

Department of Information Systems and Supply Chain Management (ISSCM)
Bryan School of Business and Economics
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University of North Carolina at Greensboro
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PROFESSIONAL EXPERIENCE

August 2006- Present Associate Professor (Tenured), ISOM Department, Bryan School of Business and Economics, University of North Carolina at Greensboro, North Carolina

August 2000- April 2006 Assistant Professor (Tenure Track) – ISOM Department, Bryan School of Business and Economics, University of North Carolina at Greensboro, North Carolina

August 1997-Jul 2000 Assistant Professor (Tenure Track) – Department of Computer Information Systems, College of Business and Public Administration, University of Louisville, Louisville, Kentucky

RESEARCH INTERESTS

1. Virtual Reality, Human-Computer Interaction and Technology Strategy
2. Complexity Science, Information Systems and Inter-Organizational Systems
3. Social Media, Political Symbolism, Social Movement and Revolutionary Political Change and Implication for International Business Strategy
4. Information Systems, Strategy, Competitive Actions and Firm Performance
5. Information Systems, Environmental Sustainability and Human Social Behavior
6. Services in Electronic Mediated Environment and Exchange Relationship
7. Social Media, Protection of Children Online and Human Social Behavior
8. Trust, Exchange Relationship and Electronic Commerce in the Digital Economy
9. Information Technology Management, Technology Acceptance Model and ERP Implementation
10. Services in Electronic Mediated Environment and Exchange Relationship
11. Information Systems and Behavioral Dimensions of Healthcare Information Exchange
12. Research Methodologies in Information Systems
13. Trustworthy Computing, Secure and Dependable Information Systems

TEACHING INTERESTS

1. Systems Analysis and Design Using Unified Modeling Language (UML)
2. Computer Networks, Telecommunications Technology, Communications Architecture and Network Security
3. Virtual Reality Technology and Business
4. Managing Social Media, Social Networks and Business Strategy
5. Information Technology and Management
6. Mobile Computing Technologies and Application Development for E-Business
7. Application Development using XML, Java and .Net Web Services Architectures
8. Database Design, Management and Implementation
9. Business Process Design and Service-Oriented Architecture in Electronic Commerce

EDUCATION

Doctor of Philosophy (Management Information Systems) **June, 1998.**

Minor: Management Science

State University of New York (SUNY) at Buffalo

Dissertation Title: Three Essays on Electronic Commerce

Master of Business Administration (Management Information Systems), February 1995.

State University of New York at Buffalo

Bachelor of Science (Mechanical Engineering)

Bangladesh University of Engineering and Technology, Dhaka, Bangladesh

RESEARCH EXPERIENCE

Editorial Experience:

1. **Editor-in-Chief: International Journal of Dependable and Trustworthy Information Systems (IJDTIS) 2009-2015**
2. **Associate Editor: Information Systems Security Track, 2014 International Conference on Information Systems (ICIS 2014), Auckland, New Zealand, December 14-17, 2014.**
3. **Associate Editor: Information Systems Security Track, European Conference on Information Systems (ECIS), Helsinki, Finland June 9-11, 2011**
4. **Guest Associate Editor: Management Information Systems Quarterly (MISQ) – Regular Issue Submission – 2009-2010**

5. **Guest Associate Editor: Management Information Systems Quarterly (MISQ)** Special Issue on Information Systems Security in the Digital Economy 2008-2009
6. **Associate Editor: Information Systems Frontier (ISF)**, 2008-Present
7. **Co-Editor** of the Book titled, "**Semantic Technology and eBusiness: Toward the Integrated Virtual Organization and Business Process Automation**", Idea Group Publishing, Inc., **Published January 30, 2007.**
8. **Co-Guest Editor** of the Special Section of the **Communications of the ACM** on *Semantic eBusiness Vision*, Vol. 48, No. 12, December 2005.
9. **Co-Guest Editor** of the Special Issue of the **Journal of Electronic Commerce Research** on the *Exchange Relationship in the Digital Economy*, May 2002.
10. **Co-Guest Editor** of the Special Section of the **Communications of the ACM** on *Marketing on the Internet*, March 1998.
11. **Member**, Editorial Review Board, **International Journal of Information Security and Privacy**, 2006-Present.
12. **Member**, Editorial Review Board, **International Journal of Operations Research and Information Systems (IJORIS)** 2009-Present.
13. **Member**, Editorial Review Board, **International Journal of Semantic Web and Information Systems**, 2004-2007.

National and International Conference Track or Mini-Track Chair and Program Committee Member:

1. Mini-Track Co-Chair, "Social Media, Social Action and Politics", **AMCIS 2014**, August 7-9, 2014, Savannah, GA.
2. Member, Program Committee, **Workshop on Information Technology and Systems (WITS) 2010**, St. Louise, Missouri, December 12-15, 2010.
3. Member, Program Committee, **Secure Knowledge Management (SKM) Workshop 2010**, New Jersey, November 3-4, 2010.
4. Member, Program Committee, **Workshop on Information Technology and Systems (WITS) 2009**, Phoenix Arizona, December 14-15, 2009.
5. Member, Program Committee, **Workshop on Information Technology and Systems (WITS) 2008**, Paris, France December 13-14, 2008.
6. Member, Program Committee, **Secure Knowledge Management (SKM) Workshop 2008**, Dallas, Texas, November 3-4, 2008.
7. Member, Program Committee, **Workshop on Information Technology and Systems (WITS) 2007**, Montreal, Quebec, CANADA, December 8-9, 2007.
8. Mini-Track Co-Chair, **Semantic eBusiness Mini-Track**, Americas Conference on Information Systems (AMCIS 2007), Keystone, Colorado, August 9-12, 2007.
9. Member, Program Committee, **2nd International Conference on Metadata and Semantics Research**, Corfu, Greece, 11-12 October, 2007.

10. Member, Program Committee, 2006 **Information Resource Management Association International Conference**, May 21-24 2006, Washington, D.C.
11. Member, Scientific Committee, **IADIS International Conference on Applied Computing 2006**, San Sebastian, Spain, 25-28 February 2006.
12. Mini-Track Co-Chair, **Semantic eBusiness Mini-Track**, *Americas Conference on Information Systems (AMCIS 2005)*, Acapulco, Mexico, August 4-6, 2006.
13. Mini-Track Co-Chair, **Semantic eBusiness Mini-Track**, *Americas Conference on Information Systems (AMCIS 2005)*, Omaha, Nebraska, August 11-14, 2005.
14. Mini-Track Co-Chair, **Semantic eBusiness Mini-Track**, *Americas Conference on Information Systems (AMCIS 2004)*, New York, August 5-8, 2004.
15. Track Chair, **Telecommunications, Enterprise Networks Track** of the Annual Global Information Technology Management Association Conference (GITMA), June 2002, New York.
16. Mini-Track Chair, **Telecommunications and Networks Mini-Track** , *Americas Conference on Information Systems (AMCIS)1997*.

