

Nikhil Mehta, Ph.D.

Department of Information Systems and Supply Chain Management
Bryan School of Business and Economics
University of North Carolina Greensboro
Greensboro, NC 27410
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EDUCATION

- 2006 Ph. D. in Management of Information Technology and Innovation (MITI)**
Department of Management, College of Business, Auburn University, Alabama
- 2006 M.S. (MIS)**
Department of Management, College of Business, Auburn University, Alabama
- 1996 M.B.A. (Marketing)**
Department of Business Administration, Kurukshetra University, Haryana, India
- 1994 B.A. with Honors (Psychology)**
University College, Maharshi Dayanand University, Haryana, India

PROFESSIONAL COURSES AND CERTIFICATES

- 2015 Tackling the Challenges of Big Data**
Six-week Online Program, MIT Professional Education
- 2015 Advanced Analytics Using SAS Enterprise Miner**
Faculty Workshop, SAS Campus, Cary, North Carolina.
- 2008 The Art and Craft of Case Discussion Leadership**
Faculty Workshop, Harvard Business School, Boston, Massachusetts

WORK EXPERIENCE

- Fall 2016 Onward:** Assistant Professor of IS, Bryan School of Business and Economics, University of North Carolina Greensboro, Greensboro, North Carolina
- Fall 2010 – Spring 2016:** Assistant Professor of MIS, College of Business Administration, University of Northern Iowa, Cedar Falls, Iowa
- Fall 2009 - Spring 2010:** Visiting Professor, College of Business Administration, University of Northern Iowa, Cedar Falls, Iowa
- Fall 2006 - Summer 2009:** Assistant Professor of MIS, School of Business and Industry, Florida A&M University, Tallahassee, Florida

Fall 2001 - Spring 2006: Graduate Teaching Assistant, Department of Management, Auburn University, Auburn, Alabama

1998 - 2001: Visiting Lecturer, Institute of Management Studies and Research, Maharshi Dayanand University, Haryana, India

1996 - 1998: Senior Management Trainee, IT&T Enterprises Pvt. Ltd. - a reseller for the erstwhile Digital Equipment Corporation (DEC). I handled the sales of DEC's 'true' 64-bit Alpha servers and workstations, New Delhi, India.

TEACHING EXPERIENCE

Term and Institution	Courses Taught
Fall 2016 Onward University of North Carolina Greensboro	<ul style="list-style-type: none"> • Technology and Innovation (MBA 717) • Design of Management Information Systems (ISM 452) – Online and Face-to-Face • Systems and Process Analysis (ISM 301) – Online (both synchronous and asynchronous) and Face-to-Face • Information Systems in Organizations (ISM 280) - Face-to-Face and Hybrid
Fall 2009 – Spring 2016 University of Northern Iowa	<ul style="list-style-type: none"> • MIS Concepts (MBA) • Information Systems Applications • Introduction to Information Systems
Fall 2006 –Summer 2009 Florida A&M University	<ul style="list-style-type: none"> • Systems Analysis and Design • Database Management • Introduction to Business Systems
Fall 2001 – Spring 2006 Auburn University	<ul style="list-style-type: none"> • Systems Analysis and Design • IT, Operations, and Competitive Advantage • Strategic Management (Capstone Simulation Lab) • Statistics for Business and Economics (Lab)
1998 – 2001 Maharshi Dayanand University, India	<ul style="list-style-type: none"> • Fundamentals of MIS • Business Ethics • Business Strategy • Consumer Behavior • Principles of Marketing

RESEARCH INTERESTS

- Socio-technical aspects of IS development
- IS success
- Strategic management of IS
 - TMT appointment decisions and impacts, IT use in C-suite, mindset vs. skillset in TMT roles.

