

V I T A
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PRASHANT C. PALVIA, Ph.D.

Current Positions: Joe Rosenthal Excellence Professor, University of North Carolina at Greensboro
Editor in Chief, *Journal of Global Information Technology Management*
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Family: Wife, son, and daughter

EDUCATION

University of Minnesota

- 1984. Ph.D. from the School of Management with Quantitative Analysis as the major and Management Information Systems as the related field. Thesis title: An Analytical Investigation into Record Structuring and Physical Database Design of Generalized Logical Data Structures.
- 1974. MBA with emphasis in MIS and QA. Minors: Finance and Marketing. GPA: 3.7
- 1972. M.S. in Operations Research and Industrial Engineering. GPA: 4.0

University of Delhi

- 1971. B.S. in Mechanical Engineering. Was in the top 5%.

RECOGNITIONS, ACCOMPLISHMENTS AND AWARDS

1. Editor-in-Chief, *Journal of Global Information Technology Management* (1998 to present)
2. Conference Chair, the Annual Global Information Technology Management Association (GITMA) World Conference, 2000 to 2014, 2018.
3. Associate Editor, *Information & Management* (since January 2013).
4. Chair, Faculty Executive Committee, Bryan School of Business & Economics, The University of North Carolina at Greensboro (2014 to 2016).
5. Received Best Paper Award for the paper “The World IT Project: A Multi-Country Multi-Year Investigation of IT Employee Issues,” at the 8th Indian Subcontinent DSI International Conference, held in Pune, India, January 2015.
6. IS Research Center Director, The University of North Carolina at Greensboro (2007 to 2011).

7. Was awarded the first "Fellow" award of the Global Information Technology Management Association at their annual conference in Orlando, Florida (June 11-13, 2006).
8. Nominated for the 2005-06 Bryan School Teaching Excellence Award.
9. Received the University-wide UNCG Research Excellence Award at the rank of full professor (May 2005).
10. Appointed the Joe Rosenthal Excellence Professor of Information Systems and Operations Management at the University of North Carolina – Greensboro in July 2001.
11. **Was ranked 16th among all MIS researchers** by the *Communications of the Association for Information Systems (CAIS* - March 2000). **Was ranked 4th among all authors** with the most publications in *MIS Quarterly* and *Information & Management (Information & Management – vol 37, 2000)*.
12. Received first place award for a refereed journal article published in 1999, given by the Fogelman College of Business & Economics at the University of Memphis.
13. Delivered the keynote address "Global IT: A Stream of Research and Some Resources" at the IFIP Working Group 8.7 conference at ICIS in Helsinki, Finland (December 1998).
14. Conference chair for the conference on "The ERP Revolution: Critical success Factors and Impacts" in April 1999.
15. Conference chair for the conference on "The Impending Year 2000: IT Challenges, Strategies, and Solutions" on July 13, 1998.
16. Project Director, SCB Computer Technology Global IT Center at The University of Memphis, February 1998 to July 2000. Had complete responsibility for all programs and projects undertaken by the Center.
17. In December 1997-January 1998, received a major grant from SCB Computer Technology to establish a Global IT Center at the University of Memphis. The total grant was for over \$1 million in two parts: a one-half million dollar endowment, and at a 5-year research grant of \$519,972 (1st year: \$96,000, 2nd year: \$99,840, 3rd year: \$103,836, 4th year: 107,988, 5th year: 112,308). These grants were reported in several newspapers (The Commercial Appeal, Memphis Business Journal, U of M Update, Helmsman).
18. Delivered the keynote speech: "Global IT: Research, Theory & Practice" at the inaugural conference of the IFIP Working Group 8.7 (Informatics in Multinational Enterprises) in Washington, D.C (October 1997).
19. Was nominated for the 1998 Eminent faculty Award at the University of Memphis.
20. Associate Editor of *Information Resources Management Journal*, and on editorial review board of *Journal of Database Management* (1990-97).
21. Was nominated for the 1997 Eminent faculty Award at the University of Memphis.
22. Received best paper award at the 1993 IRMA International conference for the paper: "Research Issues in Global Information Technology Management."
23. Nominated by the Fogelman College of Business & Economics for the University Distinguished Research Award (March, 1993).
24. Nominated for Memphis State University's prestigious SPUR Award (March 1993).
25. Journal articles nominated by the department chairman for the college publication awards (1992, 1993, 1994).
26. Received in July 1992 First place award in the Society for Information Management (SIM) 1992 International Paper Award's Competition. The award included \$5000 cash, a trip to SIM 1992 conference to receive the award, and the article publication in the *MIS Quarterly*. The article's title was: "The PRISM System: A Key to Federal Express Corporation's Organizational Effectiveness" co-authored with J. Perkins and S. Zeltmann.

27. Nominated by the Fogelman College of Business & Economics for the University Distinguished Research Award (March, 1992).
28. Was the Conference Chair of the 2nd International Conference of the Information Resources Management Association (May 1991). Received the Organizational Leadership Award in recognition.
29. Nominated for Memphis State University's prestigious SPUR Award (March 1991).
30. Awarded in May 1990 the Dean's Merit of Excellence Award for 1989-90 (at Memphis State University).
31. Awarded in June 1989 the Dean's Merit of Excellence Award for 1988-89 (at Memphis State University).
32. Received in April, 1989 first place in the theoretical category of the college publication awards given by the Fogelman College of Business & Economics at Memphis State University.
33. Received best paper award at the Annual North American IBSCUG Conference in July, 1987.
34. Chaired the doctoral committees of seventeen IS Ph.D. students.

ACADEMIC POSITIONS AND TEACHING EXPERIENCE

1. **8/2000 to present:** Joe Rosenthal Excellence Professor, ISOM Department, Bryan School of Business and Economics at the University of North Carolina - Greensboro. Was awarded Joe Rosenthal Excellence Professorship in May 2001. Initiated the Ph.D. program in Information Systems in Fall 2003 and was the Ph.D. Program Director from August 2003 to July 2008. Teaching responsibilities include Ph.D. research seminars, international IS, IS management, database management, programming, and decision support systems.
2. **7/2007 to 6/2011:** Director, McDowell Research Center at the Bryan School of Business and Economics at the University of North Carolina – Greensboro.
3. **8/2000 to 7/2004:** Head of the ISOM Department, Bryan School of Business and Economics at the University of North Carolina - Greensboro. Managed a department with twelve tenure track faculty members, four lecturers, several part-time instructors, and two secretaries.
4. **7/86 to 7/2000:** Professor from Sept. 1993, and Associate Professor before in Management Information Systems, Fogelman College of Business and Economics, The University of Memphis, Memphis, Tennessee. Taught MIS courses including database management, telecommunications, management of MIS and IRM, international information systems, introduction to computers, introduction to MIS, systems analysis and design, DSS and expert systems, information systems projects, C programming language, statistics, etc. Teach mostly at Ph.D. and master's level.
5. **7/83 to 6/86:** Assistant Professor, Department of Computer and Information Sciences, Temple University, Philadelphia. Courses taught included systems analysis and design, systems implementation, data structures, database management, intro to computers and MIS and programming languages such as COBOL, FORTRAN and Pascal. Courses taught both at undergraduate and graduate level.
6. **1973-81:** Part-time Instructor and Teaching Associate, University of Minnesota. Taught undergraduate courses in Quantitative Analysis, Statistics, MIS and programming languages.

BUSINESS EXPERIENCE

1. **4-79 to 8/83:** Internal consultant (full time position), Control Data Corp., Minneapolis in their Computer Performance Evaluation Dept. In this senior, equivalent to manager, position, completed several projects related to the capacity and performance analysis of Cyber 170 and Cyber 200 class systems and subsystems. Developed simulation, mathematical, queuing and statistical models, and information systems for tracking/analyzing/improving performance.

2. **3/78-3/79:** Project Manager and Systems Analyst, Hennepin County, Minneapolis. Was responsible for the development and maintenance of information systems in the areas of Accounting, Social Services, Child Welfare and Chemical Dependency.
3. **9/75-2/78:** Operations Research analyst, Hennepin County, Minneapolis. Provided analytic and consulting capabilities in the Planning Department in the areas of Operations Research and Statistics. Worked on many operations research projects, e.g., forecasting, simulation, regression analysis and methods for obtaining citizen input into decision making.
4. **9/74-9/75:** Management Engineer, St. Cloud Hospital, St. Cloud, Minn. Conducted several Industrial Engineering, Operations Research and Systems studies for the hospital.

RESEARCH

RESEARCH Highlights: Have been ranked among top IS researchers by many publications. Have published 131 journal articles, 6 books, 21 book chapters, and 244 conference proceedings. Google Scholar shows 11,091 citations to my works and an h-index of 47. Articles have appeared in major journals such as the *MIS Quarterly*, *Decision Sciences*, *Journal of AIS*, *Communications of the ACM*, *Communications of the AIS*, *Information & Management*, *Decision Support Systems*, and *ACM Transactions on Database Systems*.