Doctoral Dissertation Committee Chair, Co-Chair and Member:

1. **Chair**, *Doctoral Dissertation Committee, Ms. Rozan Maghrabi (Expected Graduation, Spring 2017).*
2. **Chair**, *Doctoral Dissertation Committee, Ms. Connie Albert (Graduation: May 2014)*
 - i. *Invited to Attend AMCIS 2013 Doctoral Consortium*
3. **Co-Chair**, *Doctoral Dissertation Committee, Ms. Richelle Oakley (Graduation: August, 2014)*
 - i. *Invited to and Attended ICIS 2013 Doctoral Consortium*
 - ii. *Invited to Attend AMCIS 2013 Doctoral Consortium*
4. **Co-Chair**, *Doctoral Dissertation Committee, Dr. Richard Schilhavy (Graduation: August 2012).*
5. **Chair**, *Doctoral Dissertation Committee, Dr. Sandra A. Vannoy (Graduation: May 2010)*
 - i. *Invited to Attend Prestigious ICIS 2009 Doctoral Consortium*
 - ii. *Invited to Attend AMCIS 2009 Doctoral Consortium*
6. **Chair**, *Doctoral Dissertation Committee, Dr. Hua Dai (Graduation: August, 2009)*
 - i. *Invited to Attend AMCIS 2008 Doctoral Consortium*
7. **Co-Chair**, *Doctoral Dissertation Committee, Dr. Sherrie Cannoy (Graduation: August, 2008)*
8. **Member**, *Doctoral Dissertation Committee, Dr. Fergle D' Aubettere (Graduation: August, 2008)*

Refereed Journal Publications

1. Wall, J. B. Stahl and A. F. Salam, "Critical Discourse Analysis as a Review Methodology: An Empirical Example", *Communications of the AIS (CAIS)- Special Issue: The Literature Review in Information Systems*, Vol. 37, Article 11, 2015.
2. Dai, Hua and A. F. Salam, "Does Service Convenience Matter? An Empirical Assessment of Service Quality, Service Convenience and Exchange Relationship in Electronic Mediated Environment", *Electronic Markets*, Vol. 24, Issue 4, Dec. 2014, pp. 269-284.
3. Oakley, R. and A. F. Salam, "Examining the Impact of Computer-Mediated Social Networks on Individual Consumerism Environmental Behaviors", *Computers in Human Behavior*, Vol. 35, pp, 516-526, 2014.
4. Dai, H., P. Haried and A. F. Salam, "Antecedents of Online Service Quality, Commitment and Loyalty", *Journal of Computer Information Systems (JCIS)*, Vol. 52, No. 2, pp. 1-11, Winter 2011.
5. Dai, Hua and A. F. Salam, "Antecedents and Consequents of Service Consumption Experience in Electronic Mediated Environment: Empirical Evidence from Electronics Service Industry in China", *Journal of Systems and Management Sciences*, Vol. 1, No.1, February 2011, pp. 131-139.
6. Sandra A. Vannoy and A. F. Salam, "Managerial Interpretations of the Role of Information Systems in Competitive Actions and Firm Performance: A Grounded Theory Investigation", *Information Systems Research (ISR)*, Vol. 21, No. 3, September 2010, pp. 496-515.
7. Cannoy, S. and A. F. Salam, "Policy Isn't Enough? A Framework for Healthcare Information Assurance Policy and Compliance: A Case Study Approach" *Communications of the ACM*, March 2010, pp. 11-16.
8. Salam, A. F., "Semantic Supplier Contract Monitoring and Execution DSS Architecture", *International Journal of Intelligent Information Technologies*, Vol. 4. No. 3, July-September, 2008, pp. 1-26.
9. Singh, R., and A. F. Salam, "Semantic Information Assurance for Secure Distributed Knowledge Management: A Business Process Perspective", *IEEE Transactions on Systems, Man and Cybernetics Part (A)- Special Issue on Secure Knowledge Management*, Vol. 36, Issue 3, May 2006, pp. 472-486.

10. Iyer, L., R. Singh, A. F. Salam, "The Semantic E-Business Vision", Guest Editors' Introduction to the Special Section on Semantic E-Business Vision, *Communications of the ACM*, December 2005, Vol. 48, No. 12, pp. 38-41.
11. Iyer, L., R. Singh, A. F. Salam and F. D'Aubeterre "Knowledge Management for Government-to-Government (G2G) Process Coordination", *Electronic Government*, Vol. 3, No. 1, pp. 18-35. 2005.
12. Singh, R., A. F. Salam and Lakshmi Iyer "Agents in eSupply Chains," *Communications of the ACM*, Vol. 48, No. 6, June 2005, pp. 109-115.
13. Iyer, L., R. Singh and A. F. Salam, "Intelligent Agents in Supporting Information Sharing in B2B eMarketplaces", *Information Systems Management*, Vol. 22, No. 3 Summer 2005, pp. 37-49.
14. Salam, A.F., L. Iyer, P. Palvia and R. Singh, "Trust in E-commerce", *Communications of the ACM*, Issue 2, February 2005, Vol. 48, pp. 72-77.
15. Singh, R. L. Iyer and A. F. Salam, "Semantic E-Business", *International Journal on Semantic Web & Information Systems*, Vol. 1, No. 1, Jan-March 2005, pp. 19-35.
16. Amoako-Gyampah, Kwasi and A. F. Salam, "An Extension of the Technology Acceptance Model in an ERP Implementation Environment", *Information & Management*, Vol. 41, 2004, pp. 731-745.
17. Palvia, P., T. Leary, En Mao, V. Midha, P. Pinjani and A. F. Salam, "Research Methodologies in MIS: An Update", *Communications of the AIS*, Vol. 14. 2004, pp. 526-542.
18. Palvia, P., En Mao, A. F. Salam and K. Soliman, "What's in a Methodology: Methodologies in IS Research", *Communications of the AIS*, Vol. 11, 2003, pp. 289-309.
19. Singh, R., L. Iyer, and A. F. Salam, "Web Service for Knowledge Management in E-Marketplaces", *eService Journal*, Vol. 3, No. 1, Fall 2003, pp. 32-52.
20. Salam, A. F., H.R. Rao and C.C. Pegels, "Consumer-Perceived Risk in Electronic Commerce Transactions", *Communications of the ACM*, December 2003/Vol. 46. No.12, pp. 325-331.
21. Sharma, R., P. Palvia and A. F. Salam, "ERP Selection at Custom Fabrics", *Journal of Information Technology Cases and Applications*, Vol. 4, No. 2, 2002, pp. 45-59.