- Enterprise IS implementation
- Strategic alignment
- IT-enabled business models – outsourcing, crowdsourcing
- Socio-behavioral impacts of IS
 - Dark side of social media
 - Smart & Sustainable communities

JOURNAL PAPERS

1. Mehta, N., Chauhan, S., and Kaur, I. (2021). Extending the Story of IS Success: A Meta-Analytic Investigation of Contingency Factors at Individual and Organizational-Levels. *European Journal of Information Systems*, DOI: 10.1080/0960085X.2021.1907233
2. Mehta, N., Mehta, A., Hassan, Y., Buttner, H., and RoyChowdhury, S. (2021). Choices in CDO Appointment and Firm Performance: Moving Toward a Stakeholder-Based Approach, *Journal of Business Research*, 134, 233-251.
3. Mehta, N., Chauhan, S., Gupta, P., and Jaiswal, M. (2021). Pursuing Digital Learning Platform Success: A Meta-Analytic Investigation of User and Cultural Contingencies. *Communications of the Association for Information Systems*, 48(1), 34.
4. Xie, W., Mehta, N., and Palvia, P. (2020). Value Co-creation Dimensions and Challenges in EHR Systems. *Journal of Information Technology Case and Application Research*, 22(3), 188-215.
5. Dissanayake, I., Mehta, N., Taras, V., Palvia, P., and Amoako-Gyampah, K. (2019). Competition Matters! Self-Efficacy, Effort, and Performance in Crowdsourcing Teams. *Information & Management*, 56(8), 103158.
6. Chauhan, S., Gupta, P., Jaiswal, M. P., Goyal, S., and Mehta, N. (Forthcoming). An Empirical Investigation of Determinants of Adoption of C2C Marketplaces. *International Journal of Business Information Systems*.
7. Mehta, A. and Mehta, N. (2018). Team Knowledge Integration and Team Effectiveness: A Team Goal Orientation Approach. *Decision Sciences*, 49(3), 445-486.
8. Mehta, A. and Mehta, N. (2017). Moving Towards an Integrated Framework of IT-Outsourcing Success. *Journal of Global Information Technology Management*, 20(3), 171-194.
9. Mehta, N., and Bharadwaj, A. (2015). Knowledge Integration in Outsourced Software Development: The Role of Sentry and Guard Processes. *Journal of Management Information Systems*, 32(1), 82-115.
10. Mehta, N., Hall, D., and Byrd, T. (2014). Information Technology and Knowledge in Software Development Teams: The Role of Project Uncertainty. *Information & Management*, 51(4), 417-429.

11. Pridmore, J., Bradley, R., and Mehta, N. (2010). Methods of Instruction and Learning Outcomes: A Theoretical Analysis of Two Approaches in an Introductory Information Technology Course. *Decision Sciences Journal of Innovative Education*, 8(2), 289-311.
12. Mehta, N., and Mehta, A. (2010). It Takes Two to Tango: How Relational Investments Improve IT-Outsourcing Relationships. *Communications of the ACM*, 53(2), 160-164.
13. Mehta, N. and Mehta, A. (2009). Human Resource Challenges Facing IT-Outsourcing Vendors: Can Client-Vendor Collaborations Help? *MISQ Executive*, 8(4), 191-201.
14. Mehta, A., Field, H., Armenakis, A., and Mehta, N. (2009). Team Goal Orientation and Team Performance: The Mediation of Team Planning. *Journal of Management*, 35(4), 1026-1046.
15. Furner, C, Mason, R., Mehta, N., Munyon, T., and Zinko, R. (2009). Cultural Determinants of Learning Effectiveness from Knowledge Management Systems: A Multinational Investigation. *Journal of Global Information Technology Management*, 12(1), 30-51.
16. Mehta, N. (2008). Successful Knowledge Management Implementation in Global Software Companies. *Journal of Knowledge Management*, 12(2), 42-56.
17. Mehta, N., Oswald, S., and Mehta, A. (2007). Infosys Technologies Ltd.: Improving Organizational Knowledge Flows, *Journal of Information Technology*, 22, 456-464.
18. Mehta, N. (2007). The Value Creation Cycle: Moving Towards a Framework for Knowledge Management Implementation. *Knowledge Management Research and Practice*, 5(2), 126-135.
19. Moss, A., Benjamin, C., and Mehta, N. (2007). Strategic IT Outsourcing: Opportunities and Challenges for the Pharmaceutical Industry. *International Journal of Business Strategy*, 7(3), 86-94.
20. Mehta, A., Armenakis, A., Mehta, N. and Irani, F. (2006). Challenges and Opportunities of Business Process Outsourcing in India. *Journal of Labor Research*, 27(3), 291-304.