RESEARCH: Books

1. Palvia, P., Ghosh, J., Jacks, T., Serenko, A., and Turan, A. "The World IT Project: Global Issues in Information Technology". NOW Publishers Inc. May 2020.
2. Palvia, S.C.J, and Palvia, P. "Global Sourcing of Services: Strategies, Issues and Challenges". World Scientific, 2017.
3. Palvia, P., Palvia, S.C.J., and Harris, A.L. "Managing Global Information Technology: Strategies and Challenges". Ivy League Publishing, 2007.
4. Palvia, P., Palvia, S., and Roche, E. "Global Information Technology and Electronic Commerce". Ivy League Publishing, 2002.
5. Palvia, P., Palvia, S., and Roche, E. "Global Information Technology and Systems management: Key Issues and Trends". Ivy League Publishing, 1996.
6. Palvia, S., Palvia, P., and Zigli, R. "The Global Issues of Information Technology Management". Idea Group Publishing, 1992.

RESEARCH: Journal Articles

1. Palvia, P., Serenko, A., Ghosh, J. and Jacks, T. "Sorry, the World is Not Flat: A Global View of Organizational Information Systems Issues," IEEE Transactions on Engineering Management, Accepted on August 5, 2021.
2. Cranefield, J., Gordon, M. E., Palvia, P., Serenko, A. and Jacks. T. "From fun-lovers to institutionalists: uncovering pluralism in IT occupational culture," Information Technology & People. Accepted on March 9, 2021.
3. Wall, J., Palvia, P., and D'Arcy, J. "Theorizing the Behavioral Effects of Control Complementarity in Security Control Portfolios," Information Systems Frontiers. Accepted on January 29, 2021.
4. Wall, J. and Palvia, P. "Understanding employees' information security identities: An interpretive narrative approach," Information Technology & People. Accepted on January 26, 2021.
5. Daneshvar Kakhki, M., Mousavi, R, and Palvia, P. "Evidence quality, transparency, and translucency for replication in information systems survey research" Communications of the Association for Information Systems. Accepted on November 3, 2020.
6. Palvia, P., Ghosh, J., Jacks, T., Serenko, A., and Turan, A. "Insights from the World IT Project survey on IS organizational trends". MIS Quarterly Executive. Accepted on October 30, 2020. To be published in 2021.

7. Palvia, P., Serenko, A., Benitez, J., & Liang, T. P. "Professor Edgar H. Sibley: A Tribute and A Scientometric Profile," Journal of Global Information Technology Management, Vol 23, No. 4, October 2020.
8. Wei, X., Mehta, N., and Palvia, P. "Value Co-Creation Dimensions and Challenges in EHR Systems," Journal of Information Technology Case and Application Research, Accepted on September 4, 2020.
9. Palvia, P., Benitez, J., Liang, T.P. and Chau, P.Y., "Tribute to Professor Edgar H. Sibley and His Contributions to the IS Discipline," **Information & Management**, Volume 57, Issue 5, July 2020.
10. Brown, W. S. and Palvia, P. "Differing Perceptions of Mobile Devices: Company Issued Devices and Bring Your Own Device (BYOD)," International Journal of Mobile Computing and Multimedia Communications. Accepted on April 25, 2020.
11. Yeo, B., Serenko, A., Palvia, P. Sato, O., Sasaki, H., Yu, J., and Guo, Y. "Job Satisfaction of IT Workers in East Asia: The Role of Employee Demographics, Job Demographics, and Uncertainty Avoidance," **The DATA BASE for Advances in Information Systems**, Accepted on March 20, 2020.
12. Sarker, S., Palvia, P., Oguz, A., Wu, C., and Xiao, X. "Editorial: A Brief Retrospective (2013-2019)," **Journal of the Association for Information Systems**, Vol. 20, No. 12, Article 1. December 2019.
13. Modaresnezhad, M., Iyer, L., Palvia, P., and Taras, V. "Information Technology (IT) Enabled Crowdsourcing: A Conceptual Framework." Information Processing and Management. Impact Factor 3.892. Vol 57, No 2, 2020.
14. Dissanayake, I., Mehta, N., Palvia, P., Taras, V., & Amoako-Gyampah, K. (2019). "Competition Matters! Self-Efficacy, Effort, and Performance in Crowdsourcing Teams." **Information & Management**. April 2019.
15. Scholtz, B., Van Belle, J.P., Nienga, K., Serenko, A., and Palvia, P. "The Role of Job Satisfaction in Turnover and Turn-Away Intention of IT Staff in South Africa." Interdisciplinary Journal of Information, Knowledge, and Management. Volume 14, 2019, pp. 077-097.
16. Bellini, C. G. P., Palvia, P., Moreno, V., Jacks, T., & Graeml, A. Should I stay or should I go? A study of IT professionals during a national crisis. Information Technology & People. 2019.
17. Palvia, P., Ghosh, J., Jacks, T., Serenko, A. and Turan, A. "Trekking the Globe with the World IT Project." Journal of Information Technology Case and Application Research. March 2018.
18. Thambusamy, R., and Palvia, P. "U.S. Healthcare Provider Capabilities and Performance: The Mediating Roles of Service Innovation and Quality." Information Systems Frontiers. 20 March, 2018, pp. 1-21.
19. Jacks, T., Palvia, P., Iyer, L., Sarala, R., and Daynes, S. "An Ideology of IT Occupational Culture: The ASPIRE Values." **The DATA BASE for Advances in Information Systems**. Volume 49, Issue 1, February 2018, pp. 93-117.
20. Palvia, P., Baqir, N., and Nemati, H. "ICT for Socio-Economic Development: A Citizens' Perspective." **Information & Management**. Vol 55, 2018, pp. 160-176.
21. Huang, Z., and Palvia, P. "Invasion of Privacy by Smart Meters: An Analysis of Consumer Concerns." Journal of Information Privacy and Security. Vol 13, No. 3, 2017, pp. 120-136.
22. Palvia, P., Jacks, T., Ghosh, J., Licker, P., Livermore, C., Serenko, A., and Turan, A. "The World IT Project: History, Trials, Tribulations, Lessons, and Recommendations". **Communications of the Association for Information Systems**. Vol. 41 , Article 18, Nov. 2017.
23. Palvia, P., and Daneshvar Kakhki, M. "Methodological and Topic Trends in JGITM: A 10-Year Retrospect". Journal of Global Information Technology Management. Vol. 19, No. 3, 2016, pp. 149-153

24. Palvia, P., Chau, P.Y.K., Daneshvar Kakhki, M., Ghoshal, T., Uppala, V., and Wang, W. "A Decade Plus Long Introspection of Research Published in Information & Management". **Information & Management**. In press, 2016.
25. Liao, C; To, P-L; Won, Y-C; Palvia, P; and Daneshvar Kakhki, P. "The Impact of Presentation Mode and Product Type on Online Impulse Buying Decisions". Journal of Electronic Commerce Research. Vol 17, No 2, 2016, pp. 153-168.
26. Palvia, P., Daneshvar, K. M., Ghoshal, T., Uppala, V., and Wang, W. "Methodological and Topic Trends in Information Systems Research: A Meta-Analysis of IS Journals". **Communications of the Association for Information Systems**. Vol. 37, Article 30, 2015, pp. 630-650.
27. Palvia, P., Baqir, N., and Nemati, H. "ICT Policies in Developing Countries: An Evaluation with the Extended Design-Actuality Gaps Framework". Electronic Journal of Information Systems in Developing Countries. Vol. 71, 1, pp. 1-34, 2015
28. Palvia, P., Jacks, T., and Brown, W. "Critical Issues in EHR Implementation: Provider and Vendor Perspectives". **Communications of the Association for Information Systems**. Vol 36, Article 36, 2015.
29. Brown, W. and Palvia, P. "Are Mobile Devices Threatening Your Work-Life Balance?" International Journal of Mobile Communications. Vol. 13, No. 3, 2015
30. Qian, R., and Palvia, P. "Towards an Understanding of Cloud Computing's Impact on Organizational IT Strategy". Journal of IT Case and Applications Research. Accepted on January 20, 2014.
31. Turan, A. H., and Palvia, P. "Critical Information Technology Issues in Turkish Healthcare". **Information & Management**. Vol 51, Issue 1, January 2014, pp. 57-68.
32. Jacks, T. and Palvia, P. "Measuring Value Dimensions of IT Occupational Culture: An Exploratory Analysis". Information Technology and Management. Vol 15, 2014, pp. 19-35.
33. Wall, J.D., Palvia, P. and Lowry, P.B. "Control-Related Motivations and Information Security Policy Compliance: The Role of Autonomy and Efficacy". Journal of Information Privacy & Security. Vol 9, Issue 4, 2013
34. Palvia, P. and Thambusamy, R. "Electronic Medical Records Application Development: Perspectives of the Service Provider". Journal of IT Case and Applications Research. Vol. 15, No. 2, 2013, pp. 11-29.
35. Pinjani, P., and Palvia, P. "Trust and Knowledge Sharing in Diverse Global Virtual Teams". **Information & Management**. Volume 50, Issue 4, June, 2013, pp. 144-153.
36. Palvia, P., Lowe, K., Nemati, H., and Jacks, T. "Information Technology Issues in Healthcare: Hospital CEO and CIO Perspectives". **Communications of the Association for Information Systems**. Vol. 30, No 1, Article 19, May 2012, pp. 293-312.
37. Midha, V. and Palvia, P. "Factors Affecting the Success of Open Source Software". Journal of Systems and Software. Volume 85, Issue 4, April 2012, pp. 895-905.
38. Palvia, S., Palvia, P., Xia, W., and King, R.C. "Critical Issues of IT Outsourcing Vendors in India". **Communications of the Association for Information Systems**. Volume 29, September 2011. pp. 203-220.
39. Kshetri, N., Palvia, P., and Dai, H. "Chinese Institutions and Standardization: The Case of Government Support to Domestic Third Generation Cellular Standard". Telecommunications Policy. Vol. 35, 2011, pp. 399-412
40. Muthitharoen, A., Palvia, P., and Grover, V. "Building a Model of Technology Preference: The Case of Channel Choices". **Decision Sciences**. Volume 42, No 1, 2011.