22. Rao, H.R., A. F. Salam and B. Dos Santos "Introduction to the Special Section on "Marketing and the Internet", *Communications of the ACM*, March 1998, Vol. 41, No. 3, pp. 32-34.
23. Salam, A. F., H.R. Rao and C.C. Pegels, "Content of Corporate Web Pages as Advertising Media: Are Corporations Effectively Informing Consumers?" *Communications of the ACM*, March 1998, pp. 76-77, (quoted in Arthur Andersen's Knowledge Space: 06/25/98 in an article by Marianthi N. Contos, "Marketing Thursday: Making your Web Site a Draw"; also quoted in a piece aired on National Public Radio (WBFO) July 10, 1998 at 8.00 am; Industry Week, July 17, 1998 and Managed Healthcare News, September 15, 1998, Akron (Ohio) Beacon Journal, August 25, 1998; Working Woman, November 1998).
24. Rao, H.R., C.C. Pegels, A. F. Salam, K.T. Hwang and V. Sethi "Impact of EDI Implementation Commitment and Implementation Success on Competitive Advantage and Firm Performance", *Information Systems Journal (ISJ)*, Vol. 5, No. 3, pp. 185-202, July 1995.

Papers Currently Under Review – Peer Reviewed Journals

1. Oakley, R., L. Iyer and A. F. Salam, "Expanding IS Business Value by Examining Non-Profit Technology-in-Practice: Action Research at United Way". Under First Review **Journal of Management Information Systems (JMIS)**

Research-in-Progress

1. Mohammad Kakhki and A. F. Salam, "IOS and Analytics Capability for Enhanced Adaptability in Complex and Dynamic Business Environments" – to be submitted to **Decision Sciences** – October, 2016
2. Mirzei, T., A. F. Salam, and R. Bidley, "Mobile Engagement and Exchange Relationship", - to be submitted to **Electronic Markets Journal**, August 2016.
3. Mirzei, T., A. F. Salam and R. Bidley, " Research Note: Conceptualizing Mobile Engagement: A Formative Perspective", - to be submitted to **Information Systems Research** – September, 2016
4. Dai, H. and A. F. Salam, "*Service Convenience and Service Consumption Experience in Electronic Mediated Environment: An Empirical Assessment*" – To be submitted to **Information Systems Research (ISR)** –September, 2016.
5. Salam, A. F., "Social Movement, Framing and Activism in Environmental Sustainability: The Role of Social Media", To be submitted to the **Communications of the ACM** – August 2016.

Refereed Conference Publications

1. Oakley, R., L.S. Iyer and A. F. Salam, "Examining the Role of Business Intelligence in Non-Profit Organizations to Support Strategic Social Goals", **HICSS 2015**, January 5-8, 2015, Hawaii, pp. 4641-4650.
2. Bradberry, Caleb and A. F. Salam, "Communities of Sentiment Around Man-Made Disasters: Lessons From the West Virginia Chemical Leak", Proceedings of the **2014 AMCIS** Conference, August, 2014.
3. Oakley, R., A. F. Salam, and L. S. Iyer, "Examining the Affordances and Constraints of Organizational-ICT Practices in Addressing Complex Social Problems", **2013 AMCIS** Proceedings, August 2013.
4. Albert, C. and A. F. Salam, "Critical Discourse Analysis: Toward Theories in Social Media", **2013 AMCIS** Proceedings, August 2013.
5. Maghrabi, R. and A. F. Salam, "Social Media and Citizen Social Movement: Case of 2011 Egyptian Revolution", Presented and Published in the 2013 ICIS Conference Proceedings.
6. Albert, Connie and A. F. Salam, "Protecting Children Online: Identifying Registered Sex Offenders' Online Presence on the Internet and Consequent Online Social Behavior," Published in the Proceedings of the 32nd International Conference on Information Systems (**ICIS 2011**), Shanghai, China, December 4-7, 2011.
7. Maghrabi, Rozan and A. F. Salam, "Social Media, Social Movement and Political Change: The Case of 2011 Cairo Revolt," Published in the Proceedings of the 32nd International Conference on Information Systems (**ICIS 2011**), Shanghai, China, December 4-7, 2011.
8. Oakley, Richelle and A. F. Salam, "Computer-Mediated Social Network Impact on Environmental Behavior," Published in the Proceedings of the 32nd International Conference on Information Systems (**ICIS 2011**), Shanghai, China, December 4-7, 2011.
9. Dai, H. and A. F. Salam, "An Integrative Framework of Service Convenience, Service Consumption Experience, and Relational Exchange in Electronic Mediated Environment (EME)", To be Published in the Proceedings of the 31st International Conference on Information Systems (**ICIS 2010**), St. Louis, Missouri, December 12-15, 2010.
10. Church, M. and A. F. Salam., "Facebook: The Spice of Life?", Published in the Proceedings of the 31st International Conference on Information Systems (**ICIS 2010**), St. Louis, Missouri, December 12-15, 2010.

11. Thambusamy, R. and A. F. Salam., "Corporate Ecological Responsiveness, Environmental Ambidexterity and IT-Enabled Environmental Sustainability Strategy", Published in the Proceedings of the 31st International Conference on Information Systems (**ICIS 2010**), St. Louis, Missouri, December 12-15, 2010.
12. Jacks, T. and A. F. Salam, "Computer-Mediated Friendship Networks", Published in the Proceedings of the Thirtieth International Conference on Information Systems (**ICIS 2009**), Phoenix, Arizona, 2009.
13. Dai, Hua and A. F. Salam, "Determinants and Influences of Service Convenience in Electronic Mediated Environment (EME)- An Empirical Study of Chinese Consumers", Published in the Proceedings of the 2009 Americas Conference on Information Systems (**AMCIS 2009**), San Francisco, California, August 12- 15, 2009.
14. Dai, Hua, A. F. Salam and R. King, "Service Convenience and Relational Exchange in Electronic Mediated Environment: An Empirical Investigation", Published in the Proceedings of the Twenty-Ninth International Conference in Information Systems (**ICIS 2008**), Paris, 2008.
15. Cannoy, Sherrie, A. F. Salam and L. Iyer, "Finding a Grassroots Voice for Consumer Empowerment in E-Healthcare: A State Level Perspectives Using the Grounded Theory Investigation", Published in the Proceedings of the 2008 Americas Conference on Information Systems (**AMCIS 2008**).
16. Salam, A. F., "Semantic Supplier Contract Monitoring and Execution DSS Architecture", Published in the Proceedings of the 2007 Americas Conference on Information Systems (**AMCIS 2007**), Key Stone, Colorado, August 6-10, 2007.
17. Cannoy, Sherrie, A. F. Salam and L. Iyer, " A Grounded Theory Approach to Investigate Patient Empowerment in E-Healthcare", Published in the Proceedings of the 2007 Americas Conference on Information Systems (**AMCIS 2007**), Key West, Colorado, August 12 -14, 2007.
18. Salam, A. F., and R. Singh, "Semantic Distributed Security Architecture for the Extended Enterprise", 2006 **Secure Knowledge Management Workshop**, Brooklyn, New York, September 27-30, 2006.
19. D'Aubeterre, F., L. Iyer, R. Singh and A. F. Salam., " Semantic Knowledge Integration for eBusiness Processes: An Ontological Analysis", Published in the Proceedings of 2006 Americas Conference on Information Systems (**AMCIS 2006**), Acapulco, Mexico, August 4-6, 2006.