PAPERS UNDER REVIEW

1. Mehta, N., Bradley, R., Jack, E., and Chauhan, S. Complementary and Substitutive Role of Information Technology in Relationship Between Project Characteristics and Knowledge Integration in Software Development Teams. (3rd Round of Review – Accept with Minor Revisions). *Information Systems Management*.
2. Oguz, A., Mehta, N., and Palvia, P. Cyberbullying in Workplace: Toward a Routine Activities and Organizational Control Model. (Revise & Resubmit). *Internet Research*.

3. Mehta, N. Maximizing Integrative Learning in Software Development Teams: A Systematic Review of Key Drivers and Future Research Agenda. (Revise & Resubmit). *Journal of System and Software*.
4. Almalki, A., Gokaraju, B., Mehta, N., and Doss, D. Geospatial and Machine Learning Regression Techniques for Analyzing Food Access impact on Health Issues in Sustainable Communities. (Revise & Resubmit). *International Journal of Geo-Information*.
5. Oguz, A., Palvia, P., and Mehta, N. Workplace Bullying on Digital Platforms: A Nemesis for Global IT-Enabled Teams. (Under Review). *Information & Management*.
6. Huang, Z., Palvia, P., and Mehta, N. Dark Side of Social-Media and Discontinuance Intention: Exploring the Role of Regret and Privacy Control. (Under Review). *Information Technology & People*.

PAPERS PENDING SUBMISSION

7. Huang, Z., Palvia, P., and Mehta, N. The Dark Side of Social Media and Discontinuance Intention: Exploring the Role of Regret, Privacy Control, and Valence. Target: *Journal of Management Information Systems*.
8. Bedeley, R., Mehta, N., and Iyer, L. The Antecedence, Consequences, Strategic Alignment, and Mediating Role of Analytics and Business Intelligence Capability in Healthcare. Target: *Journal of Management Information Systems*.
9. Mehta, N., Sambamurthy, V., and Iyer, L. CIOs, Are You Embracing Your Role Paradoxes? Target: *Information Systems Journal/MISQ Executive*.
10. Mehta, N., Han, Y, Dissanayake, I., Modaresnezhad, M., and Nemati, H. (Equal Contribution) Toward an Understanding of the Anatomy of Fake News Diffusion: An Exploratory Investigation and Agenda for Research. Target: *Journal of the Association for Information Systems*.
11. Bradley, R., Mehta, N., Pratt, R., Wynn, D., and Mehta, A. Revisiting Strategic IS Alignment: Examining the Interplay Between Formal and Informal Mechanisms. Target: *Journal of Information Technology*.
12. Oguz, A., Palvia, P., Mehta, N., and Taras, V. A Qualitative Thematic Analysis of Cyberbullying in Global Virtual Teams. Target: *Journal of the Association for Information Systems*.

RESEARCH IN PROGRESS

1. CIO Appointment Choices and Firm Performance: A Stakeholder Approach (Research Model Conceptualized, Secondary Data Collected)

2. Performance Implications of IT-Use Mindset in Top Management Teams (Research Model Conceptualized)
3. Investigating a Mindfulness-Based Approach to Practicing Secure Systems Development. (Research Model Conceptualized, Pilot Data Collected and Analyzed)
4. Responses to Privacy Contract Violations on Social Media: A Psychological Contracts Based Investigation (Research Model Conceptualized, Pilot Data Collection Undergoing).

PUBLISHED BOOK

Mehta, N. (2009). *Knowledge Integration in Software Teams: Tackling Critical Issues*, VDM Verlag, Germany.

BOOK CHAPTERS

1. Mehta N. (2015). Impact of Relational Capital and Knowledge Heterogeneity on Knowledge Integration in Software Teams. In M. Warkentin (Ed.), *Trends and Research in the Decision Sciences*, Pearson FT Press.
2. Mehta N. and Mehta A. (2005). Infosys Technologies, Ltd. In M. Jennex (Ed.), *Case Studies in Knowledge Management*, Idea Group Publications, Hershey, PA, pp. 289-314.