41. Palvia, P., Pinjani, P., Cannoy, S.D., and Jacks, T. "Contextual Constraints in Media Choice: Beyond Information Richness". **Decision Support Systems**. Vol. 51, 2011, pp. 657–670
42. Jacks, T., Palvia, P., Schilhavy, R., and Wang, L. "A Framework for the Impact of IT on Organizational Performance". **Business Process Management Journal**. Vol. 17 No. 5, 2011, pp. 846-870.
43. Palvia, P., King, R.C., Xia, W. and Palvia, S. "Capability, Quality and Performance of Offshore IS Vendors: A Theoretical Framework and Empirical Investigation." **Decision Sciences**. Volume 41 Number 2, May 2010.
44. Liao, C., Palvia, P., and Lin, H-N. "Stage Antecedents of Consumer Online Buying Behavior". **Electronic Markets**. Accepted on January 22, 2010.
45. Midha, V., Palvia, P., Singh, R., and Kshetri, N. "Improving Open Source Software Maintenance". **Journal of Computer Information Systems**. Volume 50, Number 3, Spring 2010, pp. 81-90.
46. Palvia, P., Palvia, S. and Baqir, M. N. "Journal Self-Citation IV: Citation Analysis of IS Journals - Separating Facts from Fiction." **Communications of the Association for Information Systems**. Vol 25, Article 4, 2009, pp. 32-40.
47. Liao, C, Palvia, P., and Chen, J-L. "Information Technology Adoption Behavior Life Cycle: Toward a Technology Continuance Theory (TCT)." **International Journal of Information Management**. 29, 2009, pp. 309-320.
48. Palvia, P. "The Role of Trust in E-Commerce Relational Exchange: A Unified Model." **Information & Management**. 46, 2009, pp. 213-220.
49. Dai, H., and Palvia, P. "Mobile Commerce Adoption in China and the United States: A Cross-Cultural Study." **The DATA BASE for Advances in Information Systems**. Volume 40, Number 4, November 2009.
50. Vannoy, S.A., and Palvia, P. "The Social Influence Model of Technology Adoption." **Communications of the ACM**. Vol. 53, No. 6, June 2010, pp. 1-5.
51. Mao, E., and Palvia, P. "Exploring the Effects of Direct Experience on IT Use: An Organizational Field Study." **Information & Management**, 45, 2008, pp. 249-256.
52. Palvia, S.C.J., and Palvia, P. "The Effectiveness of Using Computers for Software Training: An Exploratory Study." **Journal of Information Systems Education**. Vol. 18, No. 4, Winter 2007, pp. 479-489.
53. Otondo, R.F., Van Scotter, J.R., Allen, D.G., and Palvia, P. "The Complexity of Richness: Media, Message, and Communication Outcomes." **Information & Management**. Vol. 45, 2008, pp. 21-30.
54. Palvia, P., and D'Aubeterre, F. "An Examination of Infomediary Roles in B2C E-Commerce." **Journal of Electronic Commerce Research**. Vol. 8, No. 4, 2007, pp. 207-220.
55. Dembla, P., Palvia, P., and Krishnan, B. "Understanding the Adoption of Web-Enabled Transaction Processing by Small Businesses." **Journal of Electronic Commerce Research**. Vol. 8, No. 1, 2007, pp. 1-17.
56. Palvia, P., Pinjani, P., and Sibley, E.H. "A Profile of Information Systems Research Published in *Information & Management*." **Information & Management**. Vol 44, 2007, pp. 1-11.
57. Cannoy, S., Palvia, P., and Schilhavy, R. "A Research Framework for Information Systems Security." **Journal of Information Privacy & Security**. Vol 2, Issue 2, 2006, pp. 3-29.
58. Liao, C., Palvia, P., and Lin, H-N. "The Roles of Habit and Web Site Quality in E-Commerce." **International Journal of Information Management**. Vol 26, No 6, 2006, pp. 469-483.
59. Palvia, P., Midha, V., and Pinjani, P. "Research Models in Information Systems." **Communications of the Association for Information Systems**. Volume 17, Article 47, June 2006, pp. 1042-1063.

60. Mao, E., and Palvia, P. "Testing an Extended Model of IT Acceptance in the Chinese Cultural Context." Data Base. Vol. 37, Nos. 2&3, Spring/Summer 2006, pp. 20-32.
61. Dembla, P., Palvia, P., and Brooks, L. "Organizational Adoption of Web-Enabled Services for Information Dissemination." Journal of Information Science and Technology. Vol 3, No 3, 2007, pp. 24-49.
62. Mok, W.Y., Palvia, P., and Paper, D. "On the Computability of Agent-Based Workflows." **Decision Support Systems**. Vol. 42, 2006, pp. 1239-1253.
63. Muthitacharoen, A., Palvia, P., Brooks, L., Krishnan, B., Otondo, R., and Retzlaff-Robert, D. "Reexamining Technology Acceptance in Online Task Behaviors." Electronic Markets. Vol. 16, No. 1, 2006, pp. 4-15.
64. Whitworth, J.E., Palvia, P., Williams, S.R., and Aasheim, C. "Measuring the Impact of Global Information Technology Applications." International Journal of Technology Management. Vol. 29, Nos 3/4, 2005, pp. 280-294.
65. Salam, A.F., Iyer, L., Palvia, P., and Singh, R. "Trust in E-Commerce." **Communications of the ACM**. Vol. 48, No. 2, February 2005, pp. 73-77.
66. Palvia, P., Leary, T.D., Mao, E., Midha, V., Pinjani, P., and Salam, A.F. "Research Methodologies In MIS: An Update." **Communications of the Association for Information Systems**. Vol 14, article 24, November 2004, pp. 526-542.
67. Akmanligil, M. and Palvia, P. "Strategies for Global Information Systems Development." **Information & Management**. Vol. 42, issue 1, December 2004, pp. 45-59.
68. Palvia, P., Mao, E., Salam, A.F., and Soliman, K. "Management Information Systems Research: What's There in a Methodology?" **Communications of the Association for Information Systems**. Volume 11, February 2003, pp. 289-309.
69. Muthitacharoen, A. and Palvia, P. "B2C Internet Commerce: A Tale of Two Nations." Journal of Electronic Commerce Research. Vol. 3, No. 4, 2002, pp. 201-212.
70. Sharma, R., Palvia, P., and Salam, A. "ERP Selection at Custom Fabrics: A Teaching Case." Journal of Information Technology Cases and Applications. Vol. 4, No. 2, 2002, pp. 45-59.
71. Kumar, N., and Palvia, P. "Global IT Outsourcing Management: Key Influence Factors and Strategies." Journal of Information Technology Cases and Applications. Vol. 4, No. 1, 2002, pp. 56-75.
72. Aladwani, A.M., and Palvia, P. "Developing and Validating an Instrument for Measuring User-Perceived Web Quality." **Information & Management**. Vol. 39, 2002, pp. 467-476.
73. Sakaguchi, T., Palvia, P., and Janz, B.D.. "Business Practices on the World Wide Web: A Comparison of Japanese and U.S. Web Sites". Journal of Global Information Technology Management. Vol. 4, No. 2, April 2001.
74. Palvia, P. "Editorial Preface: Global Information Technology Management Research: A Reality Check". Journal of Global Information Technology Management. Vol. 4, No. 2, April 2001.
75. Palvia, P., Palvia, S., and Whitworth, J. "Global Information Technology: A Meta Analysis of Key Issues." **Information & Management**. Volume 39, Number 5, March 2002, pp. 403-414.
76. Lim, D. and Palvia, P. "EDI in Strategic Supply Chain: Impact on Customer Service." International Journal of Information Management. 2001, pp. 193-211.
77. Huang, Z. and Palvia, P. "ERP Implementation Issues in Advanced and Developing Countries." Business Process Management Journal. Vol 7, No 3, 2001, pp. 276-284.