20. Gill, M., R. Singh, A. F. Salam, and L. Iyer “ *Knowledge Services for eBusiness* “, Published in the Proceedings of 2005 Americas Conference on Information Systems (**AMCIS 2005**), Omaha Nebraska, August 11-14, 2005.
21. Leary, T., A. F. Salam and R. Singh, “*Agent enabled composition of Services Bundles for M-Commerce Applications*”, Published in the Proceedings of 2004 Americas Conference on Information Systems (**AMCIS 2004**), New York City, New York, August 6-8, 2004.
22. Singh, R., and A. F. Salam, “*Supporting Knowledge Driven Collaborations in Global Supply Chains*”, Published in the Proceedings of the Fifth Annual Global Information Technology Management World Conference, San Diego, California, June, 13-15, 2004.
23. Singh, R., A. F. Salam and L. Iyer, “*Using Agents and XML for Knowledge Representation and Exchange: An Intelligent Distributed Decision Support Architecture*”, Published in the Proceedings of 2003 Americas Conference on Information Systems (**AMCIS 2003**), Tampa, Florida, August, 4-6, 2003.
24. Singh, R., L. Iyer and A. F. Salam, “*Web Services for Knowledge Management in eMarketplaces*”, Published in the Proceedings of 2003 Americas Conference on Information Systems (**AMCIS 2003**), Tampa, Florida, August 4-6, 2003.
25. Salam, A. F., L. Iyer, P. Palvia and R. Singh, “*Understanding Trust in Electronic Commerce Relationship*”, Published in the Proceedings of the Annual Meeting of the Decision Sciences Institute, San Diego, California, November, 23-26, 2002.
26. Singh, R., L. Iyer and A. F. Salam, “*Agents and Web Services in e-Supply Chain*”, Published in the Proceedings of 2002 Americas Conference on Information Systems (**AMCIS 2002**) Dallas, Texas, August 9-11, 2002.
27. Gargeya, V. and A. F. Salam, “*Electronic Commerce and Supply Chain Management*”, Published in the Proceedings of the Global Quest Conference, Puerto Rico, March, 2001.
28. Iyer, L., A. F. Salam and B. Gupta, “*Impacts of Electronic Commerce on Doctor-Patient Relationship: An Exploratory Study*”, Published in the Proceedings of 2001 Information Resource Management Association International Conference, Toronto, Canada, May, 20-23, 2001.
29. Salam, A. F., L. Iyer and P. Palvia, “*To be Trusted or Not to be Trusted: Perceived Risk and Trust in the Context of Electronic Commerce and Exchange Relationship: The Consumers’ Perspective*”, Published in the Proceedings of the Global Information Technology Management Conference, Dallas, June 2001.

30. Salam, A. F., L. Iyer and R. Srikant, "*Exchange Relationship in the B2B Marketplace*", Published in the 2001 Proceedings of the Americas Conference on Information Systems (**AMCIS 2001**), Boston, August, 3-5, 2001.
31. Gargeya, V. and A. F. Salam, "*E-Business And Supply Chain Management in a High Growth Environment*", Published in the Proceedings of the 8th Annual APICS E&R Foundation Summer Workshop, Chicago, Illinois, July 27-29, 2001.
32. Salam, A. F., and J. Zurada, "*Consumers As Investors: Investor Psychology and The Case of the Internet Industry*", Published in the Proceedings of the AMCIS Conference (**AMCIS 1999**), Milwaukee, Wisconsin, August 13-15, 1999. **Best Paper Selection**
33. Salam, A. F., H.R. Rao and S. Bhattacharjee, "*Internet-based Technologies: Value Creation for the Customer and the Value Chain Across Industries*", Published in the Proceedings of the AMCIS Conference (**AMCIS 1999**), Milwaukee, Wisconsin, August 13-15, 1999.
34. Salam, A. F., H. R. Rao and C. C. Pegels, "*An Investigation of Consumer-Perceived Risk on Electronic Commerce Transactions: The Role of Institutional Trust and Economic Incentive In A Social Exchange Framework*", Published in the Proceedings of the Association of Information Systems Fourth Americas Conference (**AMCIS 1998**), Baltimore, Maryland, August 15-18, 1998.
35. Salam, A. F., H.R. Rao and C.C. Pegels, "*An Exploratory Investigation of the Internet Involvement: Instrument Development, Measurement and Implications for Electronic Commerce*", Published in the Proceedings of the Association of Information Systems Third Americas Conference (**AMCIS 1997**), Indianapolis, Indiana. August 15-18, 1997.
36. Bhattacharjee, S., A. F. Salam and H.R. Rao, "*A Managerial DSS for Client/Server Computer Network Configuration: A Resource Utilization and Performance Approach*", Published in the Proceedings of the Association of Information Systems Third Americas Conference (**AMCIS 1997**), Indianapolis, Indiana, August 15-18, 1997.
37. Salam, A.F., H.R. Rao and C.C. Pegels, "*An Exploratory Analysis of Information Content of Corporate Web Pages as Advertising Media*", Published in the Proceedings of the Seventeenth Annual International Conference on Information Systems (**ICIS 1996**), Cleveland, Ohio, December, 15-18, 1996.
38. Pegels, C.C., H.R. Rao, A.F. Salam and K.T. Hwang, "*Impact of IS Planning and Training on Involvement and Implementation Success of EDI Systems*", Published in the Proceedings of the Second Americas Conference on Information Systems (**AMCIS 1996**), Phoenix, Arizona, August 16-19, 1996.

39. Rao, H.R. C.C. Pegels, A.F. Salam, K.T Hwang and V. Sethi, "*Electronic Data Interchange: An Investigation of Implementation Success and Competitive Advantage Among Customer-Linked Firms*", Published in the Proceedings of the First INFORMS Conference on Information Systems and Technology, Washington D.C., May 5-8, 1996.
40. Rao, H.R. and A. F. Salam, "*A Framework For Evaluating Expert Systems Development In Organizations*", Published in the Proceedings of the AI in Business Workshop at the National Conference of the American Association for Artificial Intelligence, San Jose, California, July 4, 1992.

