



## Got an Error Message? - Registration Error Quick Reference

### Program Restriction (Online vs Greensboro - Main Campus)

\*You will receive a "Program Restriction" error if you are trying to register for courses that are restricted to our online students only.

❗ Registration Add Errors							
Status	CRN	Subj	Crse	Sec	Level	Cred	Grade Mode Title
Program Restriction	10692	ISM	110	12	Undergraduate	3.000	Standard Business Computing I

**Remedy:** You will need to find a "Greensboro - Main" campus (face to face) course to register for that is not restricted to online program students only. See the example at the end of this document.

### Reserve Closed (split seats Online/Greensboro - Main Campus)

\*You will receive a "Reserve Closed" error when you are trying to register for a class that has some seats restricted to our online students only. If you receive the "Reserve Closed" error, there are no seats remaining for main-campus students.

❗ Registration Add Errors							
Status	CRN	Subj	Crse	Sec	Level	Cred	Grade Mode Title
Reserve Closed	12727	ISM	218	02	Undergraduate	3.000	Standard Database Systems

**Remedy:** You will need to register for another section of the course or refer to your advising sheet for an alternative course to register for.

### Corequisite Error

\*You will receive a "Corequisite" error if you are trying to register for a course that has a required additional component, such as a recitation (or "R" section) or a lab (or "L" section). The error message will tell you what the required additional component is. In the example below, ECO 201R is required with ECO 201, so you would have to register for one section of ECO 201 and one section of ECO 201R at the same time.

❗ Registration Add Errors							
Status	CRN	Subj	Crse	Sec	Level	Cred	Grade Mode Title
Corequisite ECO 201R required	10952	ECO	201	02	Undergraduate	3.000	Standard Principles of Microeconomics

**Remedy:** You will need to register for both CRNs at the same time. Enter the first CRN into one block, enter the second CRN into another block, then click on “Submit Changes.” You have to register both CRNs simultaneously before submitting the changes to register.

**Prerequisite and Test Score (Class Restriction)**

\*You will receive a “Prerequisite and Test Score” error if you register for a course that has a prerequisite that you have not taken or passed successfully. Note: There may also be more than one prerequisite required for the course.

Registration Add Errors							
Status	CRN	Subj	Crse	Sec	Level	Cred	Grade Mode Title
Prerequisite and Test Score error	13015	ACC	201	02	Undergraduate	3.000	Standard Financial Accounting

**Remedy:** If you have not met the prerequisite, you must search for a different course. If you think you have satisfied the prerequisite for the course, please contact your Advisor.

**Field of Study Restriction:**

\* You will receive a “Field of Study” error message if you register for a course that is restricted to certain majors. This includes sections of courses reserved for Online Degree-Seeking students, and can also include courses restricted to students that are fully admitted to their major.

Registration Add Errors							
Status	CRN	Subj	Crse	Sec	Level	Cred	Grade Mode Title
Field of Study Restriction - Major	10582	MKT	309	03	Undergraduate	3.000	Standard Business Communications

**Remedy:** Check your advising sheet to verify courses you are eligible to take. If you received this error from an online section, you will need to find a “Greensboro - Main” (face to face) section to register for that is not restricted to online program students only.

**Connected Course Drop Confirmation:**

\* You will see a “Connected Course Drop Confirmation” screen if you are attempting to drop a course that is linked (connected) in some way to another course that you are registered for.

**Example:** BUS 315 requires MGT 301 as a prerequisite -or- corequisite. If you are registered for both and try to drop MGT 301, you would no longer be meeting the pre/corequisite requirement for BUS 315, unless you’ve already taken MGT 301.

You have selected to drop a course that has a connected course. Listed below are courses that are connected and must be dropped in the same transaction.	
<i>Classes that will be Dropped</i>	
CRN	Subj Crse Sec Title
10012	BUS 315 01 Global and Cultural Development
Courses dependent on dropped Pre requisites must also be dropped (10012, 10041)	
<input type="button" value="Drop"/> <input type="button" value="Do not drop"/>	

**Remedy:** Drop the connected courses at the same time. Do not drop the pre/corequisite course before you drop the course that requires it--you need to drop them simultaneously.

**Note:** Consult your advisor before you remove a pre/corequisite course from your schedule.

**Need help locating restriction or prerequisite information? See tips below!**

The screenshot shows the UNCG student registration system. On the left, a search results table lists several classes. A green arrow points to the title 'Principles of Microeconomics Lecture' for CRN 83210. On the right, a 'Class Details' pop-up window is open for this class. A green arrow points to the 'Restrictions' tab, which is selected. The restrictions text reads: 'Must be enrolled in one of the following Programs: BS - Business and Economics (BE-UG), BS-O, Pre - Business and Economics (BE-UG), BS-O'. A red circle highlights the 'BS-O' program, and a green arrow points to it. Below the screenshot, a yellow-bordered text box contains the following instructions:

If you need more information about a class, click on the course title in the "Title" column on the search results page, and then click on the appropriate tab in the pop-up "Class Details" box. You can find a course description, restrictions, and prerequisite information here.

To see if an online section is restricted to our online students only, click on "Restrictions." When you see the letter "O" at the end of the note in parentheses, that means that the course is restricted to online students only. Main-campus students attempting to register for an "O" section will receive a "Program Restriction" error.