BEST PAPER PROCEEDING

Mehta, N. (2014). Knowledge Heterogeneity and Relational Capital in Software Teams: Effects on Knowledge Integration. *Best Paper Proceedings of the 45th Decision Sciences Institute (DSI) Annual Conference*, Tampa, FL.

RESEARCH GRANT

National Science Foundation (NSF) EPSCoR STEM Research Seed Grant, \$7,000, 2015-2016.

CONFERENCE PRESENTATIONS / CONFERENCE PROCEEDINGS

1. Xie, W., Dhillon, G., Mehta, N., and Smith, K. (2020). User Generated Content and Participatory Healthcare. *Proceedings of the 19th Annual Security Conference*, Las Vegas, NV.
2. Mehta, N., Sambamurthy, V., and Iyer, L. (2019). Plate-Spinning for Success: CIOs Embrace your Role Paradoxes. *Proceedings of the International Conference on Information Systems (ICIS)*, Munich, Germany.
3. Chauhan, S., Gupta, P., Mehta, N., and Goyal, S. (2019). Intention to Use and Adoption of IT Innovations in Organizations: A Meta-Analytic Examination of the Moderating Role of Innovation Type and Socio-Economic Context. *Proceedings of the International Conference on Information Systems (ICIS)*, Munich, Germany.

4. Chauhan, S., Mehta, N., and Gupta, P. (2019). A meta-analytic investigation of intention to use and adoption of IT innovations at individual level, ***Presented at the Indian Subcontinent Decision Sciences Institute (ISDSI) Annual Conference***, Indian Institute of Management (IIM) Sambalpur, Bhubneshwar, India.
5. Chauhan, S., Mehta, N., and Goyal, S. (2019). A Meta-Analysis of Factors Impacting Adoption of IT in Enterprises. ***Presented at Conference on Enterprise Architecture in the Digital Era***, Management Development Institute (MDI) Gurgaon, India.
6. Dissanayake, I., Mehta, N., Taras, V., Palvia, P., and Amoako-Gyampah, K. (2018). Role of Competition in IT-Enabled Crowdsourcing Platforms: Self-Efficacy and Performance Effects. ***Presented at the Production and Operations Management Society (POMS) Annual Conference***, Houston, TX.
7. Mehta, N., Dissanayake, I., Taras, V., Palvia, P., and Amoako-Gyampah, K. (2017). Competition, Cooperation, or Coopetition: The Sweet Spot of Innovation Strategy for Global Virtual Teams. ***Presented at the Production and Operations Management Society (POMS) Annual Conference***, Seattle, WA.
8. Mehta, A., and Mehta, N. (2014). Goal Orientation and Team Effectiveness: Multidimensionality and Implications for Management Education. Presented at the ***Decision Sciences Institute (DSI) Annual Conference***, Tampa, FL.
9. Mehta, N., Hall, D., and Byrd, T. (2008). Knowledge Integration in Software Teams. ***Proceedings of the Americas Conference on Information Systems (AMCIS)***, Toronto, Canada.
10. Mehta, N., and Anandhi, B. (2007). Boundary Buffering Processes and Knowledge Integration in Software Project Teams. ***Proceedings of the Conference on Information Systems and Technology (CIST)***, Seattle, WA.
11. Mehta, N., Byrd, T., Hall D., and Laosethakul, K. (2007). Assessing the Influence of Project Uncertainty and IT-Usage on Knowledge Integration in Software Teams. ***Proceedings of the Americas Conference on Information Systems (AMCIS)***, Keystone, CO.
12. Laosethakul, K., Leingpibul, T., Xue, Y., and Mehta, N. (2007). Gender Perception toward Computing: Cross Culture Comparison - the US, China, and India. ***Proceedings of the Americas Conference on Information Systems (AMCIS)***, Keystone, CO.
13. Mehta, A., and Mehta, N. (2007). Team Goal Orientation and Team Effectiveness: The Mediating Role of Knowledge Integration. ***Proceedings of the Academy of Management (AOM) Meeting***, Philadelphia, PA.
14. Mehta, A., and Mehta, N. (2007). Human Resource Issues in Globally Distributed Work: An Exploratory Study of Indian Outsourcing Firms. ***Proceedings of the International Conference on Management of Globally Distributed Work (GDW)***, Bangalore, India.