Conference Presentations

1. Oakley, R., L.S. Iyer and A. F. Salam, "Examining the Role of Business Intelligence in Non-Profit Organizations to Support Strategic Social Goals", HICSS 2015, January 5-8, 2015, Hawaii, pp. 4641-4650.
2. Bradberry, Caleb and A. F. Salam, "Communities of Sentiment Around Man-Made Disasters: Lessons From the West Virginia Chemical Leak", Proceedings of the AMCIS Conference, August, 2014.
3. Connie, A. and A. F. Salam, "Protecting Children Online: Identifying Registered Sex Offenders' Online Presence on the Internet and Consequent Online Social Behavior," Presented at the 32nd International Conference on Information Systems (**ICIS 2011**), Shanghai, China, December 4-7, 2011.
4. Maghrabi, Rozan and A. F. Salam, " Social Media, Social Movement and Political Change: The Case of 2011 Cairo Revolt," Presented at the 32nd International Conference on Information Systems (**ICIS 2011**), Shanghai, China, December 4-7, 2011.
5. Oakley, Richelle and A. F. Salam, "Computer-Mediated Social Network Impact on Environmental Behavior," Presented at the 32nd International Conference on Information Systems (**ICIS 2011**), Shanghai, China, December 4-7, 2011.
6. Thambusamy, R. and A. F. Salam., "Corporate Ecological Responsiveness, Environmental Ambidexterity and IT-Enabled Environmental Sustainability Strategy", Presented at the 31st International Conference on Information Systems (**ICIS 2010**), St. Louis, Missouri, December 12-15, 2010.
7. Dai, H. and A. F. Salam, "An Integrative Framework of Service Convenience, Service Consumption Experience, and Relational Exchange in Electronic Mediated Environment (EME)", Presented at the 31st International Conference on Information Systems (**ICIS 2010**), St. Louis, Missouri, December 12-15, 2010.

8. Church, M. and A. F. Salam., "Facebook: The Spice of Life?", Presented at the 31st International Conference on Information Systems (**ICIS 2010**), St. Louis, Missouri, December 12-15, 2010.
9. Jacks, T. and A. F. Salam, "Computer-Mediated Friendship Networks", Presented at the Thirtieth International Conference in Information Systems (**ICIS 2009**), Phoenix, Arizona, 2009.
10. Dai, Hua, A. F. Salam and R. King, "Service Convenience and Relational Exchange in Electronic Mediated Environment: An Empirical Investigation", Presented at the International Conference in Information Systems (**ICIS 2008**), Paris, 2008.
11. Salam, A. F., "Semantic Supplier Contract Monitoring and Execution DSS Architecture", Presented at the 2007 Americas Conference on Information Systems (AMCIS 2007), Key Stone, Colorado, August 6-10, 2007.
12. Salam, A. F., and R. Singh, "Semantic Distributed Security Architecture for the Extended Enterprise", Presented at the 2006 Secure Knowledge Management Workshop, Brooklyn, New York, September 27-30, 2006.
13. D'Aubeterre, F., L. Iyer, R. Singh and A. F. Salam., " Semantic Knowledge Integration for eBusiness Processes: An Ontological Analysis", Presented at the 2006 Americas Conference on Information Systems (AMCIS 2006), Acapulco, Mexico, August 4-6, 2006.
14. Gill, M., R. Singh, A. F. Salam, and L. Iyer, "*Knowledge Services for eBusiness* ", Presented at the Americas Conference on Information Systems (AMCIS 2005), Omaha Nebraska, August 11-14, 2005.
15. Leary, T., A. F. Salam and R. Singh, "*Agent enabled composition of Services Bundles for M-Commerce Applications*", Presented at the Americas Conference on Information Systems (AMCIS 2004), New York City, New York, August 6-8, 2004.
16. Singh, R., and A. F. Salam, "*Supporting Knowledge Driven Collaborations in Global Supply Chains*", Presented at the Fifth Annual Global Information Technology Management World Conference, San Diego, California, June 13-15, 2004.
17. Singh, R., A. F. Salam and L. Iyer, "*Using Agents and XML for Knowledge Representation and Exchange: An Intelligent Distributed Decision Support Architecture*", Presented at the Americas Conference on Information Systems (AMCIS 2003), Tampa, Florida, August 4-6, 2003.

18. Singh, R., L. Iyer and A. F. Salam, "*Web Services for Knowledge Management in eMarketplaces*", Presented at the Americas Conference on Information Systems (AMCIS 2003), Tampa, Florida, August 4-6, 2003.
19. Salam, A. F., L. Iyer, P. Palvia and R. Singh, "*Understanding Trust in Electronic Commerce Relationship*", Presented at the Annual Meeting of the Decision Sciences Institute, San Diego, California, November 23-26, 2002.
20. Singh, R., L. Iyer and A. F. Salam, "*Agents and Web Services in e-Supply Chain*", Presented at the Americas Conference on Information Systems (AMCIS 2002) Dallas, Texas, August 9-11, 2002.
21. Gargeya, V. and A. F. Salam, "*Electronic Commerce and Supply Chain Management*", Published in the Proceedings of the Global Quest Conference, Puerto Rico, March 2001.
22. Iyer, L., A. F. Salam and B. Gupta, "*Impacts of Electronic Commerce on Doctor-Patient Relationship: An Exploratory Study*", Published in the Proceedings of 2001 Information Resource Management Association International Conference, Toronto, Canada, May 20-23, 2001
23. Salam, A. F., L. Iyer and P. Palvia, "*To be Trusted or Not to be Trusted: Perceived Risk and Trust in the Context of Electronic Commerce and Exchange Relationship: The Consumers' Perspective*", Presented at the Global Information Technology Management Conference, Dallas, June 2001.
24. Salam, A. F., L. Iyer and R. Srikant, "*Exchange Relationship in the B2B Marketplace*", Presented at the Americas Conference on Information Systems, Boston, August 3-5, 2001.
25. Gargeya, V. and A. F. Salam, "*Electronic Commerce and Supply Chain Management*", Presented at the Global Quest Conference, Puerto Rico, March 2001.
26. Salam, A. F., and J. Zurada, "*Consumers As Investors: Investor Psychology and The Case of the Internet Industry*", Presented at the Americas Conference on Information Systems, Milwaukee, Wisconsin, August 13-15, 1999. **Best Paper Selection**
27. Salam, A. F., H.R. Rao and S. Bhattacharjee, "*Internet-based Technologies: Value Creation for the Customer and the Value Chain Across Industries*", Presented at the Americas Conference on Information Systems, Milwaukee, Wisconsin, August 13-15, 1999.
28. Salam, A. F., H. R. Rao and C. C. Pegels, "*An Investigation of Consumer-Perceived Risk on Electronic Commerce Transactions: The Role of Institutional Trust and Economic*