78. Kumar, A., and Palvia, P. "Key Data Management Issues in a Global Executive Information System." Industrial Management and Data Systems. Vol 101, Number 4, 2001, pp. 153-162.
79. Liao, C. and Palvia, P. "The Impact of Data Models and Task Complexity on End User Performance: An Experimental Investigation." International Journal of Human-Computer Studies. 2000, vol 52, pp. 831-845.
80. Palvia, P. "Methodological Dilemma in MIS Research." Journal of Information Technology Cases & Applications. Vol 1, No 4, 1999, pp. 1-4.
81. Palvia, P.C., and Basu, S.C. "Information Systems Management Issues: Reporting and Relevance." Decision Sciences. Volume 30, Number 1, Winter 1999, pp. 273-290.
82. Palvia, P.C., and Palvia, S. "An Examination of the IT Satisfaction of Small-Business Users." Information & Management. Vol. 35, 1999, pp. 127-137.
83. Palvia, P.C., and L B. Sherrell. "The Role of Software Engineering in Business Application Development." Journal of Information Technology Management. Vol. IX, No. 4, 1998, pp. 43-57.
84. Palvia, P.C. "Global Information Technology Research: Past, Present and Future." Journal of Global Information Technology Management. Vol 1, No 2, 1998, pp. 3-14.
85. Palvia, P.C. "Developing a Model of the Global and Strategic Impact of Information Technology." Information & Management, Vol 32 (5), 1997, pp. 229-244.
86. Palvia, P.C. "Research Issues in Global Information Technology Management." Information Resources Management Journal. Vol 11, No 2, Spring 1998, pp. 27-36.
87. Palvia, P.C. "Information Systems Education and Research: Are We Leaders or Laggards." Information Resources Management Journal, Vol 10, No 2, Spring 1997, pp. 3-4.
88. Palvia, P.C. "A Model and Instrument for Measuring Small Business User Satisfaction with Information Technology." Information & Management, Vol 31, 1996, pp. 151-163.
89. Candler, J.W., Palvia, P.C., Thompson, J.D., and Zeltmann, S.M. "The ORION Project: Staged Business Process Reengineering at FedEx" Communications of the ACM, Vol 39, No 2, February 1996, pp. 99-107.
90. Palvia, P.C., Kumar, A., Kumar, N., and Hendon, R. "Information Requirements of a Global EIS: An Exploratory Macro Assessment." Decision Support Systems. Vol. 16, 1996, pp. 169-179.
91. Palvia, P.C., Rajagopalan, B., Kumar, A., and Kumar, N. "Key Information Systems Issues: An Analysis of MIS Publications." Information Processing and Management. Vol. 32, No. 3, 1996, pp. 345-355.
92. Palvia, P.C. "A Dialectic View of Information Systems Outsourcing: Pros and Cons." Information & Management, Vol 29, 1995, pp. 265-275.
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222. Palvia, P. and Nosek, J.T. "A Comprehensive Assessment of System Life Cycle Techniques and Methodologies." Proceedings - National Decision Sciences Institute, New Orleans, 1989, pp. 575-577.
223. Palvia, P., Sadhwani, A. and Agrawal, S. "Key Factors Influencing Information Quality in Transnational Business: A Framework for Research." Proceedings - National Decision Sciences Institute, New Orleans, 1989, pp. 700.
224. Palvia, S. and Palvia, P. "A Unifying Framework for Information System Conversion Strategies." Proceedings - Northeast Decision Sciences Institute, Baltimore, 1989, pp. 265-268.
225. Palvia, P. and Palvia, S. "Applicability and Ergonomic Characteristics of System Development Techniques." Proceedings - Southwest Decision Sciences Institute, New Orleans, 1989, pp. 51-53.
226. Palvia, P. "TSM: A Top-Down Structured Model and Process for Physical Database Design," Proceedings - National Decision Sciences Institute, Las Vegas, 1988, pp. 610-612.
227. Nosek, J.T. and Palvia, P. "Software Maintenance Management Revisited" Proceedings - National Decision Sciences Institute, Las Vegas, 1988, pp. 645-647.

228. Kumar, V. and Palvia, P. "Main Memory Databases: A New Concept in Database Processing Technology, Opportunities, Problems and Implications - A Tutorial" Proceedings - National Decision Sciences Institute, Las Vegas, 1988, pp. 508-510.
229. Jackson, W.M. and Palvia, P. "MIS and Computers: The Small Business Environment" Proceedings - National Decision Sciences Institute, Las Vegas, 1988, pp. 522-524.
230. Palvia, P., Palvia, S. and Zigli, R.M. "Strategic Information Systems for Competitive Advantage and Economic Development in Developing Countries," Proceedings - Pan Pacific Conference V, Singapore, 1988, pp. 188-191.
231. Palvia, P. "End User Validation of Common Data Models," Proceedings - Midwest Decision Sciences Institute, Louisville, 1988, pp. 127.
232. Palvia, P. and Herrera, A. "Extending the power of dBASE III with New Internal Data Structures," Proceedings - National Decision Sciences Institute, Boston, 1987, pp. 350-352.
233. Palvia, P. and Nosek, J.T. "Use and Effectiveness of Information System Tools, Techniques and Methodologies: An Evaluation Model," Proceedings - National Decision Sciences Institute, Boston, 1987, pp. 337-339.
234. Palvia, P. and Palvia, S. "The Feasibility Study in Information Systems: When to Prepare and Present it," Proceedings - National Decision Sciences Institute, Boston, 1987, pp. 321-324.
235. Palvia, P. "Sensitivity Effects of Underlying Factors on the Physical Database Design," Proceedings - Annual North American IBSCUG Conference on "Computer Technology for Today and Tomorrow", Flint, Michigan, July, 1987, pp. 242-246.
236. Palvia, S., Palvia, P. and Meile, L. "Classification of Computers: From Many Classifications to a Simple Dichotomy," Proceedings - Annual North American IBSCUG Conference on "Computer Technology for Today and Tomorrow", Flint, Michigan, July, 1987, pp. 174-178.
237. Palvia, P. "How Sensitive is the Physical Database Design? - Results of Experimental Investigation," Proceedings - National Computer Conference, Chicago, June, 1987, pp. 573-582.
238. Palvia, P. and Kumar, V. "Physical Data Organization for Optimizing Concurrency in Database Systems," Proceedings - SE Decision Sciences Institute, Richmond, Virginia, February, 1987, pp. 265-267.
239. Palvia, P. "Physical Database Design: Principles, Heuristic Optimization Algorithms, Sensitivity Analysis and Implementation," Proceedings - National Decision Sciences Institute, Hawaii, November, 1986, pp. 648-650.
240. Palvia, P. "Validation and Contingency Assessment of Widely-Used System Development Methods," Proceedings - National Decision Sciences Institute, Hawaii, November, 1986, pp. 611-613.
241. Palvia, P. "An Integer Programming Approach to Physical Database Design," Proceedings - Southeast American Institute for Decision Sciences, Orlando, Florida, February, 1986, pp. 74-76.
242. Palvia, P. and Palvia, S. "An Empirical Investigation into the Content and Timing of the Feasibility Study," Proceedings - National American Institute for Decision Sciences, Las Vegas, November, 1985, pp. 387-389.
243. Palvia, P. "Solution Approaches for an Integer Programming Formulation of a Physical Database Design Problem," Proceedings - Midwest American Institute for Decision Sciences, Akron, Ohio, May, 1985, pp. 175-177.
244. Palvia, P. "Statistical Methods in Performance," Proceedings - Eighth Annual Software Conference on Principles of Software Development, sponsored by Control Data Corp., Minneapolis, October, 1980, pp. 199-238. Also published in PSI excerpts, Control Data Corp., 1981, pp. 156:20-57.
245. Palvia, P., McCormick, K.R. and Olson, L.W. "A Quantitative Model for Obtaining Public Perceptions by Jury," Proceedings - Midwest American Institute for Decision Sciences, Chicago, May, 1979, pp. 378-381.

RESEARCH: MIS Research Center Publication

1. Palvia, S. C., Mallach, E.G., Palvia, P.C. "A Practical Framework for Information Technology Conversion Strategies" Published in: Working paper series of the Babson College Center for Information Management Studies, Babson Park, Wellesley, MA 02157, 1990. No. 90-09.
2. Palvia, P. and Palvia, S. "Key Management Information Systems Issues in a Global Society: A Comparison between U.S. and India" Published in: Working paper series of the Babson College Center for Information Management Studies, Babson Park, Wellesley, MA 02157, 1989.
3. Palvia, P., Palvia, S. and Zigli, R.M. "Strategic Information Systems for Competitive Advantage and Economic Development in Developing Countries," Published in: Working paper series of the Babson College Center for Information Management Studies, Babson Park, Wellesley, MA 02157, 1988, 88-02-T.
4. Palvia, P. and Palvia, S. "An Empirical Investigation into the Content and Timing of the Feasibility Study," Published in: Working paper series of the Babson College Center for Information Management Studies, Babson Park, Wellesley, MA 02157, 1986, 86-12T.

RESEARCH: Workshop/panels/Speeches

1. Keynote Speech "The World IT Project: Bringing Balance into IS Research" at the 3rd ICDE and 14th ISDSI Annual Conference, Raipur, India., December 29, 2020.
2. Panel Chair for "The World IT Project: Key Findings and Opportunities. Global Information Technology Management Association World Conference, Virtual conference, June 2020.
3. Panelist on the panel "The Editors Panel" Global Information Technology Management Association World Conference, Virtual conference, June 2020. Panelists included Suprateerk Sarker and Patrick Chou.
4. Keynote speech "The World IT Project: An Arduous and Rewarding Journey" at the Southern Association for Information Systems Conference, St. Simons Island, Georgia, March 2019.
5. Panelist on the panel "Publication in High Quality Journals" at the Indian Subcontinent DSI International Conference, Mumbai, India, December 2018.
6. Panel Chair with co-panelist Suprateek Sarker for "Meet the Editors," Global Information Technology Management Association World Conference, Mexico City, Mexico, July 2018.
7. Keynote speech "Trekking the Globe with the World IT Project" at the 2018 MWAIS conference, St. Louis, Missouri, USA, May 2018.
8. Keynote speech "Probing the Global IT Landscape: The World IT Project" at the AIM 2017 Conference, Paris, France, May 17-19, 2017.
9. Panel Chair for "Meet the Editors," Global Information Technology Management Association World Conference, Sand Diego, USA, August 2016.
10. Keynote speech "Trekking IT Issues and Challenges of the Globe: The World IT Project" at the 2015 International Conference on Business and Information (BAI2015) held at Sheraton Macao Hotel, Cotai Central, Macau, July 7-9, 2015.
11. Forum Chair for "The World IT Project," Proceedings - Global Information Technology Management Association World Conference, St. Louis, USA, June 2015.
12. Panel Chair for "Publishing in IS Journals: The Editors Panel," Proceedings - Global Information Technology Management Association World Conference, St. Louis, USA, June 2015.