15. Mehta, N., Oswald, S., and Mehta, A. (2006). Infosys Technologies Ltd.: Improving Organizational Knowledge Flows. *Proceedings of the International Conference on Information Systems (ICIS)*, Milwaukee, WI.
16. Mehta, N., Byrd, T., and Hall, D. (2006). Knowledge Integration in Software Teams: An Assessment of Team, Project, and IT-Related Issues. *Proceedings of the Americas Conference on Information Systems (AMCIS)*, Acapulco, Mexico.
17. Drake, J., and Mehta, N. (2006). Benevolent, Competence, and Integrity-Based Trust in Knowledge Transfer: A Look at Software Reuse. *Proceedings of the Americas Conference on Information Systems (AMCIS)*, Acapulco, Mexico.
18. Leingpibul, T., Laosethakul, K., Mehta, N., and Mehta, A. (2006). Cross-Cultural Study Concerning Gender Stereotyping in Computing: Comparison Between U.S. and India. *Proceedings of the Americas Conference on Information Systems (AMCIS)*, Acapulco, Mexico.
19. Mehta, N. (2006). Value Creation Cycle (VCC): Moving Towards a Framework of Knowledge Management Implementation. *Proceedings of the Decision Sciences Institute (DSI) Annual Meeting*, San Antonio, TX.
20. Hall, D., Mehta, N., Bartezak, S., and Boulton, W. (2006). The Effect of Top Management Support on Knowledge Management Initiatives: A Case-Based Assessment. *Proceedings of the Decision Sciences Institute (DSI) Annual Meeting*, San Antonio, TX.
21. Mehta, A., and Mehta, N. (2006). Strategic Outsourcing Relationship: Moving Towards Relational View of the Firm. *Proceedings of the Academy of Management (AOM) Meeting*, Atlanta, GA.
22. Mehta, A., Mehta, N., Field, H. (2006). The Influence of Team Goal Orientation and Self-Regulation Activities on Team Effectiveness. *Proceedings of the Southern Management Association (SMA) Meeting*, Clearwater Beach, FL.
23. Mehta, N., Boulton, W., and Hall, D. (2004). The Value Creation Cycle (VCC): Moving Towards a Dynamic Capabilities Theory of Knowledge Management. *Proceedings of the Americas Conference on Information Systems (AMCIS)*, New York, NY.
24. Liang, H., Xue, Y., Laosethakul, K., and Mehta, N. (2004). Trust in Online Prescription Filling. *Proceedings of the Americas Conference on Information Systems (AMCIS)*, New York, NY.
25. Mehta, N., Hall, D., and Boulton, W. (2003). An Overview of Knowledge Management Frameworks. *Proceedings of the Americas Conference on Information Systems (AMCIS)*, Tampa, FL.
26. Mehta, N., Xue, Y., and Laosethakul, K. (2002). Investigating the Relationship of Teaching Method, Computer Self-Efficacy, and Computer Attitude with Performance in

Using New Software. *Proceedings of the Southern Association of Information Systems Conference (SAIS)*, Savannah, GA.

WORKSHOP PRESENTATIONS

- Mehta, N., and Mehta, A. (2008). Human Resource Challenges Facing IT-Outsourcing Vendors: Can Mature Client-Vendor Partnerships Help? Presented at *Pre-ICIS SIM Academic Workshop*, Paris, France.
- Pridmore, J., Bradley, R., and Mehta, N. (2008). Methods of Instruction and Learning Outcomes: A Theoretical Analysis of Two Approaches in an Introductory Information Technology Course. Presented at the *Decision Sciences Journal of Innovative Education Workshop at DSI*, Baltimore, MD.