- Incentive In A Social Exchange Framework*", Presented at the Association for Information Systems Fourth Americas Conference, Baltimore, Maryland, August 15-18, 1998.
29. Salam, A. F., H.R. Rao and C.C. Pegels, "*An Exploratory Investigation of the Internet Involvement: Instrument Development, Measurement and Implications for Electronic Commerce*", Presented at the Association for Information Systems Third Americas Conference, Indianapolis, Indiana. August 15-18, 1997.
 30. Bhattacharjee, S., A. F. Salam and H.R. Rao, "*A Managerial DSS for Network Management Using: Using A Performance and Resource Utilization Approach*", Presented at the Association for Information Systems Third Americas Conference, Indianapolis, Indiana, August 15-18, 1997.
 31. Salam, A.F., H.R. Rao and C.C. Pegels, "*An Exploratory Analysis of Information Content of Corporate Web Pages as Advertising Media*", Presented at the Seventeenth Annual International Conference on Information Systems (ICIS), Cleveland, Ohio, December 15-18, 1996.
 32. Pegels, C.C., H.R. Rao, A.F. Salam and K.T. Hwang, "*Impact of IS Planning and Training on Involvement and Implementation Success of EDI Systems*", Presented at the Second Americas Conference on Information Systems, Phoenix, Arizona, August 16-19, 1996.
 33. Rao, H.R. C.C. Pegels, A.F. Salam, K.T Hwang and V. Sethi, "*Electronic Data Interchange: An Investigation of Implementation Success and Competitive Advantage Among Customer-Linked Firms*", Presented at the First INFORMS Conference on Information Systems and Technology, Washington D.C., May 5-8, 1996.
 34. Rao, H.R. and A. F. Salam, "*A Framework For Evaluating Expert Systems Development In Organizations*", Presented at the AI in Business Workshop at the National Conference of the American Association for Artificial Intelligence, San Jose, California, July 22, 1992.

Refereed Book Chapter Publications

1. Marimuthu, R., M. Agrawal, H.R. Rao and A. F. Salam, "**Web Browsers- An Update**" in the Encyclopedia of Electrical and Electronics Engineering, Editor John G. Webster, Wiley: 2007.
2. D'Aubeterre, F., and A. F. Salam "**Web Services Security**" in the Encyclopedia of E-Commerce, E-Government and Mobile Commerce, Editor Mehdi Khosrow-Pour, Idea Group Publishing, 2006.

3. Cannoy, S. and A. F. Salam, "**Information Assurance e-Healthcare**" in the Encyclopedia of E-Commerce, E-Government and Mobile Commerce, Editor Mehdi Khosrow-Pour, Idea Group Publishing, 2006.
4. Leary, D., A. F. Salam and R. Singh, "**Dynamic Matching of Supply and Demand in M-Commerce Services Marketplace Using Intelligent Agents and Semantic Technology**" in the Handbook of Research in Mobile Business: Technical, Methodological and Social Perspectives, Editor B. Unhelkar, Idea Group Publishing, 2006.
5. Schilhavy, R., and A. F. Salam, "**Emerging Mobile Technology and Supply Chain Integration: A Framework for Using RFID Technology to Integrate and Streamline Supply Chain**" in the Handbook of Research in Mobile Business: Technical, Methodological and Social Perspectives, Editor B. Unhelkar, Idea Group Publishing, 2006.
6. Iyer, L., R. Singh, F. D'Aubeterre, and A. F. Salam, "A Semantic Approach for E-Government Process Coordination", Technology in Government, Editor J. Bhattacharya, Global Institute of Flexible Systems Management, New Delhi, 2006.
7. Singh, R., L. Iyer and A. F. Salam "**An Intelligent Knowledge-Based Multi-Agent Architecture for Collaboration (IKMAC) in B2B e-Marketplaces,**" in the Business Intelligence in the Digital Economy, Editor Mahesh Raisinghani, Idea Group Publishing: London, 2004.
8. Salam, A. F., H.R. Rao and C.C. Pegels, "**Internet Involvement: Instrument Development, Measurement and Implications for Electronic Commerce,**" in the Handbook of Electronic Commerce, Editors Michael J. Shaw, Andrew B. Whinston and T. Strader, Springer-Verlag: 2000.
9. Zurada, J. and A. F. Salam, "**Data Mining Using Neural Networks and Statistical Techniques: A Comparison**", in Systems Development Methods For Databases, Enterprise Modeling, And Workflow Management, Editors Wita Wojtkowski, W. Gregory Wojtkowski, Stanilaw Wrycza and Joze Zupancic, Kluwer Academic: New York, 1999.
10. Rao, H.R., A. F. Salam and M. Agrawal, "**Internet Browser**" in the Encyclopedia of Electrical and Electronics Engineering, Editor John G. Webster, Wiley: 1999.

TEACHING EXPERIENCE

University of North Carolina at Greensboro

Spring 2017 (Assigned)

Instructor ISM 673: Telecommunications and Distributed Systems (Online Section)

Instructor ISM 673: Telecommunications and Distributed Systems (Face to Face Section)

Instructor ISM 677: Information Systems Management (Online Section)

Fall 2016 (Assigned)

Instructor ISM 674: Systems Analysis and Design (Online Section)

Instructor ISM 674: Systems Analysis and Design (Face to Face Section)

Spring 2016

Instructor MBA 717: Technology and Innovation (Evening Section)

Instructor MBA 717: Technology and Innovation (Day Section)

Instructor ISM 673: Telecommunications and Distributed Systems (Online Section)

Fall 2015

Instructor ISM 788: Doctoral Seminar on IS Research Methods

Instructor ISM 672: Web Programming (Online Section)

Spring 2015

Instructor MBA 717: Technology and Innovation (Evening Section)

Instructor MBA 717: Technology and Innovation (Day Section)

Fall 2014

Instructor ISM 788: Doctoral Seminar on Information Systems Research Methods

Instructor ISM 672: Web Programming (Online)

Spring 2014

Instructor for MBA 717: Technology and Innovation

Fall 2012

Instructor ISM 789: Doctoral Seminar on Information Systems Research Methods

Instructor for ISM 672: Web Programming (Online)

Spring 2013

Instructor for MBA 705: Process, Information Systems and Business Value

Instructor for ISM 677: Information Systems Management (Online)

Fall 2012

Instructor ISM 789: Doctoral Seminar on Information Systems Research Methods
Instructor for ISM 672: Web Programming (Online)
Instructor for ISM 672: Web Programming (Online)

Spring 2012

Instructor for ISM 280: Business Processes and Information Technology (Online)
Instructor for ISM 280: Business Processes and Information Technology (Online)

Fall 2011

Instructor for ISM 672: Web Programming (Developed and Offered Online)
Instructor for ISM 280: Business Processes and Information Technology

Spring 2011

Instructor for ISM 785: Doctoral Seminar on Theories of Information Systems
Instructor for ISM 624: Ecommerce Application Development
Instructor for ENT 290: Entrepreneurship and the Internet

Fall 2010

Instructor for ISM 280: Business Processes and Information Technology

Spring 2010

Instructor for ISM 785: Doctoral Seminar on Theories of Information Systems
Instructor for ISM 280: Business Processes and Information Technology

Spring 2010

Instructor for ISM 785: Doctoral Seminar on Theories of Information Systems
Instructor for ISM 280: Business Processes and Information Technology