13. Forum Chair for “The World IT Project,” Proceedings - Global Information Technology Management Association World Conference, Philadelphia, USA, June 2014.
14. Panel Chair for “The Editors Panel,” Proceedings - Global Information Technology Management Association World Conference, Philadelphia, USA, June 2014.
15. Forum Chair for “The World IT Project,” Proceedings - Global Information Technology Management Association World Conference, Kuala Lumpur, Malaysia, June 2013.
16. Workshop Chair for “IS Research Methods,” Proceedings - Global Information Technology Management Association World Conference, Kuala Lumpur, Malaysia, June 2013.
17. Panel Chair for “New Directions in IS Research,” Proceedings - Global Information Technology Management Association World Conference, Kuala Lumpur, Malaysia, June 2013.
18. Panel Chair for “Editors’ Panel,” Proceedings - Global Information Technology Management Association World Conference, Bangalore, India, June 2012.
19. Workshop Chair for “World IT Project I and II,” Proceedings - Global Information Technology Management Association World Conference, Bangalore, India, June 2012.
20. Panelist on “*JGITM* Retrospective,” Proceedings - Global Information Technology Management Association World Conference, Las Vegas, Nevada, USA, June 2011.
21. Panel Chair for “Research Opportunities in Healthcare IT,” Proceedings - Global Information Technology Management Association World Conference, Las Vegas, Nevada, USA, June 2011.
22. Panelist on “IS Journals Editors Panel,” Proceedings - Global Information Technology Management Association World Conference, Las Vegas, Nevada, USA, June 2011.
23. Panel Co-Chair for “Creating a Global IT Research Project,” Proceedings - Global Information Technology Management Association World Conference, Las Vegas, Nevada, USA, June 2011.
24. Featured speaker at the NC HIMSS Fall Breakfast Meeting, on September 13, 2010, Grandover Resort, Greensboro, NC. Title of speech: Critical Issues in Healthcare Information Technology: Hospital CEO and CIO Perspectives.
25. Panelist on “CEO and CIO Perspectives on Healthcare Information Technology Issues,” Proceedings - Global Information Technology Management Association World Conference, Washington, D.C., June 2010.
26. Panelist on “IT Implementation Issues in Healthcare,” Proceedings - Global Information Technology Management Association World Conference, Mexico City, Mexico, June 2009.
27. Panel Chair for “Worldwide Collaboration Opportunities with MRC”, Proceedings - Global Information Technology Management Association World Conference, Atlanta, Georgia, June 2008.
28. Keynote speech “Global Competition and the Role of Information Technology” to the Rotary Club, Greensboro, January 2007.
29. Panelist on “GRASP Knowledge Portal: Global Researchers Academic Sharing Portal”, Proceedings - Global Information Technology Management Association World Conference, Orlando, Florida, USA, June 2006.
30. Panel Chair for “An International Research Program on Key IS Management Issues”, Proceedings - Global Information Technology Management Association World Conference, Orlando, Florida, USA, June 2006.
31. Workshop leader on “Internationalization of DS/Opeartions/Mfg./Mgmt. Info. Systems/GSCM” at the Internationalization of Business School Curricula Conference organized by the World Trade Council of Wichita, Wichita, Kansas, May 19 & 20, 2006.

32. Panelist on “Global Information Systems Leadership – Best Practices and Next Practices”, Proceedings - Global Information Technology Management Association World Conference, Anchorage, Alaska, June 2005.
33. Panel Co-Chair for “Global IT Knowledge Portal: Innovations and Research Opportunities”, Proceedings - Global Information Technology Management Association World Conference, Anchorage, Alaska, June 2005.
34. Panelist on “Cumulative Research in Global IS: Lessons Learned and Future Research Directions”, Proceedings - Global Information Technology Management Association World Conference, Anchorage, Alaska, June 2005.
35. Panel Chair for "Grant Opportunities in Global IT", Proceedings - Global Information Technology Management World Conference, San Diego, California, June 2004.
36. Panelist on “Telework In Industry and Education”, Proceedings - Global Information Technology Management World Conference, San Diego, California, June 2004.
37. Panelist on “Publishing in IT Journals”, The 2003 Southeastern INFORMS Conference, October 1-3, 2003, Myrtle Beach, South Carolina.
38. Panelist on "The Evolution of the Global IT Field", Proceedings - Global Information Technology Management World Conference, Calgary, Canada, June 2003, pp. 313.
39. Panelist on "Theory and Frameworks in Global Information Systems: Implications for Theory and Practice" Proceedings - Global Information Technology Management World Conference, Calgary, Canada, June 2003, pp. 314.
40. Panelist on "Globalisation and SMEs" Proceedings - Global Information Technology Management World Conference, Calgary, Canada, June 2003, pp. 316.
41. Panelist on "Journal Editors Speak" Proceedings - Global Information Technology Management World Conference, Calgary, Canada, June 2003, pp. 318.
42. Panelist on “Information Technology in Logistics – A Panel Discussion” at the Computer & Technology Showcase, Greensboro, North Carolina, October 15, 2002.
43. Panelist on "Cumulative Research in Global Information Systems Research – Lessons Learned and Future Research Directions" Proceedings - Global Information Technology Management World Conference, New York, USA, June 2002, pp. 237.
44. Panelist on "Issues and Challenges for the Future of IT in North America: Reflections, Predilections, and Projections on a Global Environment" Proceedings - Global Information Technology Management World Conference, New York, USA, June 2002, pp. 235.
45. Panelist on "Global IT Theory and Frameworks" Proceedings - Global Information Technology Management World Conference, New York, USA, June 2002.
46. Panelist on "Global Information Technology Management Within Regions" Proceedings - Global Information Technology Management World Conference, Dallas, Texas, USA, June 2001, pp. 271.
47. Panelist on "Web-Centric E-Business will Obviate Research into International Informatics - Right?" Proceedings - Global Information Technology Management World Conference, Memphis, Tennessee, USA, June 2000, pp. 276.
48. Panel chair for "Qualitative Research into International Information Systems Needs Special Consideration - or Does it?" Proceedings - Global Information Technology Management World Conference, Memphis, Tennessee, USA, June 2000, pp. 277.
49. Panel chair for "International IT Research: What, How, Where?" National Decision Sciences Institute, New Orleans, 1999.

50. Panelist on "IS Journal Connection" at the AMCIS conference in Milwaukee, August 1999. Represented the *Journal of Global Information Technology Management* in this editors' forum on several debatable issues.
51. Delivered the keynote address "Global IT: A Stream of Research and Some Resources" at the IFIP Working Group 8.7 conference at ICIS in Helsinki, Finland (December 1998).
52. Made a presentation "Some Thoughts on Global IT, and the Global IT Center at The University of Memphis, USA" at the Annual Cross-Cultural Research Meeting in Helsinki, Finland (December 18, 1998).
53. Delivered the lunch keynote speech, titled: "Global IT: Research, Theory & Practice" at the inaugural conference of IFIP Working Group 8.7 (Informatics in Multinational Enterprises) on October 13, 1997 in Washington, D.C.
54. Gave a plenary session speech on "Business Process Engineering". ICAUTO-95 conference, Indore, India, December 1995.
55. Conducted a very successful 3-day workshop on "Logical Modeling in Corporate Information Systems" in Tokyo, Japan for business executives (August 21-23, 1995). The workshop was sponsored by Bunkyo University in Japan.
56. Panelist on "Mapping Your Academic Career: Evolving Stages" at the 6th International Conference of the Information Resources Management Association in Atlanta, Georgia, 1995.
57. Panelist on "The Future of Journal Publishing: Print, Electronic and CD-ROM - What is the Impact on Academicians and Practitioners?" at the 6th International Conference of the Information Resources Management Association in Atlanta, Georgia, 1995.
58. Conducted a one-week workshop on "Logical Modeling in Corporate Information Systems" in Tokyo, Japan for analysts and managers in business (July 25-29, 1994). The workshop was sponsored by Bunkyo University in Japan. The workshop was highly acclaimed by the participants.
59. Panel chair of "International Information Systems Research", at the 2nd International Conference of the Information Resources Management Association in Memphis, Tennessee, May 1991.
60. Panelist on "Research Opportunities in Information Technology Management in the 1990s" at the 2nd International Conference of the Information Resources Management Association in Memphis, Tennessee, May 1991.
61. Presenter at a workshop on "How to Develop Journal Articles, and Successfully Publish" at the 2nd International Conference of the Information Resources Management Association in Memphis, TN, May 1991.
62. Panelist on "International Aspects of Information Technology Management" at the 1991 Southeast Decision Sciences Institute Annual Conference in Arlington, Virginia, February 1991.
63. Panelist on "Information Technology Management: Research Perspectives of the 1990s" at the 1990 National Decision Sciences Institute Annual Conference in San Diego, November 1990.
64. Participated in a workshop on "Database Directions: Information Resource Management (IRM) - Making It Work" on invitation of the Institute for Computer Sciences and Technology of the National Bureau of Standards, Ft. Lauderdale, Florida, October, 1985. Participated in the development of position papers on "IRM and the System Life Cycle".