RESEARCH PRESENTATIONS

- “Academic Research vs. Practitioner Research: Pros and Cons,” Research presentation made at the ISSCM Department, Bryan School of Business and Economics, University of North Carolina Greensboro, 2019.
- “Redefining the CIO Role,” Research presentation made at the Indian Institute of Management (IIM), Indore, India, 2018.
- “Complexity and Knowledge Integration in Software Development Projects: Substitutive and Complementary Effects of IT,” Research presentation made at ISSCM Department, Bryan School of Business and Economics, University of North Carolina Greensboro, 2017.
- “Spotlight: IT-outsourcing and the job market,” Lecture delivered to Professional Readiness Program students, College of Business, University of Northern Iowa, 2012

STUDENT-CENTRIC ACTIVITIES

Teaching Case Development

- Developed a full-length teaching case on Enterprise IS Implementation (see #9 under Journal Papers). The case is being used as a teaching aid in MBA classrooms at following schools:
 - HEC, France
 - Baruch College, CUNY
 - Simon Fraser University, Canada
 - Universität zu Köln, Germany
 - Xavier Institute of Management, India
 - Victoria University of Wellington, New Zealand
 - Yonsei University, South Korea

Professional Development Activities for Students

- Conducted guest lectures of executives from the Triad region and beyond, Bryan School of Business and Economics, UNC Greensboro, 2017, 2018, 2019, and 2020. Speakers include:
 1. Mr. Steve Horsley, Ex-CIO, Cone Health, Greensboro, N.C.
 2. Ms. Jane Nichols, CIO, City of Greensboro, N.C.
 3. Mr. Chris Padgett, CEO, Fusion3 Printers, Greensboro, N.C.
 4. Mr. Cornelius D. Lamberth, CEO, C2 Contractors, LLC. and Member of the Executive board, Greensboro Chamber of Commerce, Greensboro, N.C.
 5. Mr. Trey Miller, CEO, Triad Tech Services, Greensboro, N.C.
 6. Mr. Matthew Helfich, VP-Enterprise Architect, Strategy, and Integration, First Citizens Bank, Raleigh, N.C.
 7. Mr. Greg Edmundson, SVP – IT, First Citizens Bank, Raleigh, N.C.
 8. Mr. Robert Smith, Director, Enterprise Portfolio Management, Cone Health, Greensboro, N.C.
 9. Mr. Eranga Leelaratne, Director, Quantitative Analytics, Apex Analytics, Greensboro, N.C.
 10. Mr. Sumadu Tennakoon, Data Scientist III, Apex Analytics, Greensboro, N.C.
 11. Ms. Priyanka Athawale, IBM Watson Solutions Engineer I, Apex Analytix, Greensboro, NC.
 12. Mr. Jonathan Laughnan, Director of Support Engineering, nCino, Salt Lake City, UT.
 13. Mr. Aaron Torres, Data Support Engineer, nCino, Wilmington, N.C.
 14. Mr. Duy Nguyen, Enterprise Support Engineer, nCino, Wilmington, N.C.
 15. Mr. Chris Vanlangenberg, Principal Data Scientist, Beacon Data, Darien, CT.
- Started “Innovation Discussion Series” as part of teaching the MBA 717 course, Bryan School of Business and Economics, UNC Greensboro, 2017. Speakers include:
 - Jane Nickles, CIO, City of Greensboro
 - Steve Horsley, ex-CIO, Cone Health
 - Chris Padgett, CEO, Fusion 3 Design
- Arranged campus visit of AVP - Corporate IT-operations, Hy-Vee Stores, College of Business, University of Northern Iowa, 2011

CONFERENCE AND PROFESSIONAL DEVELOPMENT WORKSHOPS ATTENDED

- Triangle Smart Cities Summit, Raleigh, N.C., 2019.
- PLS Research Method Workshop, Online, 2010.
- Pre-ICIS SIM Workshop on Global Sourcing, Paris, France, 2008.
- MIS Quarterly New Authors’ Workshop, International Conference of Information Systems, Milwaukee, WI, 2006.

AWARDS AND HONORS

- Best Reviewer Award, Seventeenth Midwest Association for Information Systems (MWAIS) Conference, 2021
- Margaret Hill Dean’s Notable Scholar Award, Bryan School of Business and Economics, UNC Greensboro, 2019-2021.