Fall 2009

On Research Assignment Leave

Summer 2009

Instructor for ISM 660: XML and Applications
Instructor for ISM 668: Web Services and SOA Architecture

Spring 2009

Instructor for ISM 785: Doctoral Seminar on Theories of Information Systems
Instructor for ISM 755: Doctoral Seminar on Current and Emerging Information Technologies

Fall 2008

Instructor for ISM 608: Networks and Telecommunications
Instructor for ISM 609: Distributed Systems and Architecture
Instructor for ISM 321: Telecommunications Management

Summer 2008

Instructor for ISM 660: XML and Applications
Instructor for ISM 668: Web Services and SOA Architecture

Spring 2008

Instructor for ISM 321: Telecommunications Management
Instructor for ISM 325E: XML Application Development
Instructor for ISM 280: Business Processes and Information Technology

Fall 2007

Instructor for ISM 608: Networks and Telecommunications
Instructor for ISM 609: Distributed Systems and Architecture
Instructor for ISM 321: Telecommunications Management

Summer 2007

Instructor for ISM 660: XML and Applications
Instructor for ISM 668: Web Services and SOA Architecture

Spring 2007

Instructor for ISM 752: Doctoral Seminar on Networks and Communications Architectures
Instructor for ISM 321: Telecommunications Management
Instructor for ISM 325E: XML Application Development

Fall 2006

Instructor for ISM 608: Networks and Telecommunications
Instructor for ISM 609: Distributed Systems and Architecture
Instructor for ISM 321: Telecommunications Management

Summer 2006

Instructor for ISM 660: XML and Applications
Instructor for ISM 668: Web Services and SOA Architecture

Spring 2006

Instructor for ISM 321: Telecommunications Management
Instructor for ISM 325E: XML Application Development

Fall 2005

Instructor for ISM 608: Networks and Telecommunications
Instructor for ISM 609: Distributed Systems and Architecture
Instructor for ISM 321: Telecommunications Management

Summer 2005

Instructor for ISM 602: Business Data Systems
Instructor for ISM 660: XML and eBusiness

Spring 2005

Instructor for ISM 618: Business Processes and Technology (MBA Course)
Instructor for ISM 325E: XML Application Development
Instructor for ISM 321: Telecommunications Management

Fall 2004

Instructor for ISM 711K: Doctoral Seminar on Information and Communications Architectures (Ph.D. Graduate Course)
Instructor for ISM 612: Information and Communications Architectures (MSITM Graduate Course)
Instructor for ISM 321: Telecommunications Management

Spring 2004

Instructor for ISM 711D: XML and E-Business (MSITM Graduate Course)
Instructor for ISM 325E: XML Application Development
Instructor for ISM 321: Telecommunications Management

Fall 2003

Instructor for ISM 711K: Doctoral Seminar on Information and Communications Architectures (Ph.D. Graduate Course)
Instructor for ISM 612: Information and Communications Architectures (MSITM Graduate Course)
Instructor for ISM 321: Telecommunications Management

Spring 2003

Instructor for ISM 711D: XML and E-Business (MSITM Graduate Course)
Instructor for ISM 711E: XML and Mobile E-Business (MSITM Graduate Course)
Instructor for ISM 325E: XML Application Development
Instructor for ISM 321: Telecommunications Management

Fall 2002

Instructor for ISM 612: Information and Communications Architectures (MSITM Graduate Course)
Instructor for ISM 321: Telecommunications Management

Spring 2002

Instructor for ISM 325E: Application Development in XML
Instructor for ISM 401: Telecommunications Management
Instructor for ISM 602: Business Data Systems (MSITM Graduate course)

Fall 2001

Instructor for ISM 325E: Application Development in XML
Instructor for ISM 401: Telecommunications Management

Summer 2001

Instructor for ISM 602: Business Data Systems (MSITM Graduate course)
Instructor for ISM 601: Information Systems (MSITM Graduate course)

Spring 2001

Instructor for ISM 280: Information Technology and Business Process (two sections)
Instructor for ISM 401: Telecommunications Management

Fall 2000

Instructor for ISM 401: Telecommunications Management
Instructor for ISM 318: Database Systems

Courses Taught: University of Louisville, Kentucky

Summer 2000

Instructor for CIS 211: Operating Systems and Computer Architecture
Instructor for CIS 675: Introduction to MIS (MBA course)

Spring 2000

Instructor for CIS 211: Operating Systems and Computer Architecture
Instructor for CIS 675: Introduction to MIS (MBA course)

Fall 1999

Instructor for CIS 211: Operating Systems and Computer Architecture (two sections)
Instructor for CIS 460: Networking and Telecommunications

Summer 1999

Instructor for CIS 675: Introduction to MIS (MBA course)
Instructor for CIS 211: Operating Systems and Computer Architecture

Spring 1999

Instructor for CIS 460: Networking and Telecommunications

Instructor for CIS 211: Operating Systems and Computer Architecture (two sections)

Fall 1998

Instructor for CIS 460: Networking and Telecommunications

Instructor for CIS 211: Operating Systems and Computer Architecture (two sections)

Spring 1998

Instructor for CIS 460: Networking and Telecommunications

Instructor for CIS 320: Systems Analysis and Design of Computer Information Systems

Instructor for CIS 300: Introduction to Management Information Systems

Fall 1997

Instructor for CIS 460: Networking and Telecommunications

Instructor for CIS 300: Introduction to Management Information Systems (two sections)

Courses Taught: State University of New York at Buffalo

Spring 1997

Graduate Courses:

Instructor for MGS 607: Information Technology Management (MBA Evening Section)

Undergraduate Courses:

Instructor for MGS 402: Telecommunications Technology Management

Fall 1996

Undergraduate Courses:

Instructor for MGS 402: Telecommunications Technology Management

Spring 1996

Graduate Courses:

Instructor for MGS 606: Introduction to Management Information Systems (MBA course)

Summer 1996

Undergraduate Courses:

Instructor for MGS 351: Introduction to Management Information Systems

Fall 1995

Undergraduate Courses:

Instructor for MGS 351: Introduction to Management Information Systems

GRANTS

1. A. F. Salam (Co-PI) Collaborative Research: "Citizen Protests of Egypt and Middle East 2011: An Examination of Social Media" – **National Science Foundation (NSF)** – Submitted February 15, 2012 and Currently Under Review: Amount Requested: \$68,000
2. Salam, A. F., **Dean's Research Scholars Program Grant 2010-2011**, Bryan School of Business and Economics, UNCG. **Funded \$3,000.**
Proposal: IT and Environmental Sustainability
3. Salam, A. F., NC Center for Entrepreneurship and Bryan School Grant for Developing Online Entrepreneurship and Web Programming course. Funded: \$1,000.
4. Salam, A. F., "Friendship Network: A Qualitative and Quantitative Investigation", Grant Proposal (Amount Requested: \$238,539) Submitted to the National Science Foundation, December 2009. Not Funded. Revision to be submitted November 2010.
5. Salam, A. F., **Dean's Research Scholars Program Grant 2008-2009**, Bryan School of Business and Economics, UNCG. **Funded \$5,000.**
6. Salam, A. F., **UNCG Board of Governors Grant for Online Course Development 2008-2009. Funded \$3,000.**
7. Salam, A. F., **UNCG Summer Research Excellence Award, Summer 2007. Funded \$4,000.**
8. Singh, R., L. Iyer and A. F. Salam, "*Intelligent Knowledge Exchange Architecture for the Digital Economy (IKEADE)*", Grant Proposal (Amount Requested \$684,000) submitted to the National Science Foundation, December 2004. **Not Funded.**