RESEARCH: Seminars & Presentations

1. Palvia, P. "Global IS Research: The World IT Project". Presented to faculty and doctoral students at Indian Institute of Management Indore, India on December 20, 2019.

2. Palvia, P. "Beyond the American and Western Views: The World IT Project." New Jersey Institute of Technology, Newark, New Jersey, January 30, 2019.
3. Van Belle Jean Paul, Scholtz, Brenda, Njenga, Kennedy, Serenko, Alexander and Palvia, Prashant. 2018. "Top IT Issues for Employers of South African Graduates", SACLA Conference, South Africa, June 2018.
4. Palvia, P. "Meta Analysis – Dark Side of Social Media and Early Results from the World IT Project: Effects on Individuals and A Comparative Assessment between Nations". Presented at "The Dark Side of Social Media International Workshop", PSB Paris School of Business, Paris, France, May 16, 2017.
5. Palvia, P. "The World IT Project: A Program on International Research and Experiences in Publishing", Invited seminar presented at Old Dominion University, USA, April 17, 2015.
6. Palvia, P. "Information Technology Issues in Healthcare: Hospital CEO and CIO Perspectives", Webinar presented to membership of the Association for Information Systems. November, 2014.
7. Palvia, P. "Information Systems Research Methods and Models", University of Malaya, Kuala Lumpur, Malaysia, June 2012.
8. Trombley, M., Terza, J., McCullough, J. and Palvia, P. "Measuring Meaningful Use of Health Information Technology", Graduate Student Research and Creativity Expo, University of North Carolina at Greensboro, April 3, 2012.
9. Maghrabi, R. O., and Palvia, P. "The impact of Information Technology (IT) on culture: Understanding technology-driven changes in culture in Saudi Arabia", Graduate Student Research and Creativity Expo, University of North Carolina at Greensboro, April 3, 2012.
10. Palvia, P. "Seminar in IS Research: Methods and Models", Alliance University, Bangalore, India, December 2011.
11. White, J. W., Nemati, H. & Palvia, P. *Project PREVENT: Preventing Violence by Engaging Technology*. Invited presentation. 16th International Conference on Violence, Abuse, and Trauma, San Diego, CA, September 12, 2011.
12. Lowe, K., Nemati, H., Palvia, P., and Jacks, T. "Information Technology Implementation Issues in Healthcare," Technology Transfer Society's (T²S) Annual Meeting, University of North Carolina at Greensboro, October 2, 2009.
13. "Strategies for Global Information Systems Development", presented to the Business faculty at the University of North Carolina at Charlotte on April 28, 2006.
14. "The Year 2000 Bug: Myths, Facts, and Expectations", presented at a seminar conducted by Shoemaker & Company in Memphis on September 3, 1998.
15. "Research Models: A Discussion of Research Paradigms", presented at an Academic Effectiveness workshop at the University of Memphis, February 17, 1995.
16. "Use of Emerging Technologies for Business Process Reengineering", presented to the faculty of the National University of Singapore, Singapore on July 12, 1994.
17. "Business Process (Re)engineering for Organizational Effectiveness", presented to the faculty of Nanyang Technological University, Singapore on July 11, 1994.
18. "Accounting Information Needs: In Context of Firm Characteristics and Critical Success Factors of Multi-National Corporations", co-authored by K. Austin, P. Palvia, and Zeltmann, S. Presented by S. Zeltmann at Southern Illinois University - Edwardsville on February 22, 1991.
19. Conducted a seminar on "Evolution of Information Systems with Emphasis on Strategic Information Systems and International Information Systems" at the Indian Institute of Technology, New Delhi, India in August, 1989.

20. Conducted a seminar on "Key Management Information Systems Issues in a Global Society" at University of Delhi, Delhi, India in August, 1989.
21. Palvia, P. "An Interactive DSS Tool for Physical Database Design," National ORSA/TIMS, St. Louis, October, 1987.
22. Conducted a two-day seminar on "Information Resource Management" in New Delhi, India for senior executives and consultants in government and industry. (July, 1987)

RESEARCH: Ph.D. students

Doctoral dissertation committee chair of the following students:

At the University of North Carolina at Greensboro:

Rony Qian, October 2020. Understanding the Impact of Mobile Payment Method on Consumer Purchase Intention

Abdullah Oguz, September 2020. Cyberbullying in Global Virtual Teams.

Ziyue Huang. May 2019. Do You Regret Using Social Media? Understanding the Role of Dark Side of Social Media in Regret and Discontinuance Behavior

Vishal Uppala. December 2018. Information Technology Enabled Followership on Social Media Platforms: A Multimethod Analysis of Twitter.

Mino Modaresnezhad. May 2017. A Longitudinal Study of IT-enabled Crowdsourcing Performance in a Business Context.

Wiley Brown. May 2016. How Mobile Data Services Influence Quality of Life?

Jeff Wall. May 2015. Toward a Behavioral Contingency Theory of Security-Related Corruption Control: Understanding Social Controls

Ravi Thambusamy. June 2014. IT-enabled Patient Empowerment.

Tim Jacks. June 2012. An Examination of IT Occupational Culture: Interpretation, Measurement, and Impact

Naveed Baqir, August 2009. ICTs for Socio-Economic Development in Developing Countries.

Praveen Pinjani, August 2007. Diversity in Global Virtual Teams: A Partnership Development Perspective.

Vishal Midha, August 2007. Antecedents of Open Source Software Success.

At the University of Memphis:

Pamila Dembla. January 2003. The Adoption of Web Based Services in Organizations: A Multilevel Contextual Analysis.

Achita Muthitachoen. May 2002. Thesis title: Evolutionary Acceptance Stages of Internet Adopter: A Decision Making Approach (The Case on the World Wide Web).

En Mao. July 2001. Thesis title: Organizational Use and Diffusion of Information Technology in China and an International Comparative Assessment.

Choton Basu. July 2000. Thesis title: An Empirical Framework for Transforming Global Organizations through Business Process Reengineering.

Murad Akmanligil. May 2000. Thesis title: Strategies for Global Information Systems Development: A Critical Analysis.

Toru Sakaguchi, December 1999. Thesis title: Consumer-Oriented Electronic Commerce on the World Wide Web: A comparison of Japanese and U.S. Practices.

James Whitworth, May 1999. Thesis Title: Global Information Technology Applications: Use and Impact at the Firm Level.

Anil Kumar, June 1997. Thesis title: Global executive Information Systems: Key Issues and Trends.

Dong Lim, May 1995. Thesis title: The Inter-Organizational Impact of Electronic Data Interchange on Customer Service: A Field Study.

Chechen Liao, May 1994. Thesis title: An Experimental Investigation of End User Modeling Performance Using Conceptual and Relational Data Models.

Aaron Patula, May 1994. Thesis title: A Comparison of Example-Based and Rule-Based Knowledge Representation in Commodities Trading Support Systems.

GRANTS:

1. Submitted (June 2011) the proposal “EHR Adaptations Deviations and Workarounds. Reasons and Hospital Implications” to National Institute of Nursing Research (NINR) at the National Institutes of Health (NIH). Requested amount: ~\$100,000 over two years. Not funded.
2. Received (December 2010) UNCG Regular Faculty Research Grant for “Exploring the Synergy between Information Technology and Psychology for Better Understanding of Interpersonal Violence” (with Jacquelyn White). Amount: \$10,000.
3. Received (November 2010) IdURA grant from UNCG for “STUDENTS PREVENT: Student Research to Prevent Violence against Women and Children by Engaging Information Technology” (with Jacqueline White and Hamid Nemati). Amount: \$6,000.
4. Submitted (March 2010) the proposal “Project PREVENT: Preventing Violence against Women and Children by Engaging Information Technology” to the IBM Center for The Business of Government (with Hamid Nemati and Jackie White). Requested amount: \$20,000.
5. Submitted (February 2010) the proposal “The Impact of Cross-Cultural, Cross-Generational Knowledge Flows on IT Healthcare Project Teams” to the Project Management Institute (with Jay Liebowitz). Requested amount: \$50,000.
6. Submitted (February 2010) the proposal “Project PREVENT: Preventing Violence against Women and Children by Engaging Information Technology” as an Earmark for the Department of Justice (with Jackie White and Hamid Nemati). Requested amount: \$300,000.
7. Submitted (January 2010) the proposal “The Impact of Cross-Generational Knowledge Flows: A Case Study Using FDA Health Informatics Project Teams” to the IBM Center for The Business of Government (with Jay Liebowitz, PI). Requested amount: \$20,000.
8. Submitted (December 2009) the proposal “Demystifying Electronic Health Records (EHR) Implementation: Practitioner and Research Issues” to the Department of Health and Human Services, Agency for Healthcare Research and Quality. Requested amount: \$46,124.
9. Submitted (December 2009) the proposal “Application of Web Technology for Interpersonal Violence Prevention” to UNCG federal relations officer to be considered for congressional research funding. Requested amount: \$150,000. The proposal was selected as one of four out of a total of eighteen proposals that will be submitted by UNCG for congressional funding.