- Nominated for Teaching Excellence Award, Bryan School of Business and Economics, UNC Greensboro, 2020.
- Nominated for Teaching Excellence Award, Bryan School of Business and Economics, UNC Greensboro, 2019.
- Nominated for Teaching Excellence Award, Bryan School of Business and Economics, UNC Greensboro, 2018.
- Summer Research Award, College of Business, University of Northern Iowa, 2013.
- Intellectual Contribution Award, School of Business and Industry, Florida A&M University, 2006.
- Graduate Research Award, Auburn University, 2005.
- DSI Doctoral Consortium, Boston, MA, 2004.
- National Merit Scholarship for Academic Achievement, India, 1994-1995, 1995-1996.
- State Merit Scholarship for Academic Achievement, Haryana, India, 1992-1993; 1993-1994
- Gold Medal for Academic Excellence, Maharshi Dayanand University, India, 1994
- Ranked first among all undergraduate students, Maharshi Dayanand University, India, 1993
- Ranked first among all college students, University College, Maharshi Dayanand University, India, 1992

PROFESSIONAL SERVICE AND AFFILIATIONS

Program Chair/Track Chair/Session Chair

- Program Committee Member, Midwest Association for Information Systems (MWAIS) Annual Conference (2021).
- Program Committee Member, Midwest Association for Information Systems (MWAIS) Annual Conference (2020).
- Program Committee Member, Midwest Association for Information Systems (MWAIS) Annual Conference (2017), Springfield, IL.
- Session Chair, Midwest Association for Information Systems (MWAIS) Annual Conference (2021).
- Session Chair (Collaboration and Innovation), Production and Operations Management Society (POMS) Annual Conference (2017), Seattle WA.
- Track Chair (Software Development and Usage), Decision Sciences Institute (DSI) Annual Meeting (2014), Tampa, FL.
- Mini-Track Chair (Knowledge Management), The Americas Conference on Information Systems (AMCIS) (2007), Keystone, CO.

- Track Chair, (Knowledge Management) Decision Sciences Institute (DSI) Annual Meeting (2006), San Antonio, TX.

Ad-hoc Reviewer

- MIS Quarterly
- Journal of Management Information Systems (JMIS)
- Information & Management (I&M)
- International Journal of Information Systems (IJIS)
- Information Systems Management (ISM)
- Enterprise Information Systems (EIS)
- Journal of Information Technology Case and Application Research (JITCAR)
- Journal of the Midwest Association for Information Systems (JMWAIS)
- International Conference on Information Systems (ICIS)
- Americas Conference on Information Systems (AMCIS)
- Midwest Association for Information Systems (MWAIS) Annual Conference

Member

- Association for Information Systems (AIS)
 - IT Project Management SIG
 - Adoption and Diffusion of IT SIG
 - Leadership in IT SIG

INSTITUTIONAL SERVICE

College, Department, and University Level Service

- Chair, Undergraduate Programs Committee, ISSCM Department, UNC Greensboro, 2021- till date.
- Member, Ph.D. Committee, ISSCM Department, UNC Greensboro, 2020-till date.
- Member, Undergraduate Programs Committee, ISSCM Department, UNC Greensboro, 2016-2021.
- Member, Search Committee, ISSCM Department, UNC Greensboro, 2019-2020.
- Member, Undergraduate Program Committee, Bryan School of Business and Economics, UNC Greensboro, 2018-till date.
- Member, Annual Evaluations Committee, ISSCM Department, UNC Greensboro, 2017-2018.
- Member, MS Program in Information Technology Management (MSITM) Course Design Sub-Committee, ISSCM Department, UNC Greensboro, 2017-2018.
- Member, Search Committee, ISSCM Department, UNC Greensboro, 2017-2018.
- Member, Assurance of Learning Committee, ISSCM Department, UNC Greensboro, 2016-2017.
- Member, Innovation Assessment Committee (ISM 280), ISSCM Department, UNC Greensboro, 2016-2017.
- Set-up and grade comprehensive exams for Ph.D. students, ISSCM Department, UNC Greensboro, 2021.

