Quiz Bowl Team, The Early College at Guilford (2007-2014).
- 2) Mentor, FIRST Robotics Competition Team Number 1533 (2010-2013).
- 3) Coach, Middle School Mathematics and Math Counts, The Academy at Lincoln (2005-2010).
- 4) Member, School Based Leadership Team, The Academy at Lincoln (2005-2006).
- 5) Member, School Planning and Management Team, Aycok Middle School (2004-2005).
- 6) Coach, Middle School Mathematics and Math Counts, Aycok Middle School (2004-2005).
- 7) Member, School Leadership Team, Brooks Global Studies Extended Year Magnet School (2000-2003).
- 8) Soccer Coach, Under-8 Mustangs Team, Greensboro Youth Soccer Association (2003-2004).
- 9) Assistant Soccer Coach, Under-7 Mustangs Team, Greensboro Youth Soccer Association (2002-2003).
- 10) Soccer Coach, Under-6 Mustangs Team, Greensboro Youth Soccer Association (2001-2002).
- 11) Soccer Coach, Under-5 Mustangs Team, Greensboro Youth Soccer Association (2000-2001).
- 12) President, India Association of Greensboro, (1994-1995).
- 13) Treasurer, Hindu Society of North Carolina (North Central Region, Greensboro), (1996 and 1997).
- 14) Member, Board of Directors, Hindu Society of North Carolina (North Central Region), (1995-1996 and 1997-1998).

15) President, Doctoral Fellows, College of Business Administration, Georgia State University (1989-1990).

16) President, Andhra University Chemical Engineering Students Association (1979-1980).

PROFESSIONAL MEMBERSHIPS AND AFFILIATIONS (PAST AND PRESENT)

- 1) Production and Operations Management Society.
- 2) American Society for Quality.
- 3) Decision Sciences Institute.
- 4) INFORMS.
- 5) APICS (American Production and Inventory Control Society).

REFERENCES

Available on request.