10. Submitted (December 2009) the proposal “A Program of Research in Health Information Technology for North Carolinians” to UNCG federal relations officer to be considered for congressional research funding. Requested amount: \$300,000. The proposal was not selected by UNCG for congressional funding request.
11. Submitted (May 2009) a proposal to “establish, maintain and use a comprehensive population-based data surveillance system for persons with SCD and thalassemia” to CDC by Professor Joseph Telfair in HHP and State of North Carolina. Prashant Palvia and Hamid Nemati from MRC to serve as consultants. Project tentatively funded for \$333,521. MRC pending amount: \$5,000.
12. Submitted (December 2008) with Kevin Lowe and Holt Anderson a proposal “Integrative Leadership Challenges in Mobilizing Health Care Information: The Case of NHIN” to the Center of Integrative Leadership, University of Minnesota. Requested amount: \$10,000.
13. Submitted (October 2008) as Principal Investigator on behalf of the McDowell Research Center (with Nir Kshetri) to NSF. Proposal title: titled "Cyber Control in Authoritarian Regimes: An Institutional Perspective". Requested amount: \$468,052.
14. Received (October 2008) seed grant of \$5000 from Bryan School’s Dean's Research Scholar Program (with Nir Kshetri). Proposal to be submitted to NSF titled "Cyber Control in Authoritarian Regimes: An Institutional Perspective”.
15. Received in March 2008, a grant for \$3,000 from United Guaranty Corporation (Greensboro, North Carolina) for the research project “Information Technology Work Environment Issues”.
16. Submitted as Principal Investigator, in August 2005, the proposal “CRI: GRASP – A Community Resource to Support Global Collaboration in IS Research” to National Science Foundation. Other members of team are: Carol Pollard, Mary Lind, and Choton Basu. Requested amount: \$794,709 over three years.
17. Received, in December 2004, a grant for \$25,000 from the Wachovia Corporation for the support of the Ph.D. program in the ISOM Department.
18. Received, in December 2003, a grant for \$25,000 from the Wachovia Corporation for the support of the Ph.D. program in the ISOM Department.
19. Received, in January 2001, a grant for \$7,500 from the Bryan School of Business and Economics at the University of North Carolina at Greensboro for the proposal “Globalization, Corporate Viability, and Emergence of Knowledge Management” (with Hamid Nemati and Riad Ajami)
20. Received, in July 2000, a grant for \$149,989 from the Office of Naval Research for the proposal “The Impact of Communications Media Characteristics on Information Acquisition and Favorability of Attitudes toward the Navy” (with Jim Van Scotter, David Allen, and Robert Otondo)
21. In December 1997-January 1998, received **a major grant** from SCB Computer Technology to establish a Global IT Center at the University of Memphis. The total grant was for over \$1 million, and in two parts: a \$500,000 endowment, and a 5-year research grant of \$519,972 (1st year: \$96,000, 2nd year: \$99,840, 3rd year: \$103,836, 4th year: 107,988, 5th year: 112,308). These grants were reported in several newspapers (The Commercial Appeal, Memphis Business Journal, U of M Update, Helmsman).
22. Received, in September 1996, a \$2500.00 seed grant from the University of Memphis Office for Research & Graduate Studies to develop a Global Information Technology Center
23. Submitted a grant proposal (September 1995) to Carnegie Bosch Institute at Carnegie Mellon University on “Global Executive Information Systems: Key Issues and Relationships”. Requested amount: \$16,575.
24. Received, in March 1992, a \$5000.00 grant from the U.S. Department of Education and the Center for International Business Education and Research at Memphis State University and Southern Illinois University at

Carbondale. The grant was awarded to support the research project: "A Comprehensive Model for Global Strategic and Competitive Impact of Information Technology (GLOSCIT)".

25. Received, in January 1992, an in-kind grant of \$1000.00 from the Robert Wang Center at Memphis State University in support of the editorial office of the Journal of Global Information Management.
26. Submitted a grant proposal (January, 1991) to Memphis State University Faculty Research Grants Committee on: "A Research Program on Global Information Technology Management, and Needs Assessment". Requested amount: \$3,000.
27. Received, in December 1990, a grant of \$500.00 from the Fogelman College of Business & Economics at Memphis State University in support of the research proposal, titled: "Software Engineering: Elements and Impact on Organizations".
28. Submitted a grant proposal (Oct. 1990) to Peat Marwick Foundation on "Accounting Information Needs: In Context of Firm Characteristics and Critical Success Factors of Multi-National Corporations" (with K. Austin and S. Zeltmann). Requested amount: \$39,700.
29. Received, in July 1990, an in-kind grant of \$1000.00 from the Robert Wang Center at Memphis State University in support of the 1991 International Conference of the Information Resources Management.
30. Received, in May 1990, a grant of \$5000.00 from IBM Corporation in support of the 1991 International Conference of the Information Resources Management Association. (with Robert Schooley).
31. Received, in May 1990, a grant of \$2000.00 from INGRES Corporation in support of the 1991 International Conference of the Information Resources Management Association.
32. Received, in May 1990, a grant of \$1000.00 from INGRES Corporation for the MIS/DS department.
33. Submitted a grant proposal (Oct. 1989) to Peat Marwick Foundation on "A Comparative Study of Use, Understanding & Awareness of Management Information Systems in Advanced and Developing Countries". Requested amount: \$37,478.
34. Submitted a grant proposal (Oct. 1989) to Peat Marwick Foundation on "Developing an International MIS Course for MBA Students". Requested amount: \$31,000.
35. Submitted a grant proposal (Sept. 1989) with R. Wilkes and S. Zeltmann to US Army Research Institute. Proposal topic: "Assessing Decision-makers' Performance in a Hypermedia Environment". Requested amount: \$195,951.
36. Received in summer 1989 a research grant from the Fogelman College of Business & Economics, Memphis State University for proposal titled: "Assessing the Use and Effectiveness of Information System Tools, Techniques, and Methodologies". Grant amount: \$5000.
37. Submitted a grant proposal (Nov. 1988) to Peat Marwick Foundation on "Key Factors Influencing Information Quality in Transnational Business". Requested amount: \$37,550.
38. Submitted a grant proposal (Sept. 1987) to National Science Foundation on "Comprehensive Assessment of Information System Tools, Techniques and Methodologies". Requested amount: \$257,448.
39. Supported by the Tennessee Small Business Development Center (TSBDC) in a research study (in Sept. 1987) related to assessing the computer and information system needs of Tennessee small businesses. Assistance provided in the design and mailing of a survey instrument. Clerical and mailing support: \$500.00.
40. A computer equipment grant from AT&T of about \$200,000 awarded (in 1986-87) at Temple University's Department of Computer Science. This grant was a direct result of proposals made in collaboration with another faculty member at Temple University.

41. Research grant awarded by the Fogelman College of Business and Economics, Memphis State University in Summer, 1986 for projects on: "Evaluating Expert Systems", and "Evaluating Selected Information Systems Methods". Grant amount \$10,400.
42. Prepared a joint research proposal titled: "An Investigation into the Usage and Effectiveness of Information System Tools and Methodologies", and submitted to ACM-SIGBDP.

CONSULTING

1. Conducted a one week workshop on "Logical Modeling in Corporate Information Systems" in Tokyo, Japan for analysts and managers in business (July 25-29, 1994). The workshop was sponsored by Bunkyo University in Japan. The workshop was highly acclaimed by the participants.
2. Helped organize the CASE Institute seminars for students from Bunkyo University in Japan (September 1992 and September 1993). Was one of the instructors in each seminar. Received very high ratings from Bunkyo University students as well as Bunkyo faculty.
3. Advised Hardin's-Sysco, one of the principal operations of the parent company SYSCO - a multi billion dollar business, on the feasibility of developing a decision support system for pricing its over 8000 food service products. (September-December, 1989).

SERVICE

SERVICE: Professional memberships

Member of Association for Information Systems (AIS)
 President, Global Information Technology Management Association (GITMA)

SERVICE: Editorial Board/Referee/Reviewer/Discussant/Chair

1. Founding Editor-in-Chief of the *Journal of Global Information Technology Management* (1998 to present). Was the founding Editor-in-Chief of the *Journal of Global Information Management* (1993-1997).
2. Conference Chair of the annual Global Information Technology Management (GITM) World Conference: 2000 to 2018.
3. Associate Editor, *Information & Management*.
4. Appointed External Assessor at the University of Malaya, Malaysia from July 2018 to July 2021.
5. Associate Editor, *Information Technology and Management* until 2014.
6. Associate Editor, *Journal of Information Privacy and Security (JIPS)*.
7. Serve on the technical committee of the Annual International Conference on Infocomm Technologies in Competitive Strategies, Singapore, August 2010.
8. Appointed to the Advisory Board of the International Journal of E-Politics (IJEP), January 2009.
9. Advisory Board member, ICISTM: Third International Conference on Information Systems Technology and Management, to be held in NCR Delhi, India.
10. Program committee member of the BITWorld 2000 and BITWorld 1999 conferences.
11. Conference chair for the conference on "The ERP Revolution: Critical success Factors and Impacts" in April 1999.
12. Co-chair of the minitrack on "Global Information Technology Management and Global Electronic Commerce" at the 1999 AIS conference in Milwaukee, Wisconsin.