- Set-up and grade comprehensive exams for Ph.D. students, ISSCM Department, UNC Greensboro, 2019.
- Set-up and grade comprehensive exams for Ph.D. students, ISSCM Department, UNC Greensboro, 2017-2018.
- Conducted assessments for SACS in ISM 301 and ISM 452 courses, ISSCM Department, UNC Greensboro, 2019-2020.
- Conducted assessments for MBA program in MBA 717, Bryan School of Business & Economics, UNC Greensboro, 2017-2018.
- Ethics Curriculum Development Committee member, College of Business, University of Northern Iowa, 2015-2016.
- Information Systems Search Committee member, Department of Management, University of Northern Iowa, 2014-2015.
- Department of Management Representative, “UNI Up-Close” – Parents’ visitation event, University of Northern Iowa, 2011, 2012
- Interview Board Member, College of Business Freshmen Scholarship Selection Program, University of Northern Iowa, 2012
- Developed information brochure for MIS Program, Department of Management, University of Northern Iowa, 2012, 2013

Doctoral Dissertation, Advisory, and Comprehensive Exam Committees

- Member, Dissertation Committees of Yalda Esmizadeh, Doctoral Candidate, ISSCM Department, UNC Greensboro. Dissertation title: “Misinformation Management Under Disaster Situations.”
- Member, Dissertation Committee of Brigid Appiah Otoo, Doctoral Candidate, ISSCM Department, UNC Greensboro. Dissertation title: “Three Analytics-Based Essays Examining the Use and Impact of Intelligent Voice Assistants (IVA) and Health Information Technologies (HIT) in Service Context.” Dissertation defended in March 2021.
- Member, Dissertation Committee of Abdullah Oguz, Doctoral Candidate, ISSCM Department, UNC Greensboro. Dissertation title: “Cyberbullying in Global Virtual Teams.” Dissertation defended in September 2020.
- Member, Dissertation Committee of Ziyue Huang, Doctoral Candidate, ISSCM Department, UNC Greensboro. Dissertation title: “Do You Regret Using Social Media? Understanding the Role of Dark Side of Social Media in Regret and Discontinuance Behavior.” Dissertation defended in October 2019.
- Member, Dissertation Committee of Rudolph Bedeley, Doctoral Candidate, ISSCM Department, UNC Greensboro. Dissertation title: “Do You Regret Using Social Media? Understanding the Role of Dark Side of Social Media in Regret and Discontinuance Behavior.” Dissertation defended in June 2017.
- Member, Dissertation Committee of Abrar Almalki, Doctoral Candidate, Department of Applied Science and Technology, North Carolina A&T University. Dissertation title: “Food Access and its Impact on Health Issues Using Spatio-Temporal Variability Analysis.” Proposal defended in September 2020.

- Member, Dissertation Committee of Yuzhang Han, Doctoral Candidate, ISSCM Department, UNC Greensboro. Dissertation title: “Examining Production, Dissemination, and Consumption of Misinformation: The Case of COVID-19 Pandemic.” Dissertation defended in June 2021.
- Member, Dissertation Committee of Wei Xie, Doctoral Candidate, ISSCM Department, UNC Greensboro. Dissertation title: “The Role of Moral Intensity in Sharing Disinformation on Social Media.” Proposal defended in March 2020.
- Member, Comprehensive Exam Committee of Joti Kaur, Doctoral Candidate, ISSCM Department, UNC Greensboro, 2021.
- Member, Comprehensive Exam Committee of Wei Xie, Doctoral Candidate, ISSCM Department, UNC Greensboro, 2019.
- Member, Comprehensive Exam Committee of Darin Hodges, Doctoral Candidate, ISSCM Department, UNC Greensboro, 2017.
- Member, Advisory Committee of Yalda Esmizadeh, Doctoral Candidate, ISSCM Department, UNC Greensboro, 2019.
- Member, Advisory Committee of Joti Kaur, Doctoral Candidate, ISSCM Department, UNC Greensboro, 2019.

Community Service

- Submitted report to Health Department, Guilford County on Geo-Spatial Analysis of Healthcare Disaster Preparedness Based on Food Access Inequities the County.
- Boy Scouts of America, Committee Member/ Volunteer Leader, Pack 3316, Greensboro, N.C.