9. Iyer, L., R. Singh and A. F. Salam, *"Intelligent Knowledge Exchange Architecture for the Digital Economy (IKEADE)"*, **UNCG External Proposal Development Incentive Program Grant**: **Funded- Amount \$50,000**, April 2003 to August 2004.
10. Gargeya, V., and A. F. Salam *"E-Business and Supply Chain Management,"* (with V.B. Gargeya): Grant from the **Education and Research Foundation of the American Production and Inventory Control Society (APICS)** (2000-2001), **Funded- Amount: \$5,000**.
11. Salam, A., F., **Faculty Development Grant**: Bryan School of Business and Economics (2002-2003), **Funded: Amount: \$2,500**.
12. Salam, A. F., **Faculty Development Grant**: Bryan School of Business and Economics (2000-2001), **Funded- Amount: \$5,000**.
13. Salam, A. F., **New Faculty Research Grant**: University of North Carolina at Greensboro (2000-2001), **Funded- Amount: \$5,000**.
14. Zurada, J. and A.F. Salam **Faculty Research Initiation Grant**: University of Louisville (Spring 1999). This was a **\$4,000** grant (with matching fund from the College of Business for research using Neural Networks and Fuzzy Logic modeling to investigate the Business Performance and Investor Psychology of Pure Internet companies. **Funded- Amount: \$4,000**.

ACADEMIC SERVICE - UNCG:

Departmental, Bryan School and UNCG University Committees

1. Bryan School Task Force on Future of Business Education and Technology (2015-Present)
2. Bryan Teaching and Learning Enhancement Committee, 2012- 2015
3. Mentor, UNCG Faculty Mentoring Program, 2011 – Present
4. UNCG Information Literacy Council – 2009 –Present.
5. Mentor, UNCG Faculty Mentoring Program, 2008-2009.
6. UNCG Graduate Studies Committee, 2005-2006.

7. Member, Bryan Teaching and Learning Enhancement Committee 2011-Present
8. Member, ISOM Department Chair Search Committee 2012-Present.
9. Member, Bryan Research Committee, 2007-2011.
10. Member, MBA Program Committee, 2007-2011.
11. Member, ISOM Graduate Programs Committee, ISOM Dept., 2010-Present.
12. Member, Ph.D. Program Committee, ISOM Dept., 2007-2008.
13. Chair, MBA Admissions Subcommittee of the MBA Program Committee, 2010 –2011.
14. Chair, Intellectual Contributions Committee, ISOM Department, UNCG, 2010-Present.
15. Ph.D. Program Committee, ISOM Department, Bryan School of Business and Economics, UNCG, 2005-2006.
16. Planning and Development Committee of the Bryan School of Business and Economics at the University of North Carolina at Greensboro, 2003-Present.
17. Serve on the MSITM Program Committee, ISOM Department, UNCG, 2003-2009.
18. Information Systems Ph.D. Program Establishment Committee of the Department of Information Systems and Operations Management at the Bryan School of Business and Economics at the University of North Carolina at Greensboro, 2001-2002.

PROFESSIONAL SERVICE

1. **Mini-Track Co-Chair, AMCIS 2014**
2. **Associate Editor, Information Systems Security Track, European Conference on Information Systems (ECIS), Helsinki, Finland June 9-11, 2011**
3. **Co-Editor of the Book titled, " Semantic Technology and eBusiness: Toward the Integrated Virtual Organization and Business Process Automation" , Idea Group Publishing, Inc., Published January 29, 2007.**
4. **Member, Program Committee, 2006 Information Resource Management Association International Conference, May 21-24 2006, Washington, D.C.**
5. **Member, Scientific Committee, IADIS International Conference on Applied Computing 2006, San Sebastian, Spain, 25-28 February 2006.**
6. **Co-Guest Editor of the Special Section of the Communications of the ACM on "Semantic eBusiness Vision", Forthcoming December 2005.**
7. **Mini-Track Co-Chair , Semantic eBusiness Mini-Track, Americas Conference on Information Systems (AMCIS 2005), Omaha, Nebraska, August 11-14, 2005.**
8. **Mini-Track Co-Chair , Semantic eBusiness Mini-Track, Americas Conference on Information Systems (AMCIS 2004), New York, August 5-8, 2004.**
9. **Member, Editorial Review Board, International Journal of Semantic Web and Information Systems, 2004-Present.**
10. **Member, Editorial Review Board, International Journal of Information Security and Privacy, 2006-Present.**
11. **Co-Guest Editor of the Special Issue of the Journal of Electronic Commerce Research on "Exchange Relationship in the Digital Economy" May 2002**
12. **Co-Guest Editor of the Special Section of the Communications of the ACM on "Marketing and the Internet", March 1998.**
13. **Track Chair of the Enterprise Telecommunications and Integration Track of the Annual Conference of the Global Information Technology Management Association, June 2002, New York**

14. Conference Session Chair for Research in Progress on Networking at the **Third Americas Conference on Information Systems**, August 15-18, 1997, Indianapolis, Indiana.

15. Reviewer for Academic Journals and National and International Conferences

- *Information Systems Research*
- *MIS Quarterly*
- *Communications of the ACM*
- *IEEE Transactions on Systems, Man and Cybernetics*
- *Decision Support Systems*
- *Information Systems Frontier*
- *Journal of Electronic Commerce Research*
- *International Journal of Electronic Commerce*
- *European Journal of Operational Research*
- *Journal of the Academy of the Marketing Science*
- *Journal of Research in Electronic Commerce*
- *IEEE IT Pro*
- *International Conference on Information Systems (ICIS)2010*
- *Hawaii International Conference on Systems Sciences*
- *Americas Conference in Information Systems (AMCIS) 1996, 1997, 1998, 1999, 2001, 2004, 2005, 2006, 2007,2008, 2010, 2011*
- *Annual Global Information Technology Management Association Conference (GITMA), June 2002, New York.*

PROFESSIONAL MEMBERSHIP

- 1) Member, Association for Information Systems (AIS)
- 2) Member, INFORMS
- 3) Member, IEEE

CITIZEN: United States of America