13. Conference chair for the conference on "The Impending Year 2000: IT Challenges, Strategies, and Solutions" on July 13, 1998.
14. Consulting Editor for the book "The Manager's Bible: A Practical Guide for the Current and Future Manager". Ivy League Publishing. Marietta, Georgia. 1998.
15. Chair of the minitrack on "Global Information Technology Management" at the 1996 AIS conference in Phoenix, Arizona.
16. Chair of "Global Information Technology Management" track at the 1996 Information Resources Management Association Conference, Washington, D.C., 1996.
17. Track chair of the special track on Management Information Systems at the ICAUTO-95 conference, Indore, India, December 1995.
18. Track chair of "Competitive Papers" track at the Southern MIS Association Conference, Gulfport, Mississippi, 1995.
19. Track chair at the first annual conference of the Southern MIS association, Gulfport, Mississippi, 1994.
20. Member of the program committee of the 1995 International Conference of the Information Resources Management Association, Atlanta, Georgia.
21. Director, Global Information Management Institute, Information Resources Management Association (1991-98).
22. Local Arrangements Chair for the Roundtable Workshop on "Successful Implementation of Executive Information Systems", sponsored by Southern Illinois University and Memphis State University, at Memphis, TN, September 19, 1991.
23. Conference Chair of the 2nd International Conference of the Information Resources Management Association, held in Memphis, Tennessee, May 19-22, 1991.
24. Associate Editor of the *Information Resources Management Journal (IRMJ)*. (1989-97).
25. Associate Editor of the Global Information Technology Management Series, Idea Group Publishing (1990-94).
26. Reviewed proposal for a proposed book manuscript entitled "Strategic and Economic Impacts of Information Technology Investment: Perspectives on Organizational Growth and Competitive Advantage" for Idea Group Publishing. (November, 1990).
27. Member of the editorial board of the *Journal of Database Management*, formerly *Journal of Database Administration* (1989-97).
28. Member of the editorial board of the *Information Resources Management Journal (IRMJ)*. (1988-89).
29. Track chair of the DSS/Expert Systems track at the 1990 Southwest Decision Sciences Institute conference in Dallas, March 1990.
30. Program committee member of the first national conference of the Information Management Resource Association held in Hershey, Pennsylvania in May, 1990.
31. Reviewed journal articles for:
 - a. Decision Sciences (Oct 06, Dec 04, July 02, Jan. 02, March 00, June 99, Oct 98, May 98, Oct 97, May 97, Sept 96, June 96, Sept. 95, Feb. 95, Feb. 94, March 92, June 91, April 90, May 89, Sep. 88, Feb. 88, Oct. 87, April 87).
 - b. Journal of MIS (Feb. 99, May 99)

- c. MIS Quarterly (April 11, Aug 05, Nov 03, Oct 94, May 94, June 91, July 90, Sept. 89, March 89, Oct. 88, Feb. 87, July 87).
- d. Communications of the ACM (Aug 2005, Sept 2000, Oct 99, Oct 95)
- e. Communications of the AIS (Dec 10)
- f. Project Management Journal (Sept 2018)
- g. Canadian Journal of Administrative Sciences (Aug 10, July 08)
- h. ACM Transactions on Database Systems (Oct. 86).
- i. ACM Computing Surveys (Jan. 85).
- j. Arab Journal of Administrative Sciences (June 01)
- k. Business Process Management Journal (July 10)
- l. European Journal of Information Systems (Dec 2012)
- m. Journal of Strategic Information Systems (June 99)
- n. Journal of Information Technology Cases & Applications Research (July 08, March 05, April 02)
- o. Information Resource Management Journal (Jan 97, Dec 96, Sept 96, July 96, Oct. 94, Feb. 94, July 92, March 92, Feb. 92, Jan. 92, Nov. 91, Oct. 91, July 91, June 90, May 90, April 89, March 89).
- p. International Journal of Human Computer Studies – IJHCS (Oct. 03)
- q. Data Base (March 97, Feb 96, Nov 93, July 92)
- r. Journal of Database Management, formerly Journal of Database Administration (Aug 92, Feb. 92, July 91, April 90, Nov. 90).
- s. IEEE Transactions on Engineering Management (Oct. 07, Oct. 06)
- t. International Information Systems (Aug 92).
- u. International Journal of Information Management (March 06, April 10, Dec. 09)
- v. Information Processing Letters (Sept. 87).
- w. Information Sciences (Feb. 92, Sept. 88).
- x. Information Systems Management (July 2007)
- y. Information Systems Journal (Nov. 04)
- z. IIMB Management Review (Dec. 05)
- aa. Journal of Applied Management Studies (May 97)
- bb. Journal of Asia-Pacific Business (Sept. 04)
- cc. Journal of End User Computing (March 95)
- dd. Journal of Information Privacy & Security (June 16, May 16, July 11, July 10, Nov 09, Dec 08)
- ee. Journal of Information Technology Management (Nov. 93)
- ff. Journal of the Association for Information Systems – JAIS (March 12, Nov. 09)
- gg. Omega - The Int'l Journal of Management Science (May 98, Nov 97)
- hh. Strategic Outsourcing: an International Journal (May 11)

32. Reviewed conference articles for:

- a. ICIS – International Conference on Information Systems (May 2007)
- b. AMCIS Conference (March 2004 – 2 papers, April 2000, April 1999, April 1998)
- c. Global Information Technology Management Association World Conference (Jan 09)
- d. Conference on Information Technology in Asia: Information Equality in the Next Millennium - Kuching, Sarawak, Malaysia (1999)
- e. HICSS Conference (2001, 1994, 1991, 1990).
- f. Annual North American IBSCUG Conference (1987).
- g. Decision Sciences Institute (2 papers in May, 2005, 2 papers in May 2003, 1995 & previous years).
- h. Annual International Smart-Sourcing conference (April 2012, Oct 2010, July 2008, April 2008, July 2007).
- i. ACM - Computer Science Conference (January, 1984).
- j. SAIS Conference (November 2003)
- k. International Conference on Systems Thinking in Management – ICSTM (March 2004 – 2 papers)

33. External examiner for the Ph.D. thesis “The Effect of Social Media Activities on Co-Creation and Innovation - A Mediating Role of Relationship Quality”, by Ripan Kumar Saha, University of Malaya, Kuala Lumpur, Malaysia, August 2019

34. External examiner for the Ph.D. thesis “Examining the Antecedents of Impulse Purchase Among Facebook Commerce (F-Commerce) Users”, by Leong Ying, University of Malaya, Kuala Lumpur, Malaysia, May 2017.

35. Reviewed the proposal “Enhancing Urban Competitiveness through Strategic Management with Special Emphasis on E-government and Information Communication Technology (ICT)” for the King Abdulaziz City for Science and Technology (KACST), the national science agency of Saudi Arabia (July 2010).
36. Reviewed the book “Business Statistics: A First Course” by Levine, Krehbiel, and Berenson, Prentice Hall, which is being revised for its fourth edition (January 2004).
37. Reviewed the manuscript “Global Issues of the Internet and Electronic Commerce” for The Internet Encyclopedia to be published by John Wiley & Sons (November 2002).
38. Served as external examiner for the Ph.D. thesis “Measurement of Service Quality in Engineering Education and Healthcare” by Mr. Palani Natha Raja M., Indian Institute of Technology, New Delhi, India (October 2007).
39. Served as external examiner for the Ph.D. thesis “A Study of Information Systems Outsourcing in Banking Sector in India” by Mr. Umesh Gulla, Indian Institute of Technology, New Delhi, India (December 2006).
40. Served as external examiner for the Ph.D. thesis “eReadiness and eCommerce Success: Developing and Exploring an Antecedent Model in Developing Countries Context” by Mr. A Molla-Adankew, University of Cape Town, South Africa (July 2002).
41. Reviewed research proposal for the Research Competitiveness Subprogram (RCS) of the Louisiana Board of Regents (January 2002).
42. Reviewed research proposals for the Research Assistance Act program of the University of Missouri (May 1987, April 1988, May 1988 and November 1988).
43. Reviewed the book "Global Information Technology Education: Issues and Trends", by Idea Group Publishing (February, 1992).
44. Reviewed a proposal for a book on "Strategic and Economic Impacts of Information Technology Investment" to be published by Idea Group Publishing (January, 1991).
45. Reviewed a proposal for a book on "Using Information Systems to Compete" to be possibly published by McGraw-Hill, Inc. (March, 1994).
46. Reviewed a proposal for an Information Technologies and Electronic Commerce (ITEC) Center made to the Israel Science Foundation (April 1999).
47. Session chair at:
 - a. AIS Americas Conference on Information Systems (August 1996)
 - b. U.S. Competitiveness in the Global Marketplace Conference (October, 1991).
 - c. First IRMA international conference (May, 1990).
 - d. SW - DSI conference (March, 1990).
 - e. Midwest DSI (May, 1988).
 - f. National DSI (Nov. 1988 and Nov. 1987).
 - g. ORSA/TIMS (October, 1987).
 - h. ACM - Computer Science Conference (February, 1984).
48. Discussant for conference papers at:
 - a. International Conference on Information Systems – ICIS (Dec. 2005)
 - b. National Decision Sciences Institute (1996)
 - c. National Decision Sciences Institute (1985).
 - d. Midwest Decision Sciences Institute (1985).
 - e. Southeast Decision Sciences Institute (1987).

SERVICE: Committees

Serve or have served on many committees at the University of North Carolina at Greensboro. These include: promotion & tenure committee, chair of faculty assembly and faculty executive committee, chair of annual review committee, strategic planning committee, the senate, research policies committee, budget committee, and the graduate committees (at all levels: department, school, and university).

Served on numerous committees at the University of Memphis and Temple University.

Also serve in the local professional community. Have appeared on television and in news reports.